Collective Bargaining Agreement

between

SEIU 775

and

EmpRes

Effective August 15, 2022 to September 30, 2024
# TABLE OF CONTENTS

**ARTICLE 1: RECOGNITION** ........................................................................................................... 9

**SECTION 1.1: ENUMCLAW** ........................................................................................................ 9

**SECTION 1.2: AMERICANA** .......................................................................................................... 9

**SECTION 1.3: NORTH CASCADES** .............................................................................................. 9

**SECTION 1.4: FRONTIER** .............................................................................................................. 10

**SECTION 1.5: SHELTON** .......................................................................................................... 10

**ARTICLE 2: SINGLE BARGAINING UNIT** .................................................................................... 10

**ARTICLE 3: MANAGEMENT RIGHTS** .......................................................................................... 11

**SECTION 3.1: NO WAIVER** ........................................................................................................... 13

**SECTION 3.2: EMPLOYER HANDBOOK** ....................................................................................... 13

**SECTION 3.3: SUPERVISION AND WORK ASSIGNMENTS** .......................................................... 14

**ARTICLE 4: UNION RIGHTS, REPRESENTATIVES, AND ADVOCATES** .................................... 14

**SECTION 4.1: PROFESSIONAL COURTESY AND BEHAVIOR** ................................................... 14

**SECTION 4.2: FACILITY ACCESS OF UNION REPRESENTATIVES** ............................................... 14

**SECTION 4.3: UNION INFORMATION** .......................................................................................... 15

**SECTION 4.4: UNION ADVOCATES** ........................................................................................... 15

**SECTION 4.5: UNION EXECUTIVE BOARD MEMBERS** .............................................................. 16

**SECTION 4.6: NEW UNION EMPLOYEE ORIENTATION (“NUEO”)** ............................................... 16

**SECTION 4.7: UNION LEAVE FOR IN-PERSON PUBLIC ADVOCACY** ........................................ 17

**SECTION 4.8: ALL STAFF MEETINGS** ......................................................................................... 17

**ARTICLE 5: PROACTIVE LABOR RELATIONS** ............................................................................ 17

**ARTICLE 6: LABOR MANAGEMENT COMMITTEES** .................................................................. 18

**SECTION 6.1: STATEWIDE LABOR MANAGEMENT COMMITTEE** .............................................. 18

**SECTION 6.2: FACILITY LABOR MANAGEMENT COMMITTEE** .................................................. 19

**SECTION 6.2.1: PURPOSE** ......................................................................................................... 20

**SECTION 6.2.2: MEETING** .......................................................................................................... 20

**SECTION 6.3: NO AUTHORITY TO CHANGE CBA** ...................................................................... 21

**SECTION 6.4: ENFORCEMENT** .................................................................................................. 22

**ARTICLE 7: PERSONNEL RECORDS** ....................................................................................... 22

**SECTION 7.1: PERSONNEL FILES** ............................................................................................ 22

**SECTION 7.2: DISCIPLINARY MATERIALS AND EVALUATIONS** ............................................. 22
ARTICLE 13: LAYOFF AND LOW CENSUS .......................... 32
SECTION 13.1: DEFINITION OF LAYOFF .................... 32
SECTION 13.1.1: LAYOFF .................................. 32
SECTION 13.2: BUMPING .................................... 33
SECTION 13.3: RECALL ....................................... 33
SECTION 13.3.1: RECALL NOTICE .......................... 33
ARTICLE 12: SENIORITY ..................................... 31
SECTION 12.1: SENIORITY DEFINITION AND ACCRUAL ... 31
SECTION 12.2: TERMINATION OF SENIORITY ................. 31
ARTICLE 11: DEFINITIONS ................................... 30
SECTION 11.1: PROBATIONARY EMPLOYEE .................. 30
SECTION 11.2: REGULAR FULL-TIME EMPLOYEE .............. 30
SECTION 11.3: REGULAR PART-TIME EMPLOYEE .............. 31
SECTION 11.4: INTERMITTENT EMPLOYEE .................... 31
ARTICLE 10: LANGUAGE IN THE WORKPLACE ................... 29
ARTICLE 9: NO DISCRIMINATION ............................... 27
SECTION 9.1: GENERAL PROVISIONS .......................... 27
SECTION 9.2: GENDERED LANGUAGE .......................... 27
SECTION 9.3: PRIVACY RIGHTS AND THE DEPARTMENT OF HOMELAND SECURITY .......................... 27
ARTICLE 8: UNION MEMBERSHIP AND VOLUNTARY ASSIGNMENT OF WAGES .................................... 23
SECTION 8.1: MEMBERSHIP .................................. 23
SECTION 8.2: RELIGIOUS OBJECTION .......................... 23
SECTION 8.3: DISCHARGE FOR FAILURE TO MEET OBLIGATIONS ................................................. 24
SECTION 8.4: PAYROLL DEDUCTIONS .......................... 24
SECTION 8.4.1: DUES DEDUCTION ............................ 24
SECTION 8.4.2: COPE DEDUCTIONS ............................ 25
SECTION 8.4.3: OTHER VOLUNTARY DEDUCTIONS ......... 25
SECTION 8.4.4: ELECTRONIC SIGNATURE .................... 25
SECTION 8.5: BARGAINING UNIT INFORMATION .............. 25
SECTION 8.5.1: ROSTER ..................................... 25
SECTION 8.5.2: DATA MAINTENANCE .......................... 26
SECTION 8.6: DATA SECURITY .................................. 27
ARTICLE 7: FORMS ............................................. 23
SECTION 7.3: FORMS .......................................... 23
SECTION 13.3.2: NOTICE OF TERMINATION OR LAYOFF ................................................................. 33
SECTION 13.4: FACILITY CLOSURE .......................................................................................... 33
SECTION 13.4.1: JOB FAIR ........................................................................................................ 34
SECTION 13.5: LOW CENSUS DEFINITION .......................................................................... 34
ARTICLE 14: HOURS OF WORK, OVERTIME, SCHEDULING, MEAL AND REST PERIODS, PAY PERIODS, AND PAY DAYS .................................................................................................................. 35
SECTION 14.1: WORK DAY AND WORK WEEK ....................................................................... 35
SECTION 14.2: OVERTIME ........................................................................................................ 35
SECTION 14.3: MANDATORY OVERTIME .............................................................................. 36
SECTION 14.4: MEAL AND REST PERIODS ........................................................................... 36
SECTION 14.5: WORK SCHEDULES ........................................................................................ 37
SECTION 14.6: SPLIT OR ROTATED SHIFTS ......................................................................... 37
SECTION 14.7: AVAILABLE HOURS OF WORK ................................................................. 37
SECTION 14.8: AVAILABILITY OF EXTRA SHIFTS ............................................................... 37
SECTION 14.9: REQUESTED TIME OFF .................................................................................. 38
SECTION 14.10: ALTERNATE SCHEDULES ........................................................................... 38
SECTION 14.11: NEW WORK SHIFTS ..................................................................................... 38
SECTION 14.12: PAY PERIODS AND PAY DAYS ................................................................. 39
SECTION 14.13: PAYCHECK ERRORS .................................................................................... 39
ARTICLE 15: EMPLOYMENT PRACTICES ............................................................................. 39
SECTION 15.1: JOB DESCRIPTIONS ......................................................................................... 39
SECTION 15.2: VACANCIES AND JOB POSTING ................................................................. 39
SECTION 15.3: EVALUATIONS ................................................................................................ 40
SECTION 15.4: ORIENTATION ................................................................................................. 40
SECTION 15.5: IN-SERVICE EDUCATION ............................................................................ 40
SECTION 15.6: MUTUAL RESPECT ......................................................................................... 40
ARTICLE 16: EMPLOYEE RIGHTS AND JUST CAUSE CORRECTIVE ACTION ..................... 41
SECTION 16.1: DISCIPLINE AND CORRECTIVE ACTION ..................................................... 41
SECTION 16.2: PROGRESSIVE DISCIPLINE ......................................................................... 42
SECTION 16.3: RIGHT TO UNION REPRESENTATION ....................................................... 42
SECTION: 16.4: CORRECTIVE ACTION PROCESS .......................................................... 42
SECTION 16.5: DISCHARGE AND SUSPENSION NOTIFICATION ............................................ 43
SECTION 16.6: DISCIPLINARY RECORD ............................................................................... 43
SECTION 16.7: FILE MATERIALS .............................................................. 43
SECTION 16.8: EMPLOYEE SIGNATURES .................................................... 43

ARTICLE 17: HOLIDAYS ........................................................................ 44
SECTION 17.1: RECOGNIZED HOLIDAYS .................................................. 44

SECTION: 17.1.1 ALL CENTERS EXCEPT ENUMCLAW (FRONTIER, NORTH CASCADES, AMERICANA, and
SHELTON) ............................................................................................... 44
SECTION 17.2.1: ENUMCLAW ................................................................... 44

ARTICLE 18: VACATION AND PAID TIME OFF ......................................... 45
SECTION 18.1: PAID TIME OFF AT ENUMCLAW HEALTH AND REHABILITATION CENTER ........... 45
SECTION 18.1.2: PTO ELIGIBILITY ............................................................. 46
SECTION 18.1.3: PTO SCHEDULING .......................................................... 46
SECTION 18.1.4: USE OF PTO ................................................................. 46
SECTION 18.1.5: ABUSE OF PTO ............................................................... 46
SECTION 18.1.6: PTO CASH-OUT OPTION ............................................... 47
SECTION 18.1.7: PTO PAYOUT ................................................................. 47
SECTION 18.1.8: PTO BALANCE ............................................................... 47
SECTION 18.2: VACATION AT NORTH CASCADES, AMERICANA, AND SHELTON ............... 47
SECTION 18.2.1: GENERAL VACATION PROVISION .................................. 47
SECTION 18.2.2: VACATION ACCRUAL RATES ........................................ 47
SECTION 18.2.3: VACATION PAYOUT ...................................................... 48
SECTION 18.2.4: MAXIMUM VACATION ACCRUAL .................................... 48
SECTION 18.2.5: VACATION SCHEDULE POSTING .................................... 48
SECTION 18.2.6: CASH OUT OF VACATION ............................................ 49
SECTION 18.3: VACATION AT FRONTIER .................................................. 49
SECTION 18.3.1: GENERAL VACATION PROVISION .................................. 49
SECTION 18.3.2: VACATION ACCRUAL RATES AND CAPS ........................ 49
SECTION 18.3.3: VACATION PAYOUT ...................................................... 50
SECTION: 18.3.4: MAXIMUM VACATION CARRY-OVER ................................ 50
SECTION 18.3.5: VACATION SCHEDULE POSTING .................................... 50
SECTION 18.3.5: CASH OUT OF VACATION ............................................ 51
SECTION 18.4: PERSONAL HOLIDAYS AT ALL CENTERS ..................... 51
SECTION 18.5: SICK LEAVE FOR ALL CENTERS EXCEPT ENUMCLAW .................. 51
SECTION 18.6: ELIGIBILITY ..................................................................... 52
SECTION 18.7: VACATION LEAVE DONATION PROGRAM ................................................................. 52
ARTICLE 19: RETIREMENT SAVINGS PROGRAM ........................................................................ 52
ARTICLE 20: INSURED BENEFITS ............................................................................................ 52
SECTION 20.1: GENERAL BENEFIT ELIGIBILITY ....................................................................... 52
SECTION 20.1.1: ELIGIBILITY FOR LPNS AT ENUMCLAW ...................................................... 53
SECTION 20.2: ALL CENTERS EXCEPT ENUMCLAW: ............................................................... 53
SECTION 20.3: COVERAGE AT ENUMCLAW HEALTH AND REHABILITATION CENTER ........ 53
SECTION 20.3.1: DEPENDENT COVERAGE ................................................................................. 53
SECTION 20.4: FUTURE MEDICAL PLANS .................................................................................. 53
ARTICLE 21: COMPENSATION .................................................................................................. 54
SECTION 21.1: REPORT PAY ....................................................................................................... 54
SECTION 21.1.1: REPORT PAY AT ALL CENTERS (EXCEPT ENUMCLAW REHABILITATION AND HEALTHCARE) .................................................................................................................... 54
SECTION 21.1.2: REPORT PAY AT ENUMCLAW HEALTH AND REHABILITATION CENTER .......... 54
SECTION 21.2: NEW POSITIONS ................................................................................................ 55
SECTION 21.3: REHIRE ................................................................................................................. 55
SECTION 21.4: WORK IN A HIGHER CLASSIFICATION ............................................................ 55
SECTION 21.5: WAGE ADJUSTMENTS ....................................................................................... 55
SECTION 21.6: ABOVE SCALE INCREASES ............................................................................... 55
SECTION 21.6.1: RECOGNITION FOR RELEVANT EXPERIENCE ............................................. 56
SECTION 21.7: ANNIVERSARY INCREASES ................................................................................. 56
SECTION 21.8: DIFFERENTIALS ................................................................................................ 56
SECTION 21.8.1: DIFFERENTIAL — ENUMCLAW ..................................................................... 56
SECTION 21.8.2: DIFFERENTIALS — NORTH CASCADES ......................................................... 56
SECTION 21.8.3: DIFFERENTIALS — AMERICANA .................................................................... 57
SECTION 21.8.4: DIFFERENTIALS — FRONTIER ....................................................................... 57
SECTION 21.8.5: STACKING ....................................................................................................... 57
SECTION 21.8.6: “CHARGE” OR “TRAINER” DIFFERENTIAL ..................................................... 57
SECTION 21.9: NO WAGE REDUCTION ....................................................................................... 58
SECTION 21.10: MINIMUM WAGE ............................................................................................. 58
SECTION 21.11: PAY IN LIEW OF BENEFITS—GENERAL CONSIDERATION AND ADMINISTRATION .............................................................................................................................. 58
SECTION 21.12: PRECEPTOR PAY (FRONTIER) ........................................................................... 59
SECTION 21.14: OFF-SCHEDULE HOU RLY INCREASE ........................................................................................................ 60
SECTION 21.15: INCENTIVE PROGRAMS .................................................................................................................. 61

ARTICLE 22: LEAVES OF ABSENCE ........................................................................................................................... 61
SECTION 22.1: JURY DUTY LEAVE ........................................................................................................................... 61
SECTION 22.2: MILITARY LEAVE ........................................................................................................................... 62
SECTION 22.3: FAMILY MEDICAL LEAVE ACT COMPLIANCE .................................................................................. 62
SECTION 22.3.1 FMLA GENERAL PROVISIONS ....................................................................................................... 62
SECTION 22.4: MATERNITY/HEALTH LEAVE AT ENUMCLAW HEALTH AND REHABILITATION .................. 63
SECTION 22.5: BEREAVEMENT LEAVE .................................................................................................................. 63
SECTION 22.6: EMERGENCY LEAVE ........................................................................................................................ 63
SECTION 22.7: PERSONAL LEAVE .......................................................................................................................... 64
SECTION 22.8: INDUSTRIAL INJURY LEAVE ........................................................................................................... 64
SECTION 22.9: UNION LEAVE .................................................................................................................................... 64
SECTION 22.9.1: EXTENDED UNION LEAVE .......................................................................................................... 64
SECTION 22.9.2: SHORT UNION LEAVE (UNPAID) .................................................................................................. 66
SECTION 22.9.3: SHORT UNION LEAVE (PAID) ....................................................................................................... 66
SECTION 22.10: MILITARY CAREGIVER LEAVE .................................................................................................... 66
SECTION 22.11: MILITARY SPOUSE LEAVE ........................................................................................................... 67
SECTION 22.12: DOMESTIC VIOLENCE/SEXUAL ABUSE/STALKING LEAVE .................................................. 67
SECTION 22.13: BENEFITS DURING LEAVE ........................................................................................................... 68

ARTICLE 23: WORKERS COMPENSATION INSURANCE .............................................................................................. 68

ARTICLE 24 GRIEVANCE AND ARBITRATION PROCEDURE ......................................................................................... 68
SECTION 24.1: INTENT ................................................................................................................................................ 68
SECTION 24.2: GRIEVANCE DEFINED: .................................................................................................................... 68
SECTION 24.3: GRIEVANCE TIME LIMITS: ................................................................................................................ 69
SECTION 24.4: OPEN DOOR POLICY, REPORTING, AND NON-RETALIATION .................................................. 69
SECTION 24.5: GRIEVANCE PROCEDURE ................................................................................................................ 70
SECTION 24.5.1: STEP 1 GRIEVANCE PRESENTED IN WRITING TO ADMINISTRATOR ................................... 70
SECTION 24.5.2: STEP 2 GRIEVANCE APPEAL ....................................................................................................... 71
SECTION 24.5.3: STEP 3 OPTIONAL MEDIATION .................................................................................................... 72
SECTION 24.5.4: STEP 4 ARBITRATION ................................................................................................................... 72
SECTION 24.5.6: ADDITIONAL GRIEVANCE ADMINISTRATIVE PROVISIONS ........................................75
ARTICLE 25: SUBCONTRACTORS .................................................................................................. 75
ARTICLE 26: EMPLOYEE HEALTH AND SAFETY ...................................................................... 75
SECTION 26.1: ANTI-HARASSMENT ................................................................................................. 75
SECTION 26.2: SAFETY EQUIPMENT & SUPPLIES ..................................................................... 78
SECTION 26.3 VACCINATIONS ........................................................................................................ 78
ARTICLE 27: SEPARABILITY ........................................................................................................... 79
ARTICLE 28: NO STRIKE, NO LOCKOUT ....................................................................................... 79
ARTICLE 29: SOLE AGREEMENT, MATTERS COVERED, AMENDMENT, STANDARDS PRESERVED, PREMIUM CONDITIONS ................................................................. 80
SECTION 29.1: SOLE AGREEMENT .................................................................................................. 80
SECTION 29.2: MATTERS COVERED .............................................................................................. 80
SECTION 29.3: AMENDMENT ......................................................................................................... 81
SECTION 29.4: PREMIUM CONDITIONS ....................................................................................... 81
ARTICLE 30: TERM OF AGREEMENT ............................................................................................ 81
ARTICLE 31: COLLECTIVE BARGAINING AGREEMENT TRAINING ............................................ 82
ARTICLE 32: LONGEVITY BONUS ................................................................................................. 82
ARTICLE 33: NOTICE OF SALE ...................................................................................................... 83
Appendix A ..................................................................................................................................... 85
ARTICLE 1: RECOGNITION

The separate employers Evergreen at Evergreen Washington Healthcare, Evergreen Washington Healthcare Enumclaw, L.L.C., Evergreen Washington Healthcare Americana, L.L.C. (“Americana”), Evergreen at Bellingham, L.L.C. (“North Cascades”), Evergreen Washington Healthcare Frontier, Evergreen at Shelton, L.L.C., Evergreen which all parties agree are separate employers for all purposes and separate limited liability companies for all purposes, each agrees to associate with the other for the purpose of recognizing SEIU 775, herein the “Union” as the exclusive collective bargaining representative of a single bargaining unit, as provided for under federal labor law regarding multi-employer bargaining, for all employees in the listed employee classifications at the following locations:

SECTION 1.1: ENUMCLAW

Regular full-time, part-time and intermittent Housekeepers, Laundry Aides, Janitors, Dietary Aides, Maintenance Assistants, Cooks, Lead Cooks, Restorative Aides, NARs, Certified Nursing Assistants, Lead Certified Nursing Assistants, Licensed Practical Nurses, Central Supply Clerks, Nursing Staffing Coordinator/Ward Clerks or Central Supply, and Activity Assistants located at EmpRes Washington Healthcare Enumclaw, L.L.C., D/b/a EmpRes Enumclaw Health and Rehabilitation Center, 2323 Jensen Street, Enumclaw, WA, 98022, excluding all guards, professional employees, confidential employees, supervisors and any other employees excluded by the National Labor Relations Act.

