

Collective Bargaining Agreement

between

SEIU 775

and

Chesterfield Services

Effective July 1, 2025 to June 30, 2027

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ARTICLE 1: RECOGNITION

Chesterfield Health Services (hereafter referred to as the “Employer or “an Employer”) recognizes SEIU 775 (the “Union”) as the sole and exclusive collective bargaining agent for all employees who are employed by the Employer throughout the State of Washington in the position of home care worker, who perform home care and personal services, or work in any position related to delivery of such in-home services