SECTION 1.2: AMERICANA

Regular full-time, part-time and Intermittent Certified Nurse Assistants (NACs), Restorative Aides (RAs) Lead Certified Nurse Assistants (Lead NACs), Non-Certified Aides (NATs), Activities Aides, Shower Aides, Cooks, Dietary Aides, Housekeeping Aides, Laundry Aides employed by the Employer at: Evergreen Washington Healthcare Americana, L.L.C., D/b/a EmpRes Americana Health and Rehabilitation Center 917 7th Avenue Longview, WA, 98632.

SECTION 1.3: NORTH CASCADES
Regular full-time, part-time and Intermittent Certified Nurse Assistants (NACs), Restorative Aides (RAs), Lead Certified Nurse Assistants (Lead NACs), Non-Certified Aides (NATs), Activities Aides, Shower Aides, Cooks, Dietary Aides, Maintenance Assistants, Housekeeping Aides, Laundry Aides employed by the Employer at: Evergreen at Bellingham, L.L.C., D/b/a EmpRes North Cascades Health and Rehabilitation Center 4680 Cordata Parkway, Bellingham, WA, 98226.

SECTION 1.4: FRONTIER

Regularly scheduled full-time, regular part-time and per diem/on-call Registered Nurses (RNs) and Licensed Practice Nurses (LPNs) employed at Evergreen Frontier Rehabilitation and Extended Care Center, in Longview, Washington; excluding all other employees, office clerical employees, confidential employees and guards and supervisors as defined by the Act.

SECTION 1.5: SHELTON

Regular full-time, part-time and Intermittent Certified Nurse Assistants (NACs), Restorative Aides (RAs), Lead Certified Nurse Assistants (Lead NACs), Staffing Coordinator, Central Supply, Certified Medication Aide (MAC), Non-Certified Aides (NATs), Activities Aides, Shower Aides, Cooks, Dietary Aides, Housekeeping Aides, Laundry Aides employed by the Employer at: Evergreen Washington Healthcare Shelton, L.L.C., D/b/a EmpRes Shelton Health and Rehabilitation Center 153 John’s Ct, Shelton, WA, 98584.

ARTICLE 2: SINGLE BARGAINING UNIT

If a majority of employees in a unit at another Washington nursing home that is controlled, managed, or operated by the Employer – and that is identified pursuant to the procedures set forth in the Agreement to Advance the Future of Nursing Home Care in Washington (hereafter referred to as the “Advancement Agreement”) – authorize the Union to represent them, the Employer will recognize the Union and apply this collective bargaining agreement. The parties agree that these newly represented employees will become part of the existing, single bargaining unit.

In the event that the Union and Employer mutually agree to a card check recognition
procedure at a facility covered by the Advancement Agreement, the Employer hereby expressly waives its right to a Board election.

ARTICLE 3: MANAGEMENT RIGHTS

The Union recognizes that the Employer must serve its residents with the highest quality of care, efficiently and economically, and address medical emergencies. Therefore, except to the extent abridged, delegated, granted, or modified by a provision of this Agreement, the Employer reserves and retains the responsibility and authority that the Employer had before signing this Agreement, and these responsibilities and control shall remain with management. It is agreed that the Employer has the sole and exclusive right and authority to determine and direct the business's policies and methods, subject to this Agreement. It is agreed that the Employer has the sole and exclusive right and authority to determine and direct the business's approaches and methods, subject to this Agreement.

The parties intend the following Management Rights language to satisfy all legal criteria established by the NLRB to allow the Employer to unilaterally make changes to specifically identified terms and conditions of employment. The parties agree that they discussed, to each party's satisfaction, the subjects in this Section during collective bargaining negotiations and that Union clearly and unmistakably expressly waived its right to bargain before the Employer unilaterally changes the following enumerated subjects. Accordingly, during the term of the Agreement, except when such rights are specifically abridged or modified by this Agreement, Union with this grants Employer the right and authority to make changes unilaterally (i.e., without giving Union notice and an opportunity to bargain concerning the decision or impact of the decision) within the following subjects or terms and conditions of employment:

- To manage, direct and control its property and workforce;
- To conduct its business and manage its business affairs;
- To direct its employees;
- To hire;
- To assign work;
• To transfer;
• To promote;
• To layoff;
• To recall;
• To evaluate performance;
• To determine qualifications;
• To discipline;
• To discharge;
• To adopt and enforce reasonable rules and regulations;
• To establish and effectuate existing policies and procedures, including but not limited to a drug alcohol testing policy and an attendance/tardiness control policy;
• To establish and enforce dress codes;
• To set standards of performance;
• To determine the number of employees, the duties to be performed, and the hours and locations of work, including overtime;
• To determine, establish, promulgate, amend and enforce personal conduct rules, safety rules, and work rules;
• To determine if and when positions will be filled;
• To establish positions;
• To discontinue any function;
• To create any new service or process;
• To discontinue or reorganize or combine any department or branch of operations;
• To evaluate or make changes in technology and equipment. In the event
• employees request clarification on the application of new technology or use of new or different equipment, the Employer will meet and discuss the issues with the affected employees;

• To establish shift lengths;

• To either temporarily or permanently close all or any portion of its facility or to relocate such facility or operation;

• To determine and schedule when overtime shall be worked;

• To determine the number of employees required to staff the facility, including increasing or decreasing that number;

• To determine the appropriate staffing levels required for the facility, including increasing or decreasing that number; and,

• To determine the appropriate mix of employees, by job title, to operate the facility.

The parties recognize that the above statement of management responsibilities is for illustrative purposes only and should not be construed as restrictive or interpreted to exclude those prerogatives not mentioned in the management function. All matters not covered by the language of this Agreement may be administered by the Employer on a unilateral basis, following such policies and procedures as it from time to time shall determine.

SECTION 3.1: NO WAIVER

The Employers' failure to exercise any function or responsibility now reserved to it, or its exercising any function or right in a particular way, shall not be deemed a waiver of its ability to exercise such function or responsibility, nor preclude the Employer from exercising the same in some way not in conflict with this Agreement.

SECTION 3.2: EMPLOYER HANDBOOK

As outlined in the Employee Handbook, the Employer’s Rules and Regulations shall apply to
all Union employees to the extent that such term, condition, policy, or procedure is not inconsistent with this Agreement. The Parties understand that the CBA’s provisions govern in the event of a conflict. The Employer shall continue to update the Union with changes to the Employee Handbook within fourteen (14) calendar days of any effective change(s). Said change in a term or condition of employment in the Employee Handbook shall not be unlawful nor in conflict with the provisions of this Agreement. The Union reserves the right to grieve any new policies in the Employee Handbook that conflict with the CBA in the Union’s view. The Union must file a grievance within 30 days of the Union receiving written or electronic notice of the changes.

SECTION 3.3: SUPERVISION AND WORK ASSIGNMENTS

Employees shall work as directed by supervisory personnel. Under all circumstances, the Employer reserves the right to lawfully establish the number of employees and the work methods necessary to perform any activity per this CBA.

ARTICLE 4. UNION RIGHTS, REPRESENTATIVES, AND ADVOCATES

In the interest of promoting a positive approach to labor-management relations and achieving joint public policy goals, the parties agree to the following:

SECTION 4.1: PROFESSIONAL COURTESY AND BEHAVIOR

The Parties encourage everyone to perform efficiently, courteously, and dignifiedly when interacting with employees, facility residents, and visitors. The Parties agree that all facility employees, managers, and Union representatives will treat each other with dignity, respect, and courtesy. The preceding principles shall also apply in providing service to patients and visitors. During typical labor relations (e.g., disciplines, the grievance process, LMC meetings, etc.), neither the Union nor the Employer shall use hostile rhetoric in written or verbal communication concerning the mission, motivation, leadership, character, integrity, or representatives of the other. Section 4.1 does not require the Union or the Employer to monitor others’ social media.

SECTION 4.2: FACILITY ACCESS OF UNION REPRESENTATIVES
Official representatives of the Union will be permitted to visit the Employer's premises to conduct Union business and confer with workers covered by this Agreement during their nonwork time, in break areas, and other places open to the public. Such visits shall not interfere with the operation of the nursing home or the performance of the workers’ duties.

The Union will use its best efforts to provide the Facility’s Administrator or designee with twenty-four (24) hours’ notice before visiting the premises. The Union Representative shall inform the Administrator or their designee of their visit when first entering the nursing home's premises. The Union will provide the Union representatives name to the Employer. The Administrator may deny facility access due to extraordinary circumstances such as a state survey or a contagious illness in the facility and will use its best efforts to inform the Union Representative. If the Union Representative’s facility access is to file a member’s grievance or investigate a potential grievance, the Representative may immediately access the Employer’s premises. Upon entering the facility, the Union representative will notify the Administrator or designee.

**SECTION 4.3: UNION INFORMATION**

The Employer will:

1) Furnish and install at least one (1) bulletin board in each employee break room or facility for posting union notices, with a copy being given to management at the time of the posting. This bulletin board shall be no smaller than three feet by four feet (3’ x 4’). The Union and the Employer will confer upon the location of the bulletin board.

2) Allow the Union to furnish a binder to be kept in the break room to store membership forms, copies of the contract, Union contact information, and other union materials.

3) Additionally, as space permits, allow the Union to furnish a secure deposit box and a shelf installed by the Employer on the wall of the break room to keep internal Union information including, but not limited to, Union election nomination forms and ballots, grievance forms, membership surveys, etc.

**SECTION 4.4: UNION ADVOCATES**
The Union shall designate Union Advocates and notify the Employer in writing who the Advocates are and any new Advocates or any change in status of existing Advocates. The Union Advocates’ performance of union work shall not interfere with the facility's operation nor the performance of employees' job duties. Union Advocates shall receive their base pay rate for time spent processing grievances and representing Bargaining Unit Employees in meetings with the Employer during Advocates’ scheduled hours of employment. Union Advocates shall also receive their base rate of pay for time spent representing Bargaining Unit employees in all meetings where the Employer requested that the Advocate process a grievance or represent a Bargaining Unit Employee outside of the Advocates’ scheduled hours of employment. In no case shall the Employer be required to pay more than one (1) Advocate at a time for such work. A Union Advocate may receive phone calls from union representatives while on work time, in private if requested, not to exceed ten (10) minutes per shift. Such calls shall not interfere with resident care. If Bargaining Unit Employees request time off to attend Advocate training, the Employer will make every effort to approve such requests considering operational needs. Bargaining Unit Employees requesting time off to attend Advocate training will make every effort to comply with the Employer’s policy for requesting time off.

SECTION 4.5: UNION EXECUTIVE BOARD MEMBERS

Subject to appropriate advance notice and scheduling requirements, up to two (2) employees from the bargaining unit that are serving as Union Executive Board Members shall be granted unpaid time, except that an employee may choose to utilize any earned paid time off (i.e., vacation), to attend the Union Convention. The Union will provide the Employer written notice of any bargaining unit employees serving as a Union Executive Board Members.

SECTION 4.6: NEW UNION EMPLOYEE ORIENTATION (“NUEO”)

Each month, in a mutually agreed upon process, the Employer will provide the Union Representative or Advocate with the name, start date, classification, shift, email address, and phone number of each employee hired into a bargaining unit job classification since the last such report. In addition, the Employer authorizes thirty (30) minutes of paid time for both an Advocate and the new employee(s) to engage in a New Union Employee Orientation
(“NUEO”). The Employer and the Union will use their best efforts to establish a mutually agreed upon fixed NUEO location, date, and time. If the Union Representative or Advocate cannot attend a NUEO in person, the Employer will hand out NUEO documents made available by SEIU 775, including membership cards. The Union requires all employed Bargaining Unit members to attend a NUEO within their first month of hire. Union Representatives may make arrangements with management to conduct thirty (30) minutes of paid time union orientation for new hires on a mutually agreed upon regular schedule.

**SECTION 4.7: UNION LEAVE FOR IN-PERSON PUBLIC ADVOCACY**

The Employer will designate up to eight (8) paid shifts per calendar year to compensate an employee engaging in in-person public advocacy for quality long-term care on a scheduled workday, as approved by the statewide Labor-Management Coalition for Quality Care. The Union and the Employer may, upon mutual agreement, establish additional paid time off for an employee to participate in an approved in-person public advocacy event. Also, as patient care demands allow, the Employer shall reasonably schedule off any employee requesting to participate in an advocacy day scheduled by SEIU 775. The Employer will not unreasonably deny such requests when an employee makes them before being expected to work on the requested public advocacy day.

**SECTION 4.8: ALL STAFF MEETINGS**

When the Employer holds its regularly scheduled All Staff Meetings at the facility, a Union Representative or Advocate shall be allowed to address the Bargaining Unit for up to ten (10) minutes when possible. The Employer may limit this time for extraordinary circumstances such as viral outbreaks or state inspections.

**ARTICLE 5: PROACTIVE LABOR RELATIONS**

Both parties recognize that it is to their mutual advantage and for the protection of the patients to have an efficient and uninterrupted operation of the facility. Accordingly, this Agreement establishes such harmonious and constructive relationships between the parties that such results will be possible.
On behalf of the bargaining unit employees, the Union agrees to cooperate with the Employer to attain and maintain full efficiency and optimal patient care.

The Employer and the Union agree that all facility employees, managers, and Union Representatives will treat each other with dignity, respect, and courtesy. The preceding principles shall also apply while providing service to patients and visitors.

Notwithstanding any other provision of this Agreement, the Union and the Employer shall designate a top-level representative to discuss complaints about alleged violations of this Agreement or the Alliance Agreement. If one Party believes that the other Party has violated these standards, the affected Party should contact the other Party’s representative by phone or electronic mail. The Parties should have a direct conversation within forty-eight (48) hours to discuss the issue.

ARTICLE 6: LABOR MANAGEMENT COMMITTEES

SECTION 6.1: STATEWIDE LABOR MANAGEMENT COMMITTEE

The Parties will establish a Statewide Labor Management Committee (“SLMC”) within sixty (60) days of this Agreement’s effective date.

• The Employer, its employees, and the Union understand and agree that each aspires to provide high-quality healthcare while fostering employee health and safety. The Employer and employees must be committed to serving the facility’s residents by delivering the highest quality of care possible. The Parties agree and understand that high-quality resident care can be achieved if they discuss and address patient care, safety, and workplace issues.

• The purpose of the SLMC is to evaluate the quality of services provided to residents, the health and safety of employees, the working environment to retain staff by reducing turnover, staffing, and workload issues, and make recommendations for such topics.

• The Parties will primarily task the SLMC with the following: Scheduling quarterly statewide meetings to improve communication; Monitoring the proper application of facility policies, facility procedures; and this Agreement; Problem-solving strategies to improve resident care and employee health and safety; and addressing public policy concerns that
affect nursing home operations.

- The Employer or the Union may schedule the SLMC. The Employer will pay the employees for participating in the meeting, but no more than two (2) hours quarterly.

- The SLMC will have an equal number of supervisors and bargaining-unit employees.

- SLMC meeting discussion topics will include but are not limited to the following criteria and ideas identified by union members as critical to addressing the facility’s performance regarding employee health and safety, staffing, turnover, retention, and resident care:
  
  o Turnover.
  o Attendance.
  o Scheduling.
  o Staffing ratios for CNAs, housekeeping, CMAs, and other represented positions.
  o Acuity-based staffing.
  o Process improvement and technology.
  o Policies and procedures affecting the job duties performed by this Agreement’s job classifications.
  o Opportunity for the Parties to cooperate to improve the Company’s CMS “5 Star” Quality Rating.
  o Opportunity for the Parties to cooperate to improve the Company’s ability to be the provider of choice in each community.
  o Opportunities for employees to promote high-quality customer service while working for the Company.

The SLMC shall not engage in negotiations, nor shall the SLMC consider matters properly the subject of a grievance. The merits of individual disciplines will not be discussed at SLMC meetings but shall instead be referred to the grievance process.

If the SLMC cannot resolve an issue, the parties may agree to move to Mediation of the grievance and arbitration procedure. Mediation will be the final step.

SECTION 6.2: FACILITY LABOR MANAGEMENT COMMITTEE

The Employer recognizes the value of communication and input from its employees. Therefore, to nurture and encourage this communication, a Facility-specific Labor-Management Committee (“FLMC”) shall be formed to discuss issues of concern and importance. Each Party may submit items for discussion at a FLMC. The Employer and the
Union shall designate their FLMC members, and the FLMC membership may vary from meeting to meeting based on the agenda items or other reasons. The FLMC will have an equal number of supervisors and bargaining-unit employees or Union representatives. The Employer will pay up to five (5) bargaining-unit employees for participating in the meeting, but no more than two (2) hours monthly. Additional bargaining-unit employees may voluntarily attend on unpaid time.

SECTION 6.2.1: PURPOSE

The FLMC aims to constructively identify, discuss, and address matters affecting the quality of resident care and employee health and safety. The FLMC shall monitor the quality of resident services and employee health and safety. It will make recommendations to improve such services in staffing and workload issues, resident care indices (e.g., falls, bedsores, wound care), and other matters directly bearing on the quality of care received by the residents and the health and safety of employees. The Parties intend that the FLMC has been established to receive the employees’ input only and is not intended to mean or imply that these employees have any management rights about patient care issues. The Employer maintains complete control in this regard. The Employer shall implement those FLMC recommendations that are unanimously agreed upon by the FLMC members when any such advice is consistent with the terms of this Agreement and the Employer’s policies.

SECTION 6.2.2: MEETING

The FLMC shall meet quarterly, or more frequently as desired by the Parties, on a date mutually agreed to by the Facility’s Administrator and the designated Union representative unless mutually agreed otherwise. The FLMC can meet regardless of whether a Union representative is present. However, the Parties strongly encourage a Union Advocate to attend each FLMC Meeting. No less than five (5) calendar days before the scheduled meeting, the Employer and the Union representative shall provide each other with their proposed agenda items to be discussed at the meeting. Meetings shall be held at the facility or virtually if meeting in person is not possible due to health and safety concerns and scheduled to last one (1) hour. The FLMC will not meet for longer than two (2) hours unless the parties mutually extend the meeting.
Employee committee members shall be paid for attendance at their straight-time hourly rate. Topics for discussion at the FLMC may include, but are not limited to

- Resident care
- Health and safety
- Training needs
- Staffing levels, including recruitment and retention
- Staff recognition
- Staff morale
- Facility policies
- Scheduling
- The Facility’s CMS “5 Star” Quality Rating and strategies to improve the rating
- The Facility’s regulatory compliance results and strategies to improve such results
  - The Facility’s CMS Quality Measures trend for the past four quarters (e.g., ADL Decline, Long Stay, High-Risk Pressure Ulcer, Weight loss, Restraints, Injurious Falls, etc.)
  - Opportunity for the Parties to cooperate to improve the quality of resident care for patients being discharged from an acute hospital and joint outreach to local acute hospitals to educate and inform them of how this nursing home can become their provider of choice
- Opportunities for employees to promote high-quality customer service while working in the facility

SECTION 6.3: NO AUTHORITY TO CHANGE CBA

The SLMC and the FLMC will not have any authority to bargain, modify, or reach an agreement over any terms or conditions of employment. The SLMC and the FLMC will not be able to change any term of this Agreement. Yet, the SLMC may recommend that the Parties mutually amend this Agreement as unanimously agreed by each SLMC member and as allowed by this CBA. It is understood and agreed that the SLMC and FLMC deliberations and
discussions shall remain confidential among the parties. Nothing said during or as part of the
FLMC related to patient care shall be disclosed to any outside party. The parties agree to
comply with HIPAA as amended. Under no circumstances shall the SLMC or FLMC members
be required to testify concerning the operation of the SLMC or FLMC, topics discussed,
positions advocated, or recommendations made.

SECTION 6.4: ENFORCEMENT

This Article shall not be subject to the grievance and arbitration procedure of the Agreement
except that either party may grieve or arbitrate any failure by the other party to fulfill any
procedural obligation that arises under this Article.

ARTICLE 7: PERSONNEL RECORDS

SECTION 7.1: PERSONNEL FILES

Personnel files are the Employer’s property. A Bargaining Unit Employee shall be permitted
to examine all materials in their personnel file within three (3) working days of making such a
request. The records may be reviewed in the presence of an Employer representative. The
Bargaining Unit Employee may request in writing and receive a copy of the personnel files
within five (5) working days upon written request. “Working days” shall mean nonweekend/holiday days.

SECTION 7.2: DISCIPLINARY MATERIALS AND EVALUATIONS

No Corrective Action, disciplinary material, or evaluations shall be placed in a Bargaining Unit
Employee's personnel file unless the employee has had an opportunity to review, sign and
receive a copy. Signing a Corrective Action form constitutes acknowledgment of the
document but does not necessarily represent agreement with the Corrective Action. Refusal
to sign a Corrective Action does not invalidate the Corrective Action. The Employer will use its
best efforts to indicate on the Corrective Action form that the employee refused to sign before
placing it in the file. An Employee has the right to attach a written statement to the Corrective
Action expressing the employee’s views. Such a statement will be included with the
Corrective Action in the employee’s personnel file.
SECTION 7.3: FORMS

Employee corrective or disciplinary action written communication (“Forms”) shall not be removed from an Employee’s personnel file. Yet, such Forms that are more than eighteen (18) months old will not be considered by the Employer when contemplating further disciplinary action or when evaluating the job performance of the Employee under the principles of just cause and progressive discipline unless such Forms relate to the Employee’s previous discipline for abuse, violence, theft, harassment, or discrimination which shall remain in effect indefinitely.

ARTICLE 8: UNION MEMBERSHIP AND VOLUNTARY ASSIGNMENT OF WAGES

SECTION 8.1: MEMBERSHIP

All employees covered by the terms of this Agreement who are members of the Union upon ratification of this Agreement shall as a condition of employment maintain their membership in good standing in the Union. “In good standing,” for the purposes of this Agreement is defined as the tendering of periodic Union dues. All bargaining unit employees hired after the date of ratification of this Agreement shall, as a condition of employment, not later than the 31st day following the commencement of his/her employment, become and remain a member of the Union in good standing. Any employee who fails to satisfy this obligation shall be discharged by the Employer pursuant to the provisions of Section 8.3. The Employer shall include a Union Membership Card in each employee’s employment paperwork. The card will be reserved for the Advocate, as available, to review the membership card with new employees during their orientation.

Within five (5) calendar days of collecting said card from the new employee or Advocate, the Employer shall retain a copy for itself and send the original to the Union.

SECTION 8.2: RELIGIOUS OBJECTION

It is the intent of this Agreement that the provisions of this Article safeguard the right of employees to remain non-members based on bona fide religious tenets or teachings of a church or religious body of which such employee is a member. Any employee who claims a
right of non-association based on bona fide religious tenets or teachings of a church or religious body of which such employee is a member shall provide written notice of that claim to the Union, and shall arrange with the Union to make alternative payments in lieu of the payments required for Union membership to a nonreligious charitable organization (a 501 (c) (3) organization as defined by statute) of the employee’s choice. Such employees shall pay an amount of money equal to the periodic dues and fees uniformly required under Section 1 of this Article. Failure to satisfy this alternative payment shall result in discharge from employment, pursuant to Section 8.3 of this Article. The Employer shall not be financially liable for any failure of the affected employee or the Union to remit payments to the nonreligious charity.

SECTION 8.3: DISCHARGE FOR FAILURE TO MEET OBLIGATIONS

Employees who fail to comply with the requirements in this Article shall be discharged by the Employer within thirty (30) days after receipt of written notice to the Employer from the Union unless the employee fulfills the membership obligation set forth in the Agreement within such thirty (30) day period. Nothing in this Article shall render the Employer liable for payment of any dues or fees to the Union, and the Union’s sole recourse for a violation of this Article by an employee is to request discharge of such employee as outlined in this Agreement.

SECTION 8.4: PAYROLL DEDUCTIONS

SECTION 8.4.1: DUES DEDUCTION

The Employer shall deduct dues from the pay of each member of the Union who voluntarily executes a wage assignment authorization form, as provided by the Union. When filed with the Employer, the authorization form will be honored in accordance with its terms. Deductions will be transmitted to the Union by check or ACH payable to its order, ten (10) calendar days after the pay date at the end of each pay period for which the dues were deducted. Upon issuance and transmission of the check to the Union, the Employer’s responsibility shall cease with respect to such deduction. The Union and each employee authorizing the assignment of wages for the payment of the Union dues hereby undertake to
indemnify and hold the Employer harmless from all claims, demands, suits, or other forms of liability that shall arise against the Employer for or on such account of any deduction made from the wages of such employees.

SECTION 8.4.2: COPE DEDUCTIONS

Upon receipt of signed authorization of the employee, the Employer agrees to deduct from the pay of each employee a voluntary amount designated for the Committee on Political Education (COPE) contributions. Monies so deducted shall be transmitted by a check or ACH separate from the check remitted for payment of dues within ten (10) calendar days from the pay date at the end of the pay period in which the deductions were taken. Such deduction shall remain in effect unless otherwise noted by the Union.

SECTION 8.4.3: OTHER VOLUNTARY DEDUCTIONS

Upon receipt of signed authorization of the employee, the Employer agrees to deduct from the pay of each employee a voluntary amount designated by the employee. Monies so deducted shall be transmitted by a check separate from the check remitted for payment of dues, within ten (10) days after from the pay date at the end of the pay period in which the deductions were taken. Such deduction shall remain in effect unless otherwise noted by the Union.

SECTION 8.4.4: ELECTRONIC SIGNATURE

The Employer shall accept confirmations from the Union that the Union possesses electronic records of such membership or COPE and give full force and effect to such authorizations as “written authorization” for purposes of this Agreement. In addition to electronic scanned copies of paper authorizations from the Union, the Employer shall accept copies of electronic signatures and digital files containing voice authorizations and give full force and effect to such authorizations as “written authorization” for purposes of this Agreement.

SECTION 8.5: BARGAINING UNIT INFORMATION

SECTION 8.5.1: ROSTER

The Employer shall collect and provide the Union with a list of all employees covered this
Agreement ten (10) calendar days after pay date at the end of each payroll. The list shall be complete and include: first name, middle name, last name, home address, telephone number(s) (home and mobile,), email address if available, Social Security number, date of birth, gender, employee number, work location, date of hire, termination date, rate(s) of pay, CBA job classification, FTE status, pay period start date and pay period end date, hours worked per pay period, gross earnings per pay period and the amount of dues, voluntary deduction type 1, and COPE contributions deducted from each employee’s pay. The Employer shall provide this list in a common electronic format/template agreed upon by the Employer and the Union. The Employer and the Union will agree upon a file name in which the Roster/Report will be named. If the employer desires to change the agreed upon format, the Employer shall give the Union no less than sixty (60) days notice. During that time the Union and Employer shall meet to discuss the change.

The Employer will use best efforts to reconcile the dues amounts in the Roster with the dues payment(s) remitted to the Union.

The Union prefers to receive the same file for both the Dues Report and the Employee Roster. If the Dues Report and the Employee Roster are submitted as separate reports, both reports must have a corresponding record, cover the same period, and must contain the following identical information:

- Employee number
- First Name
- Middle Name
- Last Name
- Social Security Number

The Employer agrees to only transmit rosters and reports through the mutually agreed upon electronic format.

**SECTION 8.5.2: DATA MAINTENANCE**
The Union will conduct periodic audits of data related to membership form reconciliation, financial deductions, and BU information. The Employer shall complete and/or reconcile the audit within thirty (30) calendar days of receiving the audit from the Union.

SECTION 8.6: DATA SECURITY

In accordance with state and federal law, the Employer shall utilize industry standards and procedures for the protection of sensitive and personally identifiable information of each of its employees. This includes names, addresses, telephone numbers, wireless telephone numbers, electronic mail addresses, social security numbers, and dates of birth of all employees covered by this Agreement.

ARTICLE 9: NO DISCRIMINATION

SECTION 9.1: GENERAL PROVISIONS

No employee or applicant for employment covered by this Agreement shall be discriminated against because of membership in the Union or activities on behalf of the Union. Neither the Employer nor the Union shall unlawfully discriminate for or against any employee or applicant covered by this Agreement on account of race, color, religious creed, national or tribal origin, lawful political affiliation, disability (as defined by the Americans with Disabilities Act, as amended), sexual orientation, gender, gender identity, gender expression, age, marital status, veteran’s status (as defined by USERRA) or any protected class protected by law.

SECTION 9.2: GENDERED LANGUAGE

Wherever the masculine provision is used in this Agreement, it is understood that it applies to the feminine as well.

SECTION 9.3: PRIVACY RIGHTS AND THE DEPARTMENT OF HOMELAND SECURITY

The Union is obligated to represent all Employees without discrimination based upon national or ethnic origin. The Union is therefore obligated to protect Employees against violations of their legal rights occurring in the workplace, including unreasonable search and seizure. The Operator is obligated to comply with all applicable federal, state and local regulations in addition to operating within all parameters and specific conditions set in their privacy
compliance agreement with federal state and local regulatory officials. To the extent permitted by law, the Employer shall notify the Union as quickly as possible, if any D.H.S. agent contacts the facility to enable a Union representative or attorney to take steps to protect the rights of workers. Additionally, to the extent permitted by law, the Employer shall notify the Union immediately upon receiving notice from the D.H.S., or when an SSA audit of worker records (for any purpose) is scheduled or proposed and shall provide the Union with any list received from such governmental agencies identifying Employees with documentation or Social Security problems. To the extent permitted by law, the Employer shall not infringe the privacy rights of Employees, without their express consent, by revealing to the D.H.S. any Employee’s name, address or other similar information. To the extent permitted by law, the Employer shall notify the affected Employee and the Union in the event it furnished such information to the D.H.S. To the extent permitted by law, the Employer may provide paid or unpaid leaves of absences for any worker who requests such leave in advance because of court or agency proceedings relating to immigration matters as outlined in its Employer Policies and consistent with all state and federal leave requirements. The decision of whether to grant the leave and the maximum duration of the leave shall be determined in the Employer’s sole discretion. To the extent permitted by law, workers shall not be discharged, disciplined, suffer loss of seniority or any other benefit or be otherwise adversely affected by a lawful change of name or Social Security number. Workers who have falsified any records concerning their identity and/or social security number will be terminated. Nothing in this section shall restrict the Employer’s right to terminate a worker who falsifies other types of records or documents. A worker may not be discharged or otherwise disciplined because:

The worker (hired on or before November 6, 1986) has been working under a name or social security number other than their own;

- The worker (hired on or before November 6, 1986) requests to amend his/her employment record to reflect his/her actual name or social security number; the worker (hired on or before November 6, 1986) fails or refuses to provide to the Employer additional proof of his/her immigration status.
ARTICLE 10: LANGUAGE IN THE WORKPLACE

The Employer promotes a diverse workforce and recognizes that employees may be more comfortable conversing in a language other than English. The Employer respects the right of employees to do so. The Employer strives to balance this interest with its obligation to operate safely, efficiently, and per applicable law. Employees must have sufficient communication and language skills to perform their duties and communicate with residents, other staff, family members, and health care professionals, as required to perform the essential functions of their position.

Employees may speak the language of their choice when it is necessary to ensure residents' safe, efficient, and patient-centered care. For example, English is not required when an employee is on a rest break, during a meal break, or at other non-work times. Additionally, English is not required when employees are not directly performing their job duties, such as talking with coworkers while moving from one assignment to the next or while engaged in personal matters. These communications, however, must occur outside the presence of residents or residents’ family members who do not understand the language being spoken.

To operate safely, efficiently, and per applicable law, there are times when the Employer requires employees to communicate or take direction and guidance in English. For example, employees must speak in English when:

Interacting with residents, their families, or anyone acting on a resident’s behalf unless the resident’s care plan unequivocally expresses a preference for communication in another language. Yet, residents also have a right to communicate in a language they understand. Therefore, if a resident or visitor wants to converse with the staff in a language other than English, employees may do so when they can effectively speak and understand the same common language.

Promoting the safety of residents or ensuring efficient and effective operations. For example, English is required when communicating with coworkers during emergencies, when discussing patient care, or when discussing or performing teamwork assignments unless all employees involved in the discussion effectively speak and understand the same common
language.

Communicating with supervisors to receive direction and instruction or when supervisors are evaluating an employee’s performance, monitoring, and assessing the performance of employees whose job duties require communication with coworkers, residents, or their families unless all employees involved in the discussion effectively speak and understand the same common language.

To operate safely, efficiently, and per applicable law, the Employer will communicate safety, facility, and security-related materials to employees in English. Additionally, all team or department meetings related to business operations, safe and resident care will be conducted in English.

The Union may publish its’ collective bargaining agreement in multiple languages to ensure the inclusion and acknowledgment of members who desire to read the contract in their native language. The Parties will collaborate at the Statewide or Facility-specific Labor Management Committee to determine whether the Union should publish the agreement in a language other than English.

ARTICLE 11: DEFINITIONS

SECTION 11.1: PROBATIONARY EMPLOYEE

An employee shall be considered probationary during the first ninety (90) calendar days of employment. With notification to the Union and mutual agreement of the employee, the Employer may extend the probationary period for up to thirty (30) days. Such extension must be presented to the worker and the worker advocate or Union field representative in writing, along with a written explanation of the reason(s) for the extension. The Operator shall not unreasonably or arbitrarily extend a probationary period beyond the initial ninety (90) days. During the Probationary Period an employee may be disciplined or discharged in accordance with local, state and federal law, with or without Just Cause and without recourse to the Grievance and Arbitration Procedure.

SECTION 11.2: REGULAR FULL TIME EMPLOYEE
A full-time employee is an employee who is regularly paid for an average of thirty (30) or more hours per week. Full-time employees are eligible to participate in the facility’s medical and dental plans as well as the facility’s vacation, holiday, personal day, jury duty, bereavement and sick leave programs.

SECTION 11.3: REGULAR PART-TIME EMPLOYEE

A part-time employee is an employee who is regularly paid for an average of twenty (20) or more but less than thirty (30) hours per week. Part-time employees are not eligible to participate in the facility’s medical or dental plans. Part-time employees are eligible to participate in the facility’s vacation, holiday, personal day, jury duty, bereavement and sick leave programs on a pro-rated basis.

SECTION 11.4: INTERMITTENT EMPLOYEE

An intermittent employee is an employee who is regularly paid for an average of less than twenty (20) hours per week. Intermittent employees are not eligible for any benefits with the exception of sick leave and receipt of premium pay for working any of the holidays recognized by the Agreement. The hours worked by an intermittent employee may be either scheduled or unscheduled.

ARTICLE 12: SENIORITY

SECTION 12.1: SENIORITY DEFINITION AND ACCRUAL

For the purposes of this Agreement, seniority is defined as an employee’s continuous length of service with the facility from his/her most recent date of hire. The seniority date will be used for seniority purposes under this Agreement, including payroll, benefits and other specified areas.

Seniority shall accrue and not be lost during an employee’s vacation.

An employee shall not accrue seniority while on layoff or on an unpaid leave of absence which exceeds 12 weeks.

SECTION 12.2: TERMINATION OF SENIORITY
An Employee shall lose accumulated seniority and seniority shall be broken for any of the following reasons:

A. Voluntary quit

B. Discharge for Just Cause

C. Failure to report to work after a layoff, within three (3) calendar days after receipt of the written notice of recall sent by the Employer to the Employee at his/her last address of record on file with the Employer or ten (10) days after written notice of recall is sent to the address that was last provided by the Employee by certified mail

D. Layoff which extends (a) in excess of twelve (12) consecutive months, or (b) for the period of the Employee’s length of service, whichever is less

E. Unauthorized failure to report to work at the expiration of a leave of absence pursuant to this Agreement

An Employee whose seniority is lost for any of the reasons outlined above shall be considered as a new Employee if the Employer again employs him or her. An employee who is re-hired within 3 months of their separation date will retain their rate of pay or be placed on the appropriate step of the wage scale, whichever is greater.

It shall be the responsibility of the Employee to keep the Employer informed of his/her present address and telephone number and to notify the Employer, in writing, of any such changes within three (3) weeks of the date of change.

ARTICLE 13: LAYOFF AND LOW CENSUS

SECTION 13.1: DEFINITION OF LAYOFF

Layoff shall be defined as the period following twenty-one (21) or more continuous working days in which there was not sufficient work to maintain the previous staffing level with regard to the work performed by the bargaining unit employees.

SECTION 13.1.1: LAYOFF

In the event of layoff, employees shall be laid off by classification in reverse order of seniority
(the least senior employee will be laid off first, then the next least senior employee). The Employer shall notify the Union, in writing, not less than fourteen (14) calendar days before the layoff of a bargaining unit employee. Upon request, the Employer and the Union will meet and negotiate the impacts of the reduction.

SECTION 13.2: BUMPING

An employee whose hours are being cut or who is being laid off may fill any vacant position or displace a less senior employee in any bargaining unit job classification within the same department, provided that he or she has the qualifications to do the job. An employee who is displaced in a layoff or has hours reduced shall also have bumping rights. A laid off employee may combine the jobs of two (2) less senior employees in the same classification, provided there is no conflict in the schedule.

SECTION 13.3: RECALL

In case of recall, the Employee who was laid off last is to be recalled first, provided such Employee is qualified to perform the job or jobs in his classification to be filled through recall. Recalls for periods of less than four (4) days for emergencies are excluded from the application of seniority.

SECTION 13.3.1: RECALL NOTICE

The Employer shall notify the Employee of their recall in writing by certified mail, return receipt requested, at the last address furnished the Employer by the Employee or by telephone call verified by a letter as above and employ his/her subject to the above limitations provided they report and are available for work by not later than five (5) calendar days from receipt of the recall notice. A copy of the letter shall be sent to the Union.

SECTION 13.3.2: NOTICE OF TERMINATION OR LAYOFF

Except in the case of discharge for just cause, regular Employees shall be entitled to fourteen (14) calendar days notice of termination or layoff or pay in lieu thereof.

SECTION 13.4: FACILITY CLOSURE

In the event that the Employer chooses to close or convert the facility to other use, the
Employer will follow the requirements of the federal WARN legislation (or subsequent state legislation), which provides a sixty (60) day notice of closure or pay in lieu of notice.

SECTION 13.4.1: JOB FAIR

The Employer shall work with the Union to set up a “Job Fair”, providing area Employers an opportunity to recruit the Employees who are being laid off, and publicizing the assistance of programs for dislocated Employees.

SECTION 13.5: LOW CENSUS DEFINITION

Low census shall be defined as a decline in patient care requirements resulting in a temporary staff decrease. Reductions of hours due to low census do not have any notice requirements. After the schedule is posted, in the event the Employer reduces the workforce in a job classification on a given shift due to low census, scheduled hours will be reduced in the following order:

- First Cut: Agency Personnel
- Next Cut: Employees working in overtime pay condition
- Next Cut: Employees working a scheduled extra pickup shift which will result in overtime during the pay period
- Next Cut: Volunteers
- Next Cut: Employees working a scheduled extra pickup shift which will not result in overtime during the pay period
- Next Cut: Intermittent employees
- Next Cut: Non-voluntary rotational cut of full-time and part-time employees in a job classification on the affected shift, starting with the lowest seniority. Assignments of low census days shall be rotated among the staff in affected departments so that no employee in a department working on that particular day shall be required to take a second low census day until all employees in the department working that day have taken a low census day.
Nothing herein shall authorize the employer to schedule its employees as “low census” in advance, requiring them to be available for work on their scheduled day off or to remain available for work until the start of the shift.

The reduction in hours may be spread in smaller increments among all the employees on an effected shift (i.e., all receive a one-hour reduction in scheduled shift). If the reduction requires individual employees to be reduced by a full shift, after all employees in a department working have taken a low census day then the rotation will begin again with the least senior employee. An employee who volunteers to take a low census day shall be regarded for the purpose of rotation to have been assigned that day as a low census day. Nothing herein shall limit the number of low census days an employee may accept as a volunteer. Low census days shall be without compensation. Employees subject to low census may elect to utilize earned PTO or vacation benefits which are otherwise available for scheduling. Quarterly, on November 1, February 1, May 1 and August 1, the cycle of applying cut hours will start over.

ARTICLE 14: HOURS OF WORK, OVERTIME, SCHEDULING, MEAL AND REST PERIODS, PAY PERIODS, AND PAY DAYS

SECTION 14.1: WORK DAY AND WORK WEEK

The normal workday shall consist of up to 8 hours of work within a 24-hour period. The normal work week shall consist of up to 40 hours of work within a 7-day period. The Employer may define the work week on an individual, department, shift or facility basis in accordance with Federal and State law.

SECTION 14.2: OVERTIME

All overtime must be approved by the Employer. Overtime shall be paid at 1½ times the regular rate of pay for all time worked beyond 40 hours in the work week. For the purposes of computing overtime pay, the regular rate of pay shall include any applicable shift differential. There shall be no pyramiding or duplication of overtime pay, i.e., the employee will not receive a daily and a weekly overtime premium for the same hours worked. In any
such case, the higher premium will apply. All hours worked over eight (8) hours on any double shifts or split double shifts of at least two (2) hours or more shall be paid at the overtime rate of pay.

Any employee required to work more than ten (10) consecutive days shall receive the overtime rate of pay beginning with the eleventh (11th) consecutive day of work and continuing until the employee receives at least one (1) day off. If an employee volunteers to fill an open shift, this will not be considered “required” by the Employer for purposes of this Section.

**SECTION 14.3: MANDATORY OVERTIME**

The Employer may schedule mandatory overtime to meet the needs of the business. If mandatory overtime is scheduled with less than 24 hours’ notice to the employee, the employee may decline such overtime due to reasonable extenuating circumstances (e.g., weather, childcare requirements). There shall be no expectation that any one employee will be mandated more than once during their rotation.

Any employee who believes that continuing to work mandatory overtime, or working many consecutive days without a rest day may tend to cause harm to his/her health or to the safety and quality care of the residents may refuse to work more mandatory overtime or on consecutive days until the employee has had at least one (1) full day (twenty four [24] hours) off. The employee shall state such refusal in writing to his/her immediate supervisor and state the date or shift time when s/he will be willing to resume taking shift assignments. There will be no retaliation for such refusal of mandatory overtime.

**SECTION 14.4: MEAL AND REST PERIODS**

Except as specified below, all employees shall receive an unpaid duty-free meal period of at least thirty (30) minutes. Meal periods shall be paid when the employee is required by the Employer to interrupt the meal period in order to work or to remain at a prescribed work site in the interest of the Employer. Remaining in the facility in the employee lounge is not a work site. All employees shall be allowed a rest period of not less than fifteen (15) minutes on the Employer's time for each four (4) hours of working time. Rest periods shall be scheduled as
near as possible to the midpoint of the work period. During fifteen (15) minute rest periods, employees shall remain at the facility.

SECTION 14.5: WORK SCHEDULES

Work schedules shall be posted monthly and shall be posted as early as practical but no later than ten (10) calendar days preceding the first of the month in which the schedule is effective. Posted schedules will only be changed in low census conditions, extraordinary circumstances, or by mutual consent. If changes are needed the Employer shall notify the Employee prior to any changes being made. If changes are made to the posted schedule more than three times in two (2) weeks, the Employer shall notify the Union in writing of such changes and meet to discuss, if requested by the Union.

If an Employee wishes to change a scheduled day with another Employee, both must sign a written request, and it must be approved by their supervisor. Such changes may result in overtime if approved by a supervisor. Except by mutual agreement, no changes to the posted schedule will be made to avoid the payment of overtime. Such agreement shall be in writing. Work schedules shall be filled by the Employee with the longest seniority (as defined in Article 12 – Seniority).

SECTION 14.6: SPLIT OR ROTATED SHIFTS

No employee shall be required to work a split or mandated rotated shift. No Employee covered by this Agreement will be assigned or scheduled to work a split shift except by his or her own request. If requested to do so, an Employee may either accept or decline that request without fear of disciplinary action. For the purposes of this section, a split shift shall be defined as an Employee working more than one shift within a calendar day. This paragraph does not apply to Individuals working on modified duty due to a work-related injury.

SECTION 14.7: AVAILABLE HOURS OF WORK

Seniority of the employees will be the determining factor in the assignment of regular full-time and part-time hours by the employer.

SECTION 14.8: AVAILABILITY OF EXTRA SHIFTS
The Employer will fill extra shifts that become known to Employer at least seven (7) days in advance of that shift by posting a list of open shifts with space for Bargaining Unit Employees to sign up for those shifts. If more than one Bargaining Unit Employee signs up for the same shift, then that shift will be assigned to the competing Bargaining Unit Employee in rotating Seniority order. If no Bargaining Unit Employee signs up for the shifts at least two (2) days prior to the shift, such shifts shall first be offered to qualified Bargaining Unit Employees in rotating seniority order, with the following consideration: the Employer will make all reasonable efforts before calling off-duty Employees at home. The Employer will maintain a log (available upon request) documenting its efforts to contact off-duty Bargaining Unit Employees, then the Employer may assign those shifts through the method below: Part-time and on-call Employees desiring additional hours up to full time shall notify the Department Head in writing. Subject to the Employee’s ability to do the work and availability, part-time Employees will be offered additional straight time hours on a temporary basis, in seniority order before on-call Employees are utilized.

SECTION 14.9: REQUESTED TIME OFF

Management will respond in writing to an Employee’s leave request within seven (7) calendar days of receipt of the employee’s written request to confirm with the employee whether the leave is denied or approved. Employees shall make a good faith effort to submit leave requests prior to the posting of a new schedule. Paid time off requests made more than one (1) month in advance shall not be unreasonably denied. Written requests for PTO may be made up to six (6) months in advance of the requested time off.

SECTION 14.10: ALTERNATE SCHEDULES

Alternate schedules of work consistent with State and Federal laws may be established by mutual written agreement between the Employer and the Union. This section applies to work schedules of an individual employee or a department.

SECTION 14.11: NEW WORK SHIFTS

Fourteen (14) calendar days before the Employer implements a new work shift for employees, the Employer shall inform affected employees about the new shift. It is
understood that this section only applies to the creation of new shifts, and not to employee shift assignment.

SECTION 14.12: PAY PERIODS AND PAY DAYS

Employees will receive paychecks on the tenth (10th) of the month for all hours worked from the sixteenth (16th) through the last day of the previous month and on the twenty-fifth (25th) of the month for all hours worked from the first (1st) of the month through the fifteenth (15th) day of that month. When a payday falls on a Saturday or a Sunday, the paychecks will be distributed on the preceding Friday. When either the 10th or the 25th falls on a Monday Holiday, paychecks will be distributed the preceding Friday.

SECTION 14.13: PAYCHECK ERRORS

Should an employee discover an error in his/her paycheck within two (2) business days from when the check was issued, the Employer shall correct the error as soon as possible but no later than three (3) business days after the error was presented. If the employee discovers the error after three (3) business days from when the check was issued, the Employer will correct the error by the next payroll period.

ARTICLE 15: EMPLOYMENT PRACTICES

SECTION 15.1: JOB DESCRIPTIONS

The Employer shall maintain job descriptions for all positions covered by this Agreement. Upon employment, the Employer shall provide a job description to an employee for the position into which he/she has been hired. The Employer shall furnish the Union with job descriptions for all classifications in the bargaining unit, including any modifications or revisions of such job descriptions. The Employer agrees to give titles to positions that most clearly indicate the nature of the work performed and will place these positions in the same pay group as other comparable positions.

SECTION 15.2: VACANCIES AND JOB POSTING

A vacancy is defined to mean any permanent full-time or part-time job opening within the job classifications in this Agreement, which the Employer determines to fill. The Employer
reserves the exclusive right to determine if a vacancy exists. Vacant bargaining unit positions on a given shift will be posted on a designated space for five (5) calendar days to give current qualified employees on other shifts or departments the opportunity to apply for the open position. Seniority of current qualified employees will prevail in selection for shifts or positions. The Employer may recruit applicants concurrently from outside the Bargaining Unit during the internal posting time and if no bargaining unit member is qualified or accepts the offered position, the Employer may hire from the outside pool. All Employees who apply for a vacant position will be notified that their application is being considered. Seniority of current employees will prevail in the selection of shifts or positions; provided the employee is qualified for the position based in the job description (education and experience requirements) as well as skill set and previous performance (including attendance and discipline in the previous eighteen (18) months). The application process will be determined at each Center during the Labor Management Committee (Article 6 – Labor Management Committee).

SECTION 15.3: EVALUATIONS

A written evaluation of employees’ performance will be conducted on an annual basis. An employee shall receive a copy of his/her evaluation and shall be allowed to comment, in writing, if desired.

SECTION 15.4: ORIENTATION

Employees will be provided a basic orientation program which will include instructional conferences and work on the job. The objective of the orientation is to familiarize the employee with the duties and responsibilities of the job. The Union shall have access to such orientations as described in Article 4 (Union Rights).

SECTION 15.5: IN-SERVICE EDUCATION

An in-service program will be maintained by each department. Attendance at mandatory in-services will be paid at the appropriate rate of pay.

SECTION 15.6: MUTUAL RESPECT
Employees and managers shall treat each other, and all others, with dignity and respect.

**ARTICLE 16: EMPLOYEE RIGHTS AND JUST CAUSE CORRECTIVE ACTION**

**SECTION 16.1: DISCIPLINE AND CORRECTIVE ACTION**

A. The Employer shall have the right to discipline, suspend, or discharge any employee for just cause per the Employer’s Policies. Following the Management Rights Article, the Employer shall publish an Employee Handbook and Human Resources Policy and Procedures. Probationary employees can be disciplined or discharged per federal, state, and local laws and shall not have recourse to the grievance and arbitration procedure set forth in this Agreement. All disciplinary documents will identify the specific Employer policy(s) supporting the Corrective Action.

B. No “verbal counseling” discussion between an employee and a supervisor shall constitute discipline under this Section. Accordingly, no such verbal counseling shall be considered a matter subject to the grievance and arbitration procedures. In contrast, a “verbal warning” shall be accompanied by a written notification in the employee’s personnel file. The verbal warning shall be considered part of the progressive disciplinary procedure.

C. The Employer recognizes the concept of progressive discipline and will endeavor to utilize a progressive discipline response in cases of inadequate work performance or violation of Employers’ workplace rules. However, the nature and severity of an offense will permit imposition of disciplinary action at any level of discipline up to and including discharge. In a conflict, this Agreement will precede the Employer's work rules. A Union Advocate, Representative, or another member may represent an employee in any meeting called by the Employer that could reasonably result in disciplinary action, provided their chosen representative is available.

D. Whenever the Employer takes disciplinary actions against an employee, a copy of such actions will be given to the employee and the Union Advocate per Section 16.6 of this Article. The Employers' policy is that employees sign the disciplinary action copy, which shall
constitute only an acknowledgment of receipt and not an admission of guilt. Failure to provide such copies shall not be subject to this Agreement's grievance and arbitration procedures.

E. The Union, acting on behalf of any employee whom the Union believes to have been disciplined without just cause, shall have the right to appeal such discipline per the grievance and arbitration procedure.

SECTION 16.2: PROGRESSIVE DISCIPLINE

The Employer shall have the right to maintain discipline and efficiency of its operations, including the right to discharge, suspend or discipline an employee for just cause while applying progressive discipline. The Employer's Policies outline grounds for discipline or discharge, including immediate dismissal, provided such policies are not inconsistent with this Agreement. No question concerning the disciplining or discharging of probationary employees shall be the subject of the grievance or arbitration procedure.

SECTION 16.3: RIGHT TO UNION REPRESENTATION

Discipline shall be imposed only in the presence of a Union Advocate, except in those cases where the Advocate may not be readily available, the employee chooses not to have Union representation, or the infraction for which a suspension or termination is imposed constitutes a very "serious offense" warranting summary action (i.e., assault, attack or threat of physical violence on fellow employees or management representatives, etc.). When a Union Advocate is absent in such instances, the Employer will administer discipline, not question the employee, and notify the Advocate as soon as possible of the action taken. The Employer will inform employees of the right to Union representation at the beginning of a disciplinary meeting or investigation. Employees may choose not to have representation.

SECTION: 16.4: CORRECTIVE ACTION PROCESS

Suppose a supervisor has reason to issue Corrective Action to a Bargaining Unit Employee. In that case, the supervisor shall make a reasonable effort to promptly implement the Corrective Action in private. All disciplinary action shall abide by the Grievance and Arbitration Procedure Article. All disciplinary action shall generally be taken within fourteen (14) calendar days of
the event giving rise to the disciplinary action or the date the Employer completed an investigation that results in disciplinary action, whichever is later. All facility employees should treat each other with respect and dignity. Any communication between a supervisor and a union member may lead to Corrective Action. In that case, the supervisor will notify the member and allow a reasonable opportunity for a Union representative of the member’s choice to join the subsequent discussion. During the discussion, the supervisor will inform the member why they are being investigated or issued Corrective Action while identifying the specific Employer policy(s) supporting the Corrective Action. The supervisor may also have a witness join the conversation. In a situation involving the suspension of a member, the supervisor will also explain why the suspension will occur before the completion of the Employer’s due diligence regarding the determination of the Corrective Action. Suppose a supervisor suspends a member before completing an investigation that does not substantiate the initial allegation(s). In that case, the Employer will compensate the member for scheduled workdays missed due to the suspension, per the Employer’s pay practices.

SECTION 16.5: DISCHARGE AND SUSPENSION NOTIFICATION

The Employer shall notify the Union in writing, via email correspondence, of any discharge or suspension within forty-eight (48) hours (excluding Saturdays, Sundays, and holidays) from the time of discharge or suspension.

SECTION 16.6: DISCIPLINARY RECORD

Copies of all discipline shall be given to the employee involved and the Union Advocate. Employees can attach their opinions to any disciplinary record in their file.

Employees and the Union Field Representative or Advocate will be provided with a copy of any written notice of disciplinary action within forty-eight (48) hours.

SECTION 16.7: FILE MATERIALS

Material reflecting verbal or written warnings shall be retained for a maximum of two (2) years. Disciplinary action which has been overturned and ordered removed from the official personnel file shall be removed.

SECTION 16.8: EMPLOYEE SIGNATURES
No information reflecting critically upon an employee except notices of discharge shall be placed in the employee’s official personnel file that does not bear the signature of the employee. Employees shall be advised that an employee’s signature confirms only that management has discussed and given a copy of this material to the employee. The employee’s signature does not indicate agreement of disagreement with the contents of the material.

If an employee is not available within seven (7) working days or refuses to sign the material, the Employer may place the material in the file. Under these circumstances it will treated as though the employee did receive the material. The Employer shall place notice in the file that the Employee was unavailable or refused to sign.

**ARTICLE 17: HOLIDAYS**

**SECTION 17.1: RECOGNIZED HOLIDAYS**

**SECTION: 17.1.1 ALL CENTERS EXCEPT ENUMCLAW (FRONTIER, NORTH CASCADES, AMERICANA, and SHELTON)**

The Centers recognize the seven (7) holidays listed below:

- New Year’s Day*
- Memorial Day
- Independence Day*
- Labor Day
- Thanksgiving Day*
- Christmas Day*
- Presidents Day

These holidays are recognized as occurring during the period between 12:01 am to 12:00 midnight on the dates observed. Employees scheduled to work the holidays listed shall be paid one and a half times their regular rate of pay except those holidays with an asterisk to which employees will be paid twice their regular hourly rate. If any part of that work shift carries over into the next calendar day, the holiday premium shall stop at midnight.

**SECTION 17.2.1: ENUMCLAW**

Enumclaw Health and Rehabilitation Center The facility recognizes the seven (7) holidays listed below: These holidays are recognized as occurring during the period between 12:01am
to 12:00 midnight on the dates observed.

• New Year’s Day
• Memorial Day
• Independence Day
• Labor Day X
• Thanksgiving Day
• Christmas Day
• Presidents Day

Regular full-time employees who are not required to work on one of the designated holidays will receive up to 8 hours holiday pay, provided they work their regularly scheduled shift before and after the holiday, unless their absence was excused or authorized by the Employer. Regular part-time employees will receive holiday pay based on the proration of time worked over the past quarter as compared to a full-time employee. Any regular full-time or regular part time employee who is required to work a designated holiday shall be paid his/her regular rate of pay for all hours worked on the holiday and holiday pay for any hour worked up to eight (8) hours.

ARTICLE 18: VACATION AND PAID TIME OFF

SECTION 18.1: PAID TIME OFF AT ENUMCLAW HEALTH AND REHABILITATION CENTER

All regular full-time and regular part-time employees will accrue PTO based on the following schedule:

<table>
<thead>
<tr>
<th>Length of Continuous Service</th>
<th>Rate of Accrual</th>
<th>Max Annual Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-3 Years</td>
<td>.0451</td>
<td>88</td>
</tr>
<tr>
<td>4-5 Years</td>
<td>.0656</td>
<td>128</td>
</tr>
<tr>
<td>6+ Years</td>
<td>.0862</td>
<td>168</td>
</tr>
</tbody>
</table>

PTO will accrue only for straight-time and overtime hours paid for time worked, PTO hours and jury duty, bereavement and low census hours up to the maximum annual hours
allowable. PTO does not accrue for unpaid leave time. PTO hours shall be compensated at the employee’s regular straight-time rate of pay.

SECTION 18.1.2: PTO ELIGIBILITY

Regular employees are eligible to use up to eight (8) PTO hours every two months during their first year of employment. After completion of one year of employment and annually thereafter, employees are eligible to use all remaining PTO hours accrued during the prior year.

SECTION 18.1.3: PTO SCHEDULING

PTO is intended to compensate employees who are absent from work for time they would have been scheduled to work. Except in cases of illness or other personal emergency, requests for PTO must be made at least thirty (30) days in advance. Employees who submit a written request prior to March 1 for paid time off of at least five (5) consecutive eight (8) hour days will receive priority and be scheduled by seniority with their department and shift. After March 1, paid time off will be scheduled in the order in which employees submit requests. In the case of illness or other personal emergency, the employee is required to notify their supervisor immediately, but not less than two (2) hours prior to the beginning of that shift in order to be eligible for PTO. In all cases, the Employer retains the right to determine the number of employees who may be allowed time off within a department or shift at any given time.

SECTION 18.1.4: USE OF PTO

Employees are encouraged to use at least forty (40) PTO hours per year for vacation. Employees may access PTO hours to cover low census days. Employees may carry over up to 80 hours of unused PTO hours for use during the next anniversary year. Employees may not utilize any PTO hours that would result in a negative balance. Employees may not access PTO while receiving workers’ compensation time loss payments.

SECTION 18.1.5: ABUSE OF PTO

The operation of a nursing home creates a need for the Employer to maintain a dependable
work force. Abuse of PTO in cases of illness and other personal emergency where 30 days advanced notice is not given creates an adverse impact on the Employer’s ability to meet its legal responsibilities and may result in discipline and/or discharge. The Employer reserves the right to require reasonable written proof of illness.

SECTION 18.1.6: PTO CASH-OUT OPTION

Employees who have completed one year of service may elect to receive up to 40 PTO hours each year in cash in lieu of time off following their one-year anniversary. Employees with six plus years of continuous service may elect to receive up to 80 PTO hours each year in cash in lieu of time off. Such election must be submitted in writing at least 30 days prior to receiving payment.

SECTION 18.1.7: PTO PAYOUT

Employees who resign and give 14 days’ notice shall be entitled to payment of all unused PTO hours, provided they have at least six months of continuous service. Employees who resign with less than 14 days of notice or who are terminated for cause shall not be entitled to payment of unused PTO hours upon termination. After one (1) year of continuous employment, employees will receive payment for fifty percent (50%) of unused, available PTO hours upon termination of employment.

SECTION 18.1.8: PTO BALANCE

The Employer will provide a current statement of PTO hours on each employee’s paycheck.

SECTION 18.2: VACATION AT NORTH CASCADES, AMERICANA, AND SHELTON

SECTION 18.2.1: GENERAL VACATION PROVISION

The vacation year shall be based upon an employee’s anniversary date as a regular full-time or part-time employee. Vacations may be taken at any time during the year mutually agreeable to the Employer and the employee subject to the scheduling requirements of each department. Employees may take vacation in increments of not less than one (1) day at a time.

SECTION 18.2.2: VACATION ACCRUAL RATES
Employees who work a full-time year (1950 or more hours) shall accrue and earn vacation based on continuous years of service based on the following schedule:

<table>
<thead>
<tr>
<th>Length of Continuous Service</th>
<th>Accrual Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>One (1) Year</td>
<td>Forty (40) hours</td>
</tr>
<tr>
<td>2-4 Years</td>
<td>Eighty (80) hours</td>
</tr>
<tr>
<td>5+ years</td>
<td>One-hundred twenty (120) hours</td>
</tr>
</tbody>
</table>

Employees will accrue vacation time during their first year of employment, but such vacation time shall not vest nor be available until their first anniversary date. After the employee’s first anniversary date, vacation shall be available as it is accrued. 14.2.3 Pro-Ration of Vacation Part-time employees shall accrue prorated vacation pay, with the same seniority/service year accrual schedule.

SECTION 18.2.3: VACATION PAYOUT

Employees, after twelve (12) months of continuous employment, who terminate their employment shall be paid all their vacation time earned through their last day of employment.

SECTION 18.2.4: MAXIMUM VACATION ACCRUAL

An employee will not accrue more than one and one-half (1 ½) years of vacation accrual at any given time.

SECTION 18.2.5: VACATION SCHEDULE POSTING

The employer will post vacation schedules for each department starting each December 1st of the preceding year. Requests and approval for vacations received between December 1st and March 1st shall be based on seniority. On and after March 2nd each year, all vacation requests and approvals shall be based on a “first come-first granted” basis. All requests for vacation time shall be made at least one (1) month prior to the employee’s desired time off,
unless otherwise mutually agreed to by the employee and the Employer. The Employer, on and after March 2nd of each year, shall respond to the requesting employee with a grant of or denial of, such vacation within a reasonable time period but no later than fourteen (14) calendar days after the employee’s submission of a request. Vacations may be taken at any time during the year as mutually agreed upon by the employee and Employer subject to the staffing requirements for each department. Should the Employer turn down a request for vacation leave because of the staffing needs of the department, the Employer shall approve the employee’s second choice of vacation time within the calendar month.

SECTION 18.2.6: CASH OUT OF VACATION

Employees who have completed one year of service may elect to receive up to 40 Vacation hours each year in cash in lieu of time off following their one-year anniversary. Employees with six plus years of continuous service may elect to receive up to 80 Vacation hours each year in cash in lieu of time off. Such election is limited to once per calendar year and must be submitted in writing at least 30 days prior to receiving payment. The ability to use Vacation or PTO hours to supplement lost hours (due to low census, e.g.) shall not be limited.

SECTION 18.3: VACATION AT FRONTIER

SECTION 18.3.1: GENERAL VACATION PROVISION

The vacation year shall be based upon an employee’s anniversary date as a regular full-time or part-time employee. Vacations may be taken at any time during the year mutually agreeable to the Employer and the employee subject to the scheduling requirements of the department. Employees may take vacation in increments of not less than one (1) day at a time.

SECTION 18.3.2: VACATION ACCRUAL RATES AND CAPS

Full-time and part-time employees shall accrue and earn vacation based on continuous years of service based on the following schedule:

<table>
<thead>
<tr>
<th>Length of Continuous Service</th>
<th>Accrual Rate</th>
<th>Max Accrual Cap</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-1 year</td>
<td>.0385 per hour worked</td>
<td>88 Hours</td>
</tr>
<tr>
<td>2-9 years</td>
<td>.0577 per hour worked</td>
<td>128 Hours</td>
</tr>
<tr>
<td>10+ years</td>
<td>.0770 per hour worked</td>
<td>168 Hours</td>
</tr>
</tbody>
</table>

Employees will accrue vacation time during their first six months of employment, but such vacation time shall not vest nor be available until completion of the first six months.

**SECTION 18.3.3: VACATION PAYOUT**

Employees, after twelve months of continuous employment whose employment is severed for any reason shall be paid all their vacation time earned through their last day of employment.

Full-time or part-time employees employed at least one year who change their status to on-call employees shall have their accrued vacation cashed out at the time of the change to status.

**SECTION: 18.3.4: MAXIMUM VACATION CARRY-OVER**

Employees may carryover from one calendar year to the next a maximum of 1.5 times their annual vacation accrual amount. Once unused and accrued vacation reaches the maximum cap, you will not become eligible to accrue any additional vacation time until prior vacation time has been used.

**SECTION 18.3.5: VACATION SCHEDULE POSTING**

All requests for vacation time shall be made at least one (1) week prior to the posting of the next month’s schedule, unless otherwise mutually agreed to by the employee and the Employer. The Employer, shall respond in writing to the requesting employee with a grant of or denial of, such vacation within a reasonable time period but no later than seven (7) calendar days after the employee’s submission of a request. When employees request the same or an overlapping vacation period, seniority shall prevail. Once a vacation has been approved, it will not be rescinded by the Employer. Vacations may be taken at any time during the year as mutually agreed upon by the employee and Employer subject to the staffing requirements for each department. Should the Employer turn down a request for vacation leave because of the staffing needs of the department, the Employer shall make a reasonable
effort to approve the employee’s second choice of vacation requests. The Employer shall include approved vacations into each month’s work posted schedule. Requests for time off three months in advance will not be denied unless extraordinary circumstances prevent approval.

SECTION 18.3.5: CASH OUT OF VACATION

Employees who have completed one year of service may elect to receive up to 40 Vacation hours each year in cash in lieu of time off following their one-year anniversary. Employees with six plus years of continuous service may elect to receive up to 80 Vacation hours each year in cash in lieu of time off. Such election is limited to once per calendar year and must be submitted in writing at least 30 days prior to receiving payment. Vacation hours shall be paid at the employee’s regular rate of pay.

The ability to use Vacation or Sick Leave hours to supplement lost hours (due to low census, e.g.) shall not be limited.

SECTION 18.4: PERSONAL HOLIDAYS AT ALL CENTERS

Full-time and part-time employees are eligible to receive one paid day off each year that must be used within the calendar year. The paid day off for part-time employees will be pro-rated based on average hours paid during the work week. To be eligible for a Personal Holiday, an employee must have completed his/her Probationary Period. Employees cannot request pay in lieu of a day off. In no case will payment for a Personal Holiday be in excess of eight (8) hours. The Personal Holiday is not payable upon termination of employment.

SECTION 18.5: SICK LEAVE FOR ALL CENTERS EXCEPT ENUMCLAW

Full-time and part-time employees accrue .0246 hours of paid sick leave for each hour compensated. The maximum amount of sick leave an employee may accrue within a single anniversary year is forty-eight (48) hours. Unused sick leave may accumulate to a maximum of one hundred seventy-six (176) hours. Sick leave will be paid at an employee’s regular rate of pay. The maximum amount of sick pay an employee may receive per day of illness is eight (8) hours.
SECTION 18.6: ELIGIBILITY

Eligibility for payment of sick leave Employees must have completed their Probationary Period before paid sick leave may be taken. Sick leave is payable on the first day of absence. Employees may take accrued sick leave to care for the employee’s child who is under eighteen (18) years of age and who requires treatment or supervision. Eligibility for sick leave when an employee is caring for a child is consistent with eligibility for sick leave when the employee himself/herself is ill. Sick leave is not payable upon termination of employment.

SECTION 18.7: VACATION LEAVE DONATION PROGRAM

Center employees may donate earned vested Vacation or PTO hours to another employee within the same Center who has suffered a hardship if the receiving employee has used all of his/her earned vacation/sick hours during a pay period. The receiving employee must be employed for one year or more.

ARTICLE 19: RETIREMENT SAVINGS PROGRAM

The Employer will make available a 401(k) program for employees to invest in for retirement purposes. The Employer does not make any contributions to this program but agrees that it will do so on the same terms and conditions as other EmpRes Washington Nursing Centers healthcare facilities if the Employer begins a contribution program on a statewide basis. The employer shall maintain its Employee Stock Ownership Program (ESOP) for bargaining unit employees on the same basis as it does for non-bargaining unit employees.

ARTICLE 20: INSURED BENEFITS

SECTION 20.1: GENERAL BENEFIT ELIGIBILITY

Only full-time employees are eligible to participate in the medical and dental programs. Coverage is effective the first day of the month following 60 days of employment. The Employer may select, change, eliminate or modify insurance carriers, benefit plans, benefit levels, employee co-pays and/or employee premiums for the dental, vision and non-medical insurance plans. Prior to implementing any substantial and material change in insured benefits, excluding those required under the Patient Protection and Affordable Care Act, the
Employer shall meet with the Union to discuss the changes provided the Union requests such a meeting within thirty (30) calendar days of receiving notice of the changes. If the Employer’s foregoing modification, excluding modifications required under the Patient Protection and Affordable Care Act, results in less total compensation for employees in the bargaining unit, the Employer shall negotiate with the Union per the provisions of Article 3.

SECTION 20.1.1: ELIGIBILITY FOR LPNS AT ENUMCLAW

Effective the first day of the month following sixty (60) days of employment, regular full-time LPN’s shall be eligible to participate in the Employer’s medical and dental programs.

SECTION 20.2: ALL CENTERS EXCEPT ENUMCLAW:

Effective the April 1, 2022 open enrollment, the Employer shall pay for eighty five percent (85%) of the premium of the employee-only coverage and the employee, through payroll deduction, shall pay fifteen percent (15%) of the premium.

Employees may participate in the Employer’s dental insurance plan at his/her own expense. Eligible employees, at their own expense, may authorize deductions for coverage of dependents in the Employer’s medical or dental plans.

SECTION 20.3: COVERAGE AT ENUMCLAW HEALTH AND REHABILITATION CENTER

Effective the April 1, 2018 open enrollment, the employer will pay (75%) seventy-five of the premium for single employee coverage and the Employee will pay twenty (25%) of the premium. After the first year of coverage, the Employer will pay 100% of the premium for single employee coverage. In the event of any increase in the premium during the term of the Agreement, the employer will maintain the 80%/100% payment ratios.

SECTION 20.3.1: DEPENDENT COVERAGE

Dependent Medical Insurance Coverage at Enumclaw Health and Rehabilitation Center: Employer will contribute $90.00 per month towards dependent children or spouse coverage for eligible employees.

SECTION 20.4: FUTURE MEDICAL PLANS
The parties maintain a vision of quality and affordable healthcare for both the employees and the employer. If, in the lifetime of this agreement, a Taft-Hartley Trust insurance plan is created, the employer agrees to meet with the Union to review its costs and benefits and remains open to joining such plan. The parties acknowledge that the employer is not required to join a Taft-Hartley plan.

**ARTICLE 21: COMPENSATION**

**SECTION 21.1: REPORT PAY**

**SECTION 21.1.1: REPORT PAY AT ALL CENTERS (EXCEPT ENUMCLAW REHABILITATION AND HEALTHCARE)**

Employees who report for work as scheduled and who leave because of low census or other similar reasons, shall be paid no less than two (2) hours' pay at straight-time rate plus differentials, if applicable. Report pay only applies if the employee did not receive prior notice from the Employer of low census or overstaffing.

Prior notice includes leaving a message on an answering machine or with the person answering the telephone at least ninety (90) minutes prior to the start of the employee’s shift. It is the responsibility of the employee to provide the Employer with an accurate telephone number. Failure by the employee to do so relieves the Employer of its “report pay” obligation.

**SECTION 21.1.2: REPORT PAY AT ENUMCLAW HEALTH AND REHABILITATION CENTER**

Employees who report for work as scheduled and who leave because of low census or other similar reasons, shall be paid no less than four (4) hours' pay at straight-time rate plus differentials, if applicable. Report pay only applies if the employee did not receive prior notice from the Employer of low census or overstaffing.

Prior notice includes leaving a message on an answering machine or with the person answering the telephone at least ninety (90) minutes prior to the start of the employee’s shift. It is the responsibility of the employee to provide the Employer with an accurate
telephone number. Failure by the employee to do so relieves the Employer of its “report pay” obligation.

SECTION 21.2: NEW POSITIONS

If during the life of this Agreement the Employer elects to create a new position in the unit defined by Article 1 (Recognition), then the Employer shall give the Union advance written notice of the wage rate. The Union shall have seven (7) calendar days from receipt of such notice to request negotiations on the proposed wage rate. If requested by the Union, the parties shall meet promptly to negotiate the wages for the new position.

SECTION 21.3: REHIRE

If the Employer opts to rehire an individual who worked for the Employer previously (within the past twelve (12) months), the employee shall be paid no less than their hourly wage or step when previously employed, if reemployed in the same position as before and the Employer deems that any necessary certification and skill requirements are met as determined by the Employer.

SECTION 21.4: WORK IN A HIGHER CLASSIFICATION

Employees required to work in a higher classification shall be paid the higher rate of pay for all hours worked in that classification.

SECTION 21.5: WAGE ADJUSTMENTS

Effective the first day of the pay period following ratification, all employees covered under the agreement shall be placed on the wage scale in Appendix A based on their current step or most recent anniversary date, whichever is greater.

Employees who transfer from one Center to another Center shall be placed on the wage scale at the appropriate step or maintain their current wage, at the time of transfer, whichever is higher.

SECTION 21.6: ABOVE SCALE INCREASES

Effective the first day of the pay period following ratification, employees whose rates and/or
service is above the scale of 10 steps will receive a 3% increase to their base wage, which is step 10 plus 3%, or their current rate of pay plus 3%, whichever is greater

SECTION 21.6.1: RECOGNITION FOR RELEVANT EXPERIENCE

Newly hired Employees shall receive up to seven (7) years of experience based on their previous relevant experience. No newly hired employee will receive an hourly rate that is above current employees with the same experience. Such advance placement on the hiring scale will not be considered for the purposes of other benefits.

SECTION 21.7: ANNIVERSARY INCREASES

Employees shall receive the anniversary increase to the next yearly available step on the wage scale in the applicable Appendix on the first day of the pay period following their anniversary date. Employees over scale shall receive a 3% increase on their anniversary.

SECTION 21.8: DIFFERENTIALS

Employees shall receive differentials and premium pay at the centers as they are specifically identified in this section.

SECTION 21.8.1: DIFFERENTIAL – ENUMCLAW

LPNs working on night (NOC) shift shall earn a shift differential of three dollars ($3) per hour for each hour worked in addition to the employee’s regular rate of pay.

All other Enumclaw employees who are assigned to work on the nocturnal shift (10 PM to 6 AM) shall earn a shift differential of one dollar and fifty cents (1.50) per hour.

Nursing Staff (including LPNs, Nursing Assistants Certified (NACs), Nursing Assistants in Training (NATs), Restorative Aides and Shower Aides who are assigned to work the evening shift (2nd shift) shall earn a differential of seventy-five cents ($0.75).

SECTION 21.8.2: DIFFERENTIALS — NORTH CASCADES

All Nursing Assistants Certified (NACs), Nursing Assistants in Training (NATs) and Restorative Aides at North Cascades Health and Rehabilitation Center shall receive the following shift differentials in addition to their base rate of pay:
Evening Shift - $0.75/hour
NOC Shift – $1.50/hour

SECTION 21.8.3: DIFFERENTIALS — AMERICANA

All Nursing Assistants Certified (NACs), Nursing Assistants in Training (NATs) Restorative Aides and Shower Aides at Americana Center shall receive the following shift differentials in addition to their base rate of pay:

Evening Shift - $0.75/hour
NOC Shift - $1.50

SECTION 21.8.4: DIFFERENTIALS — FRONTIER

Weekend Premium Pay: All LPNs and RNs who works on a weekend (defined as the night shift on Friday through the evening shift on Sunday) shall receive one dollar and twenty-five cents ($1.25) per hour premium pay for each hour worked on the weekend in addition to the employee’s regular rate of pay.

Shift Premium Pay: All LPNs and RNs Employees who work the second (evening) shift shall be paid a premium of seventy-five cents ($0.75) per hour.

LPNs and RNs who work third (night) shift shall be paid a premium of three dollars ($3.00) per hour.

SECTION 21.8.5: STACKING

In the event an employee is working on a shift which has two differentials, the employee shall only be eligible for the higher of the two differentials.

SECTION 21.8.6: “CHARGE” OR “TRAINER” DIFFERENTIAL

In any case the Employer establishes a “charge,” “trainer,” or “senior” position within the bargaining unit, that employee shall receive a $2 per hour in addition to their base wage. The Union will be notified when the establishment of the “trainer,” “charge,” or “senior” position is contemplated by the employer. The position will be posted in accordance with the Vacancies Section (15.2) of this Agreement. The Labor Management Committee will make
recommendations as to the criteria of the “trainer, “charge,” or “senior” positions’ hiring process.

SECTION 21.9: NO WAGE REDUCTION

No employee shall suffer a reduction in base rate of pay whose current base rate of pay exceeds those contained within this Agreement.

SECTION 21.10: MINIMUM WAGE

Should the minimum wage applicable to any facility increase during the life of the agreement to a level which creates a differential between any rate in this contract and said minimum wage which is less than $0.20, the rates of those classifications shall be increased to a differential at least $0.20 above the new minimum wage rate. Steps in the subsequent scale shall be adjusted upward to maintain the previously existing ratio between the base and each step.

SECTION 21.11: PAY IN LIEW OF BENEFITS—GENERAL CONSIDERATION AND ADMINISTRATION

Current employees who have PIB will maintain their status (Grandfathered). New employees are not eligible for the PIB option. Employees that are Grandfathered in their PIB status can only choose to opt out of the benefit during the time of annual open enrollment period for medical/health insurance, unless there is a qualifying event (marriage, divorce, new child or death of a spouse), at which time they can switch.

The P.I.B. increment shall be ten percent (10%) of the employee’s base rate of pay. All employees paid the same rate of pay shall receive the same P.I.B. increment.

A “grandfathered” employee's P.I.B. election is automatically renewed every April 1st if the employee fails to provide the Payroll/Benefits Coordinator written notice of cancellation of his/her election of P.I.B. during the open enrollment period. An employee elects P.I.B. such employee’s benefits anniversary date shall be frozen (for the purposes of benefit accruals) and be renewed at such time as the employee provides timely cancellation of his/her election of P.I.B. Upon an employee’s effective date of reinstatement to the benefits accrual program, the employee shall begin to accrue vacation and sick leave, or PTO as designated in this Agreement. Once the choice to opt out of Grandfathered status is made and implemented, the employee is not eligible to re-enter PIB status.
SECTION 21.12: PRECEPTOR PAY (FRONTIER)

An employee assigned as preceptor to train new hires will receive a premium of $25 per day for all hours in the preceptor capacity. This premium shall be earned in addition to any other premiums or differentials.

Employees assigned as preceptor responsibilities will have these additional responsibilities considered in their direct patient care assignments.

This preceptor premium does not apply in the event of training students. The employee has the right to decline to train students.


The Employer and Union agree to work together through the duration of the Contract on mutual concerns affecting nursing facility care and services, including all legislative matters about maintaining the current Medicaid nursing facility statutory reimbursement system to assure the necessary funding levels needed to deliver Medicaid rates paid according to the statutory requirements (e.g., allowable costs). To improve the quality of resident care and protect employee compensation, the Parties will continue to advocate legislatively to defend the Facility’s

July 1, 2022, to June 30, 2023, Medicaid rate and secure additional full funding for the Facility’s Medicaid rate on July 1, 2023, through June 30, 2024 budget year. On July 22, 2022, the Parties withdrew their Central Table proposal to establish a Universal Economic Package and agreed to bargain a Facility-specific economic package for Facility employees at a Company Table. As such, there is no Universal Economic Package to apply during the first year of this Contract. Instead, the Parties shall bargain the economic terms and conditions of employment on a Facility-specific basis at Company-specific tables.

Further, the Parties aspire to establish a Universal Economic Package to determine employee economic changes starting from July 1, 2023. Accordingly, the Parties will use their best efforts to reach a mutual agreement on the Universal Economic Package before June 1, 2023. However, to the extent the Parties do not adopt a Universal Economic Package to determine
July 1, 2023, employee economic changes, the Parties will instead reopen this Compensation Article Section 1 from June 1, 2023, through July 31, 2023, and bargain the economic terms and conditions of employment at individual company tables. The Parties will schedule and engage in bargaining sessions to agree on economic terms and conditions of employment. If the Parties do not agree by August 1, 2023, they shall resolve their remaining differences by the Contract’s Arbitration process. 51

SECTION 21.14: OFF-SCHEDULE HOURLY INCREASE

The Union and the Employer agree that wage increases for all workers are critical to recruiting and retaining employees. Accordingly, the Union and the Employer acknowledge that it may be necessary to immediately increase union member hourly pay rates across the board by classification to retain workers recruited by a local competitor offering higher compensation (“Off Schedule Wage Increase” or “OSWI”). Any such OSWI will raise the entire classification's scale and constitute the Employer’s early implementation of later scheduled annual hourly wage increases that would otherwise occur. As such, any OSWI(s) will be offset from the Employer’s subsequent scheduled yearly increases to the same classification’s hourly wage scale pay rates, with any remaining balance carrying forward until fully credited (e.g., if the Employer implements a $0.75/hr OSWI to every wage scale step for the C.N.A. classification on January 1st, a July 1st C.N.A. classification hourly pay rate increase will be credited to offset the OSWI that constituted an advance on the later mutually agree yearly pay increase((s))).

When implementing an OSWI, the Employer is not required to bargain with the Union when a local competitor’s pay increase requires the Employer to immediately announce pay rate increases to neutralize the competitive advantage of the other facility offering higher pay. However, when the other employer’s competitive advantage is a future threat, the Employer will notify employees of the OSWI using any mutually agreed joint announcement template and tell the Union before or within twenty-four (24) hours of announcing the change. Whenever exercising an OSWI, the Employer will notify the Union as soon as possible. The Employer and Union will expeditiously enter into a Letter of Agreement detailing the
classification’s enhanced wage scale pay rates and distribute it to all affected union members. The Facility will apply this OSWI Section only when presented with an immediate competitive threat. It will not use this Section to undermine the collective bargaining of a successor Contract.

SECTION 21.15: INCENTIVE PROGRAMS

The Employer may offer employment bonuses at its discretion, such as sign-on, refer-a-friend, extra shift, or pick up a shift. The Facility shall provide such bonuses fairly and equitably and not engage in scheduling favoritism. The Employer may, without acting in a manner resulting in individual favoritism within a job class, implement, modify, or eliminate incentives to hire new employees, motivate employees to work as needed, encourage safe working practices, or for any other business reason, as long as the incentive programs were not explicitly bargained for in this Agreement. If the Employer implements an incentive program, the Employer shall notify the Union within five (5) calendar days of implementing the program. In addition, the Union may require the Employer to describe its application of the incentive program to verify that it has been implemented fairly and equitably, without individual favoritism.

ARTICLE 22: LEAVES OF ABSENCE

Leaves of absence must comply with applicable state and federal law. The terms of all leaves shall be memorialized in writing. Any extension shall likewise be reduced to writing. Utilization of available PTO or vacation hours must be used concurrently with any non-medical leave of absence. Utilization of available PTO, vacation, or sick hours relative to medical leaves of absence shall adhere to the applicable sections of this article. Any employee on leave of absence at the time of ratification of this Agreement shall see no changes in the terms of his/her current leave.

SECTION 22.1: JURY DUTY LEAVE

If an employee is summoned to jury duty, the employee shall be granted leave with pay from regular duties for up to ten (10) days of jury duty service offset by monies received from the
court for serving on jury duty for up to ten (10) days. The employee must promptly inform
the Employer on receipt of a jury duty notice. Further, the employee has the right to petition
the court for excuse from jury duty service for undue hardship, extreme inconvenience or
public necessity.

SECTION 22.2: MILITARY LEAVE

Military leave shall be authorized in accordance with appropriate state and federal
requirements. An employee must provide the Employer with a copy of report orders on the
first workday after receipt.

SECTION 22.3: FAMILY MEDICAL LEAVE ACT COMPLIANCE

The Employer will comply with all provisions of state and federal law with respect to family
and medical leave. Alleged violations of these leave provisions shall be submitted to the
grievance procedure set forth herein, and in accordance with Family Medical Leave laws.
Family Medical Leave shall be consistent with and subject to the conditions and limitations
set forth by any applicable state law.

SECTION 22.3.1 FMLA GENERAL PROVISIONS

If an employee is eligible for medical leave under FMLA a leave of absence without pay shall
be granted for a period of up to twelve (12) weeks in the following circumstances, for the
following reasons during any calendar year:

A. For the employee’s own serious health condition that leaves the employee unable to
   perform the essential functions of the job; or

B. For parental leave for the birth, adoption, or foster care placement of an employee’s child.
   Such leave is in addition to any maternity disability leave that may be required for the
   actual period of disability associated with pregnancy and/or childbirth; or

C. To care for the employee’s spouse or domestic partner, son, or daughter, parent or
   grandparent who has a serious health condition.

A leave of absence under FMLA begins with the employee’s request of use of family medical
leave, or as permitted by state or federal law. Such leave shall be unpaid except when an
employee may use earned vacation and when an employee may use other PTO or sick hours as permitted by applicable state law.

Employees should, whenever possible, give at least thirty (30) days’ advance written notice requesting a family medical leave of absence under FMLA as required by state and federal law.

An employee on Family Medical Leave not exceeding twelve (12) weeks shall be entitled to return to his/her prior position or a substantially equivalent position.

SECTION 22.4: MATERNITY/HEALTH LEAVE AT ENUMCLAW HEALTH AND REHABILITATION

After one year of continuous employment, a leave of absence for maternity or other health reasons shall be granted upon the recommendation of a physician for the period of the disability up to 6 months, without loss of benefits to the date such leave commences. Any PTO leave which the employee is eligible to receive must be utilized concurrent with the leave period. Employees on a disability leave will be allowed to return to their former positions so long as the total absence does not exceed 12 weeks. An employee on a medical leave of absence for longer than 12 weeks will receive priority for the first available similar opening for which the employee is qualified.

SECTION 22.5: BEREAVEMENT LEAVE

Employees shall be allowed to take up to five (5) regularly scheduled workdays off with pay in case of a death of an employee’s immediate family member. For the purpose of the Article, “immediate family” shall include the employee’s spouse, domestic partner, child, parent, sibling, grandparent, grandchild, corresponding “step” relations, and in-law relations. To respect the diversity of family composition that employees may have, employees are trusted to self-identify who constitutes an immediate family member.

SECTION 22.6: EMERGENCY LEAVE

Regular employees shall be granted an emergency leave of up to thirty (30) days without pay in the event of death in the employee's immediate family. Immediate family shall include only such persons related by blood, marriage, legal adoption or living in the employee's
SECTION 22.7: PERSONAL LEAVE

An employee, who has completed six (6) months of continuous employment, may request in writing a personal leave of absence up to ninety (90) days, which may be granted at the sole discretion of the Employer. The Employer will respond to such requests in writing within ten (10) days and will hold the position of the employee granted such leave for up to ninety (90) days. Leaves granted shall not exceed ninety (90) days. Employees returning from a personal leave of absence shall retain his/her seniority and accrued benefits as of the commencement of the approved leave. An employee shall give the Executive Director two (2) weeks’ notice of his/her intent to return from the leave.

SECTION 22.8: INDUSTRIAL INJURY LEAVE

Employees suffering an industrial injury shall be granted leave in accordance with the applicable state and federal law. Employees returning from such leave of absence shall be reinstated to that individual's former position or one of like status and pay without loss of seniority or accrued benefits. This paragraph shall in no way restrict the Employer from disciplining employees up to and including termination for violation of Employer's written safety procedures or policies.

SECTION 22.9: UNION LEAVE

SECTION 22.9.1: EXTENDED UNION LEAVE

An employee elected to full time office for the Union or accepting an assignment to perform work for the Union shall be given an unpaid leave of absence for the duration of their term of office or duration of assignment with the Union. A leave of absence of up to one (1) year may be limited to one employee of each facility, at the sole discretion of the Employer. At any given point in time, the Employer has the right to limit the number of employees on Union Leave to no more than three (3) in each facility, and no more than one (1) from any department other than nursing. The Employer may take the needs of the business into account but shall not unreasonably deny a leave of absence to other employees as requested.
by the Union, for up to six months.

The Union shall notify the Employer when officially requesting Union Leave for an employee. The employee and Union shall provide the Employer and the facility with a minimum of thirty (30) days’ notice of his/her requested Union Leave, including a start and probable end date. Time spent on Union Leave shall count as hours worked for wage progression for up to the first two years of leave only.

During the course of the Union Leave the Employer will not be responsible for any Employer obligations, including work-related illnesses or injuries incurred as a result of employment/assignment with the Union. While on leave, should the employee suffer work-related injuries that fully or partially restrict his/her capacity to return to full duty as an employee (of the Company), the Employer is not obligated to return the employee to active duty until such time as the employee is able to resume, with or without reasonable accommodations, all job responsibilities. In such circumstances, and for the purposes of Employee’s compensation, the Union is considered the “responsible employer.” The Employer shall return the employee to the same job, shift and position that he/she held at the time when he/she went on Union Leave with no loss to seniority and with any intervening increases in wages or benefits applicable as if he/she had been working. Employees must give the Employer at least ten (10) days written notice of their return to work.

When posting the vacancy created by Union Leave, the Employer will notify applicants that the position may be temporary. It is understood by both parties that when an Employee returns from Union Leave, the least senior worker on that shift will be bumped or laid off. Should a more senior employee be bumped as a result of the worker returning from Union Leave, that employee may bump the least senior employee in the classification. Any layoff affecting the least senior employee in that classification shall be recalled in accordance with Article 12 of this Agreement.

Employees returning to active status with the Employer after a Union Leave in excess of six months may be required to complete a full reorientation and any other licensing requirements that may be applicable, before reassignment or beginning work.
Employees returning after an extended union leave of two years or less shall be guaranteed re-employment at the rate of pay, they would have earned with no break in service.

SECTION 22.9.2: SHORT UNION LEAVE (UNPAID)

Employees who are attending the Union’s annual convention, the convention of SEIU, or who are requesting other short-term leave for Union business shall be granted unpaid release time for the duration of the Convention or event. Such leave shall be granted on a first come-first-serve basis. The Employer may limit the numbers of employees granted leave to no more than four (4) in each facility, and no more than one (1) from any department except nursing, if quality care to the residents is compromised.

Employees on unpaid union leave may utilize any earned PTO or vacation hours while on leave, and shall be entitled to any recognized, paid holiday which occurs while on such short leave if the employee would otherwise normally be entitled to the paid holiday.

SECTION 22.9.3: SHORT UNION LEAVE (PAID)

The Employer shall grant up to four (4) paid shifts per contract year per facility for employees to engage in public advocacy for quality long-term care, as agreed between the Employer and the Union. The Employer shall make a good faith effort to maximize the number of employees released on unpaid leave to attend one of the main days designated as public advocacy days by the Union.

SECTION 22.10: MILITARY CAREGIVER LEAVE

The Employer will grant an eligible employee who is a spouse, son, daughter, parent or next of kin of a covered service member with serious injury or illness up to a total of twenty-six (26) work weeks of unpaid leave during a single twelve (12) month period to care for a service member. A “covered service member” is a current member of the Armed Forces, including a member of the National Guard or Reserves, who is undergoing medical treatment, recuperation or therapy, is otherwise in outpatient status or is otherwise on temporarily disability retired list for a serious injury or illness. A serious injury or illness is that which was incurred by the service member in the line of duty that may render the service member unfit
to perform the duties of his or her office, grade, rank or rating. The “single twelve (12) month period for leave to care for a covered service member with a serious injury or illness begins on the first day the employee takes leave for this reason and ends twelve (12) months later, regardless of the twelve (12) month period established by the employer for other types of FMLA Leave. An eligible employee is limited to a combined total of twenty-six (26) work weeks of leave for any FMLA-qualifying reason during a single twelve (12) month period. Only twelve (12) of the twenty-six (26) weeks total may be used for the FMLA qualifying reason other than to care for a covered service member. This provision shall be administered in accordance with the U.S. Department of Labor.

SECTION 22.11: MILITARY SPOUSE LEAVE

Up to fifteen (15) days of unpaid leave will be granted to an eligible employee who averages twenty (20) or more hours of work per week, whose spouse is on leave from deployment or before and up to deployment during a period of military conflict. An employee who takes leave under this provision may elect to substitute any of the accrued paid leave to which the employee is entitled for any part of the leave provided under this provision. The employee must provide his or her supervisor with notice of the employee’s intention to take leave within five (5) business days of receiving official notice that the employee’s spouse will be on leave or of an impending call to active duty. This section is modeled on Washington Law (RCW 49.77). If RCW.77 changes substantially during the term of this agreement, this section shall be reopened upon request of either party. The party seeking to reopen shall give thirty (30) days’ notice.

SECTION 22.12: DOMESTIC VIOLENCE/SEXUAL ABUSE/STALKING LEAVE

Eligible employees shall be entitled to take unpaid leave for domestic violence, sexual assault or stalking that the employee has experience, or for the use to care for and /or assist a family member who has experienced domestic violence, sexual assault or stalking. This section is modeled on Washington Law (RCW 49.77). If RCW.77 changes substantially during the term of this agreement, this section shall be reopened upon request of either party. The party seeking to reopen shall give thirty (30) days’ notice.
SECTION 22.13: BENEFITS DURING LEAVE

An employee on an unpaid leave of absence will not accrue any additional benefits during the duration of the leave but will not lose any benefits accrued when leave started, provided the employee is not employed elsewhere while on leave. In addition, the employee must return to work when scheduled. The Employer will continue coverage of medical insurance for any employee on an approved leave granted pursuant to the federal Family and Medical Leave Act. Any employee on leave for other reasons may continue coverage under the medical insurance plan but will be required to pay the appropriate monthly premium as determined by COBRA.

ARTICLE 23: WORKERS COMPENSATION INSURANCE

The Employer will educate its employees during the hire process and at the time of on-the-job injuries (when appropriate) of its workers compensations program to provide employees who are injured on the job with the Employer’s policies and procedures.

The Employer may at any time elect to change the grant of workers compensation insurance to employees through the Industrial Act of the State of Washington (for Washington Centers) by its participation in a private carrier program which the Employer selects. If private coverage is selected, the Employer agrees to furnish evidence of such coverage upon request by the Union.

ARTICLE 24 GRIEVANCE AND ARBITRATION PROCEDURE

SECTION 24.1: INTENT

The parties desire to resolve issues and conflicts informally and at the lowest level whenever possible. Employees have a right to Union Representation for any dispute arising from this Agreement’s application. The employee is responsible for obtaining a Union representation to attend any investigatory, disciplinary, or grievance meetings. To the extent possible in a timely manner, the Employer shall honor the employee’s choice of representative unless such representative is involved in the dispute.

SECTION 24.2: GRIEVANCE DEFINED:
A grievance shall be defined as a claimed violation of a specific provision or provisions of this Agreement that is not expressly excluded from the grievance and arbitration procedure. Under this procedure, the Union and the Employer can present a grievance to the other. However, the below procedure is written from the perspective of the Union submitting a grievance to the Employer. The settlement of a grievance by either party shall not constitute a precedent. An employee may be assisted or represented by a representative of the Union at any step in the grievance procedure.

SECTION 24.3: GRIEVANCE TIME LIMITS:

Time limits set forth in the following may only be extended by mutual written agreement between the Employer and the Union. A grievance must be filed in writing within thirty (30) calendar days of the event giving rise to the concern or the date the event became known or should have become known to the employee. Any grievance regarding an employee’s termination must be filed as a Step II written grievance within fourteen (14) calendar days of the employee’s effective discharge date. grievances regarding employee compensation shall be deemed to have occurred when payment is made or when the payment was due but not made if that is the contention. grievances over an employee's eligibility for a benefit shall be deemed to have occurred when the Employer made such an employee benefit eligibility decision. Failure of the Employer to comply with the time limits set forth in the grievance procedure shall allow the employee or Union to advance the grievance to the next step of the grievance procedure within the time frames specified herein. Time limits are important. Failure of an employee or the Union to file a grievance as defined in this section, in a timely basis, or to timely advance such a grievance, per the time limits outlined in the grievance procedure, will constitute their formal withdrawal of the grievance.

SECTION 24.4: OPEN DOOR POLICY, REPORTING, AND NON-RETALIATION

Employees are encouraged to discuss a workplace concern, including, but not limited to incidences of harassment, abuse, discrimination, or unsafe conditions, with their supervisor or any other member of management. The Open-Door Concept is an informal way of resolving problems early, preserving working relationships, and promoting a productive work
environment for all employees. The Employer welcomes such discussions because it allows the Employer to maintain a productive and harmonious atmosphere. Employees will not be subject to any adverse employment actions for raising good-faith concerns. The Employer will have fifteen (15) calendar days to respond to any issue raised through the Open-Door policy.

The Employer takes all complaints of harassment, abuse, discrimination, or unsafe conditions seriously and will not criticize, shame, or penalize any employee or retaliate against an employee for reporting such a problem in good faith. Prohibited retaliation includes informed actions, such as assigning more residents or scheduling the employee for less desirable shifts. The Employer is committed to prohibiting retaliation against those who report or participate in an investigation of alleged wrongdoing in the workplace.

Although an employee may contact any supervisor to discuss a problem or concern, the Employer recommends that employees resolve the situation first with their immediate supervisor. That person is generally in the best position to evaluate the situation and provide an appropriate solution. Suppose an employee is not satisfied with their supervisor’s decision, or the employee is uncomfortable discussing the issue with their immediate supervisor. In that case, the employee may go to the person the immediate supervisor reports to. The employee may voice all such concerns verbally.

SECTION 24.5: GRIEVANCE PROCEDURE

SECTION 24.5.1: STEP 1 GRIEVANCE PRESENTED IN WRITING TO ADMINISTRATOR

Within thirty (30) calendar days after the employee knew or reasonably should have known of the cause of any grievance, an employee having a grievance, with the optional assistance of a Union representative, shall present it in writing to the Facility Administrator or authorized designee. The written grievance shall contain all of the following pertinent information:

1. the specific Article(s) of this Agreement alleged to have been violated;
2. a brief factual description of how the specific language of the identified Section(s) has been violated;
3. the date of each alleged violation of the identified Section(s);
4. the specific remedy requested for each alleged violation (i.e., if possible, describe how the grievant will be "made whole in every way");
5. the reason the response in the previous step is not satisfactory when appealing a grievance to the next step;
6. and the names of the grievant(s) and union representatives presenting the grievance.

Violations of other contract Sections cannot be alleged after the written grievance has been submitted and accepted by the other party.

The Union representative and the administrator shall arrange a mutually agreeable date to meet within fifteen (15) calendar days from the Administrator’s receipt of the grievance to review and, where possible, attempt to settle the matter. The Administrator shall provide a written response to the written grievance within fifteen (15) calendar days following the grievance meeting. The Step 1 response will settle the matter unless appealed to Step 2. The written response will be provided to the employee and the union representative.

If the Union has requested information from the Employer to which it is legally entitled and the Employer has not responded to the information request at least seventy-two (72) hours before the scheduled Step 1 grievance meeting, then the Union shall have the option of postponing the hearing to a mutually agreeable date.

**SECTION 24.5.2: STEP 2 GRIEVANCE APPEAL**

Suppose the Parties are unable to resolve the dispute in Step 1. In that case, the Union may appeal the grievance to Step 2. The Union has fifteen (15) calendar days from receipt of the Step 1 response or lack of response to notify the Employer’s designee (e.g., Administrator’s Supervisor, HR Consultant, Labor Attorney, etc.) in writing (e.g., an email) of the Union’s appeal of the grievance to a step 2.

Upon receipt of the written Step 2 grievance appeal, the Employer’s Designee and the Union's Designee (e.g., Advocate or Union Organizer, etc.) shall coordinate a Step 2 grievance meeting. The Employer’s Designated Leadership representative and the Union shall meet within fifteen (15) calendar days to conduct the Step 2 grievance meeting. The Designated Leader will provide a written response to the Union representative within fifteen (15) calendar days following the date of such meeting. The Employer's Designees' Step 2 response will resolve the matter unless the matter progresses to mediation or arbitration, as provided
after this.

Suppose the Union has requested information from the Employer and the Employer has not responded to the request at least seventy-two (72) hours before the scheduled Step 2 grievance meeting. In that case, the Union shall have the option of postponing the hearing to a mutually agreeable date.

SECTION 24.5.3: STEP 3 OPTIONAL MEDIATION

If a grievance is not resolved at Step 2, either party may request, in writing, within fifteen (15) calendar days of the Step 2 response or lack of response that the matter proceeds to mediation. The mediation process shall not interfere with the scheduling of an arbitration. Suppose the non-requesting party agrees to engage in optional mediation. In that case, the requesting party shall request a panel from the Federal Mediation and Conciliation Service (“FMCS”) or another mediation group agreed to by the parties. The mediator shall be selected by alternate striking from the list until one name remains. The mediator shall have no authority to bind either party to an agreement.

SECTION 24.5.4: STEP 4 ARBITRATION

If a grievance is not resolved at Step 2 and the Parties have not entered into Mediation, the Union may appeal the issue to arbitration by providing written notice to the Employer’s Designee within fifteen (15) calendar days from the date of receipt of the Employer’s response, or lack thereof, to the Step 2 grievance. No Party’s allegation of Agreement breach or claim for relief shall be eligible for arbitration unless the Party initially presented it timely per the procedure identified in the preceding sections. After the union has notified the Employer of an appeal to arbitration, the Union will initiate the Arbitrator Selection Process.

1. **Arbitrator Selection Process.** Suppose the Employer and the Union have not mutually established a permanent panel of arbitrators. In that case, upon a timely demand for arbitration, the moving party must request a list within thirty (30) calendar days from the FMCS and notify the other party of doing so. The FMCS shall provide the parties with nine (9) arbitrators. Within seven (7) calendar days after receiving the list, the parties shall select the arbitrator by alternately striking names from the list. The last remaining name
shall be the arbitrator. A coin toss will determine the party proceeding first in the striking of names procedure.

2. **Arbitration Timelines.** Once the Parties have appropriately selected an Arbitrator, they will schedule an arbitration date within sixty (60) calendar days or the earliest date that all parties are available. The Union and the Employer may, with mutual agreement, make procedural changes to the arbitration process given the unique circumstances of individual cases. Before the arbitration hearing, the Employer and Union will develop a stipulation of facts and use affidavits and other time-saving methods whenever possible. The arbitrator shall conduct the hearing in whatever manner will most expeditiously permit full presentation of the parties' evidence and arguments. Any arbitrator accepting an assignment under this Article agrees to issue an award within thirty (30) calendar days of the close of the hearing or sixty (60) calendar days if post-hearing briefs are submitted.

3. **Arbitrator Award and Cost.** Any dispute as to arbitrability may be submitted and determined by the arbitrator. The Arbitrator’s determination shall be final and binding. All Arbitrator decisions shall be limited to this Agreement’s terms and provisions. The Arbitrator shall have no authority to alter, amend, or modify the current Agreement. Unless otherwise provided in this Article, all costs, fees, and expenses of the Arbitration, including the cost of the Arbitrator, court reporter, hearing transcript (if requested by either party or the arbitrator), and any hearing room, shall be borne by the party whose position is not sustained by the Arbitrator. If the Arbitrator sustains neither party’s position in the Arbitrator's sole opinion, the Arbitrator shall assess the preceding costs to each party on an equal basis. In addition, in all arbitrations, each party shall pay its attorney’s fees and the cost of presenting its case, including any expert witnesses.

4. **Grievance/Arbitration Timelines.** Except as otherwise indicated, the periods and limits provided herein shall be calculated as of the date of actual receipt. All notifications under this Article shall be sent by e-mail, certified mail, or in-hand service. Such periods may be extended only by mutual written agreement of the Employer and the Union. Without such an agreement, the time limits shall be mandatory. The failure of the aggrieved employee(s) or Union to properly present a grievance in writing initially, to process a
grievance in any of the steps in the grievance procedure after that, or to submit the grievance to arbitration under the express time limits provided herein, shall automatically constitute a waiver of the grievance and bar all further action thereon. The failure of the Employer to submit a response in any of the steps of the periods shall not constitute acquiescence to it or result in the sustaining of the grievance. The failure to respond or meet shall be deemed a denial of the grievance as of the expiration date of the applicable adjustment period. Should the Union pursue the grievance further, within fifteen (15) calendar days of such expiration date, it may submit the grievance to the next step of the Grievance and Arbitration Procedure.

5. Email communications shall be deemed to satisfy requirements that items “delivered” as the date-stamp on the recipient’s email. Parties are responsible for verifying the accuracy of email addresses when using email for communications required to be in writing.

6. The parties agree that the arbitrator shall accept a written statement signed by a resident or patient in place of their sworn testimony. Both parties shall have equal access to such written statements. Such documents shall carry the same force and effect as if the resident, patient, or family member appeared to provide live testimony. The parties agree that neither shall call a resident or patient as a witness, and the arbitrator shall not consider the failure of the resident to appear as prejudicial.

<table>
<thead>
<tr>
<th>Process</th>
<th>Submission Timeline</th>
<th>Submission Process</th>
<th>Grievance Meeting Schedule</th>
<th>Employer Response Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optional Informal Discussion</td>
<td>As soon as possible.</td>
<td>Verbal or written discussion with immediate supervisor or another Employer representative.</td>
<td>As soon as possible.</td>
<td>Verbal response to the grievant or Union representative within 15 calendar days of the informal discussion.</td>
</tr>
<tr>
<td>Step 1</td>
<td>Within 30 calendar days of when the issue occurred or when the employee learned about it or responded to the optional informal discussion.</td>
<td>Written (often via email) grievance issued to the facility administrator.</td>
<td>Step 1 grievance meeting must occur with the administrator within 15 calendar days of the Employer’s receipt of the written grievance.</td>
<td>Written response to the Union and grievant within 15 calendar days of the Step 1 grievance meeting.</td>
</tr>
</tbody>
</table>
### SECTION 24.5.6: ADDITIONAL GRIEVANCE ADMINISTRATIVE PROVISIONS

1. Grievance settlements reached in Step 1 or Step 2 shall not establish a precedent for either party unless mutually agreed to in writing.

2. Except for a grievance regarding an employee’s termination, which will be filed at Step 2 within fourteen (14) calendar days of the discharge, all other grievances must be processed through the procedure above before a request for arbitration is made or honored.

### ARTICLE 25: SUBCONTRACTORS

In subcontracting any work covered by this Agreement, the Employer shall subcontract work to persons, firms, or companies meeting not less than the terms and conditions of this Agreement relating to wages, hours, and working conditions. This article does not apply to any agency or registry personnel. In the event the Employer subcontracts work to persons, firms or companies, the subcontractor shall hire any and all displaced employees. All subcontracted employees shall continue to remain in and become part of the existing bargaining unit. Additionally, the subcontractor shall agree to be bound by all the terms and conditions of this agreement and the serviced facilities policies and procedures.

### ARTICLE 26: EMPLOYEE HEALTH AND SAFETY

### SECTION 26.1: ANTI-HARASSMENT

The Employer is committed to providing a work environment free of unlawful harassment. In
furtherance of this commitment, the Employer strictly prohibits all forms of illegal harassment, including harassment based on race, religion, color, sex, sexual orientation, gender identity or gender expression, national origin, citizenship status, uniform service member status, veteran status, marital status, pregnancy, age, genetic information, disability, union membership, and activities or any other category protected by applicable state or federal law. The Employer will use its best efforts to respond to harassment or similar conduct.

The Employer’s policy against unlawful harassment applies to all employees, including supervisors and managers. The Employer prohibits managers, supervisors, and employees from harassing coworkers and the Facility’s residents, visitors, vendors, suppliers, independent contractors, and others doing business with the Employer. The policy applies to all work-related settings and activities, whether inside or outside the workplace, including business trips and business-related social events. Any such harassment will subject an employee to disciplinary action, up to and including immediate termination.

The Employer likewise prohibits its residents, visitors, vendors, suppliers, independent contractors, and others doing business with the Employer from harassing our employees. If the Employer becomes aware of harassment, it will act promptly to ensure the conduct is addressed. The Employer aspires for managers and supervisors to prevent employees from experiencing harassment. This includes modeling appropriate workplace conduct standards, monitoring employee and third-party conduct, and promptly responding to alleged incidents or reported concerns.

The following are examples of prohibited conduct:

- Epithets, slurs, negative stereotyping, or threatening, intimidating, or hostile acts that relate to any legally protected characteristic or activity;
- Written or graphic material displayed or circulated in the workplace that denigrates or shows hostility or aversion toward an individual or group because of any legally protected characteristic or activity;
- Intimidating, hostile, derogatory, disrespectful, or otherwise offensive conduct or remarks that are directed at a person or group because of any legally protected characteristic or activity;
- Knowingly and recklessly making a false complaint of harassment or discrimination, or providing knowingly false information regarding a complaint;
And

- Retaliation against an employee for filing a good faith complaint, opposing harassment or discrimination or cooperating in investigating a complaint.

Sexual harassment includes a broad spectrum of conduct. By way of illustration only, and not limitation, some examples of unacceptable behavior include:

- Unwanted sexual advances.
- Offering an employment benefit (e.g., a raise, promotion, or career advancement) in exchange for sexual favors or threatening an employment detriment (e.g., termination or demotion) for an employee’s failure to engage in sexual activity.
- Visual conduct includes leering, making sexual gestures, and displaying or posting sexually suggestive objects, pictures, cartoons, or posters.
- Verbal sexual advances, propositions, requests, or comments.
- Sending or posting sexually-related messages, videos or messages via text, instant messaging, or social media.
- Verbal abuse of a sexual nature, graphic verbal comments about an individual’s body, sexually degrading words used to describe an individual, and suggestive or obscene letters, notes, or invitations.
- Physical conduct includes touching, groping, assault, or blocking movement.

If employees have questions about what constitutes harassing behavior, they are encouraged to ask their supervisor or another member of management. The Employer shall have fifteen (15) calendar days to respond to questions or concerns employees bring to their attention if the issue requires research or an investigation.

Suppose an employee feels they are being, or have been, harassed in violation of this policy by another employee, supervisor, manager, or third-party doing business with the Employer. In that case, the employee should immediately notify their supervisor, administrator, and HR Department.

The Labor Management Committee shall review employee health and safety concerns and recommend that the Facility’s Safety Committee or its Quality Assurance Committee develop and implement a responsive Facility-specific plan to minimize employee risk. The plan should include behavioral support intervention, problem-solving techniques, and communication systems to keep employees informed of resident behaviors and incidents that may be considered abusive conduct or threaten the well-being of employees. The Labor Management Committee will also make recommendations regarding the training of employees of the plan.
and changes to the plan as they are developed and implemented.

Incidents of potential injury to an employee require documentation for liability purposes and worker’s compensation claims. Therefore, the facility will maintain these incident reports for at least three (3) years. In addition, the Labor Management Committee will be able to review incident reports with all identifiers removed to identify potential trends and the development and improvements to facility-based safety plans. Certain incidents may require resident-specific care treatments, such as two-person care or other approaches to protect employees and the resident. These instances will be developed as needed on a case-by-case basis. The Employer may also consider reassignment of an employee when the employee is regularly faced with harassing or abusive conduct, as staffing allows. Employees should report concerns of harassing or abusive behavior to their supervisor.

The Employer provides an Employee Assistance Program (EAP) to all employees at no cost. The EAP promotes and supports employees’ health, safety, and well-being.

**SECTION 26.2: SAFETY EQUIPMENT & SUPPLIES**

No employee shall be required to provide appropriate safety equipment, supplies, or protective garments, including, but not limited to gloves and/or masks, at their own expense, to perform any task for a resident. The Employer shall provide both latex-free and powder-free options for gloves and shall dispense the gloves in such a manner as to safeguard the sterile conditions. If such a situation arises where there are insufficient appropriate supplies or materials, the employee will report the situation immediately to their supervisor and/or their department head. New PPE will be provided as often as needed, but not less than once per shift. Guidelines for N-95 masks will be provided per the most up-to-date guidance from the CDC, Department of Labor and Industries and/or Department of Health.

The Employer shall provide employees with any protective equipment recommended for nursing home employees by the Department of Labor and Industries and/or Department of Health.

**SECTION 26.3 VACCINATIONS**
The Employer shall either provide directly at the request of the employee or reimburse employees for: An annual flu vaccine and any other recommended infectious disease vaccination, including COVID-19, tuberculosis (TB), Hepatitis A and B.

ARTICLE 27: SEPARABILITY

This Agreement shall be subject to all present and future applicable Federal and State laws, executive orders, rules, and regulations of governmental authority. Should any provision or provisions become unlawful by virtue of the above or by declaration of any court of competent jurisdiction, such action shall not invalidate the entire Agreement. Any provisions of this Agreement not declared invalid shall remain in full force and effect for the life of the Agreement. If any provision is held invalid, the Employer and the Union shall enter into immediate collective bargaining negotiations for the purpose and solely for the purpose of arriving at a mutually satisfactory replacement for such provision.

ARTICLE 28: NO STRIKE, NO LOCKOUT

During the term of this agreement or any written extension thereof, the Union shall not carry out nor authorize any strike against the Employer at the establishment covered by this Agreement, and the Employer will not lock out any employee. For the purpose of this Article, a walk out, sit-in, sick-out, sympathy strike, or other work stoppage will be considered a strike.

If an employee or employees engage in any strike, and the Employer notifies the Union of such an action, a representative of the Union shall, as promptly as possible, instruct the employees to cease such action and promptly return to their jobs. Employees who participate in a strike in violation of the Article shall be subject to discipline up to and including termination.

In the event of a violation of the no strike provisions, the Union will:

A. Publicly disavow such action by the workers;

B. Notify the workers of its disapproval of such action and instruct them to cease such action and return to work immediately;
C. Post notices on Union bulletin boards advising that it disapproves such action and instructing workers to return to work immediately.

In recognition of the partnership between the Union and the Employer that has led to this Agreement, the Union will not conduct picketing for the duration of this Agreement. This provision will specifically sunset on the last date of the Agreement and will not continue in effect unless it is explicitly renegotiated.

ARTICLE 29: SOLE AGREEMENT, MATTERS COVERED, AMENDMENT, STANDARDS PRESERVED, PREMIUM CONDITIONS

SECTION 29.1: SOLE AGREEMENT

This Agreement constitutes the sole and entire agreement between the parties and supersedes all prior agreements, oral and written, and expresses all the obligations of, or restrictions imposed on, the respective parties during its term. All individual agreements, both verbal and written, which may exist between the Employer and any employee in the bargaining unit, shall terminate upon the execution of this Agreement. The parties agree that this Agreement is the sole agreement concerning wages and benefits of covered employees. The existence, or later provision, of benefits not referenced in this Agreement does not create any vested rights or enforceable past practice. The Employer may provide or rescind any compensation or benefits policies, or practices not expressly referenced in this Agreement at any time. Whenever exercising such discretion, the Employer will notify Union in advance.

SECTION 29.2: MATTERS COVERED

All matters not covered in this Agreement shall be deemed to have been raised and adequately disposed of. This Agreement contains the entire and complete agreement between the parties, and neither party shall be required to bargain upon any issue during the life of this Agreement unless this Agreement expressly addresses such bargaining of a specific topic. The failure of either party to enforce any of the provisions of this Agreement or any rights granted by the law shall not be deemed a waiver of any provision or right, nor a waiver of the party’s authority to exercise such right in some way not in conflict with the Agreement.
SECTION 29.3: AMENDMENT

This Agreement can be modified or amended only by the written consent of all Parties. The waiver, in any instance, or any term or condition of this Agreement or any breach thereof shall not constitute a waiver of such term or condition or any breach thereof in any other instance. Standards Preserved: No employee shall suffer any reduction in their hourly wage rate, the total amount of paid time off, or health insurance benefits because of coverage under this Agreement unless such reduction is expressly addressed by this Agreement or by a written amendment executed by the parties herein. If the State of Washington minimum wage rate increases, any employee being paid the minimum wage shall have their compensation increased accordingly. Individuals compensated more than the minimum wage will receive no adjustment to their compensation solely because of such minimum wage rate increase(s). 95

SECTION 29.4: PREMIUM CONDITIONS

It is understood that the provisions of this Agreement relating to wages, hours, and conditions of work are intended to establish minimum terms for the employment of employees subject to this Agreement. The Employer is free to established terms above the minimums of the Agreement at the Employer's sole discretion. The Employer agrees that if it pays an employee a wage rate above the rates included in this Agreement, the Employer will not subsequently reduce that employee's wage rate. The Employer will not apply this Section in an unlawful or discriminatory manner.

ARTICLE 30: TERM OF AGREEMENT

This Agreement shall be effective upon ratification and shall remain in full force and effect unless amended by mutual written agreement of the parties through September 30, 2024, and year to year thereafter provided, however, that either party may serve written notice on the other at least ninety (90) days prior to the expiration date, or subsequent expiration anniversary date, of its desire to amend any provision hereof.

In evaluating economic proposals, the Employer, Union and/or Arbitrator, shall consider factors normally considered in interest arbitration cases; provided, that to the extent the
operator’s financial circumstances are considered, the Employer, Union and/or Arbitrator shall limit consideration to the financial circumstances of the specific Employer-facility involved in this Agreement. The Employer, Union and/or Arbitrator shall not establish a collective bargaining relationship that would create an economic disadvantage to Operator by requiring increases in worker pay, benefits, staffing levels and/or shift ratios that both were not adequately reimbursed by Medicaid revenues and prevented Employer’s reasonable economic return on operation of the specific Employer-facility covered by this Agreement. The Employer will not be required to provide financial records to the Union or arbitrators. The parties will consider utilizing mediation services before proceeding to the traditional arbitration process.

**ARTICLE 31: COLLECTIVE BARGAINING AGREEMENT TRAINING**

The Parties will schedule an in-person or virtual joint CBA Training at each facility. The Parties will use their best efforts to include representatives from the Employer, SEIU 775, and each facility-based Union Advocate. Also, the Parties will invite a Health Care Services Group representative to participate when contracted by the Employer. The one-time training session will be completed in one (1) hour. The Employer will compensate four (4) union members for the scheduled training. The purpose of this training shall be to review language within this Agreement that reflects the following:

- Changes to the former CBA’s language, policy, or procedure in this successor CBA.
- New language, policies, or procedures in this successor CBA or the Alliance Agreement.
- Review of the Parties’ plan to establish and operate FLMCs and SLMCs

Also, the Parties will discuss any shared goals and next steps to advocate jointly for additional Nursing Home Funding or promote the facility as the employer and provider of choice in the local market.

**ARTICLE 32: LONGEVIDTY BONUS**

After three years of employment, employees shall receive a retention bonus of three hundred dollars ($300) on the payday following their anniversary date. After 5 years of employment,
employees shall receive a retention bonus of five hundred dollars ($500) on the payday following their anniversary date.

After 10 years of employment, employees shall receive a retention bonus of seven hundred and fifty dollars ($750) on the payday following their anniversary date.

After 20 years of employment, employees shall receive a retention bonus of one thousand dollars ($1,000) on the payday following their anniversary date.

For any current employee who has already met the year milestone above, the bonus of the most recent tenure will be paid the payday following ratification of the contract. For example, a 9-year employee would receive the 5-year bonus of $500.00.

ARTICLE 33: NOTICE OF SALE

In the event a facility is to be sold, assigned, leased or transferred, the Employer agrees to notify the Union no fewer than thirty (30) days prior to such transaction. Such notice shall include the name and address of the prospective new owner, assignee, lessee or transferee.

For SEIU 775

______________________________
Sterling Harders, President

______________________________
Date

EmpRes Healthcare Management

______________________________
Brent Weil, CEO

______________________________
Date
# Appendix A

## Effective 2022 to 2023

| Classification                          | 0.5 Year Anv. | 1 Yr Anv. | 1.5 Yr Anv. | 2 Yr Anv. | 3 Yr Anv. | 4 Yr Anv. | 5 Yr Anv. | 6 Yr Anv. | 7 Yr Anv. | 8 Yr Anv. | 9 Yr Anv. | 10 Yr Anv. |
|----------------------------------------|---------------|-----------|-------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| CNA/NAC                                | $20.00        | $20.30    | $20.60      | $21.22    | $21.85    | $22.51    | $23.19    | $23.88    | $24.60    | $25.34    | $26.10    | $26.88    |
| NAR                                    | $19.00        | $19.30    | $19.57      | $19.86    | $20.16    |           |           |           |           |           |           |           |
| Cook                                   | $20.48        | $20.79    | $21.09      | $21.41    | $21.73    | $22.38    | $23.05    | $23.74    | $24.45    | $25.19    | $25.94    | $26.72    | $27.52    |
| Central Supply Clerk                   | $22.00        | $22.33    | $22.66      | $23.00    | $23.34    | $24.04    | $24.76    | $25.50    | $26.27    | $27.06    | $27.87    | $28.71    | $29.57    |
| Staffing Coordinator                   | $22.00        | $22.33    | $22.66      | $23.00    | $23.34    | $24.04    | $24.76    | $25.50    | $26.27    | $27.06    | $27.87    | $28.71    | $29.57    |
| LPN- ENUMCLAW                          | $30.50        | $30.96    | $31.42      | $31.89    | $32.36    | $33.33    | $34.33    | $35.36    | $36.42    | $37.51    | $38.64    | $39.80    | $40.99    |
| LPN- FRONTIER ONLY                     | $30.50        | $30.96    | $31.42      | $31.89    | $32.36    | $33.33    | $34.33    | $35.36    | $36.42    | $37.51    | $38.64    | $39.80    | $40.99    |
| RN- FRONTIER ONLY                      | $35.50        | $36.04    | $36.57      | $37.12    | $37.66    | $38.79    | $39.96    | $41.15    | $42.39    | $43.66    | $44.97    | $46.32    | $47.71    |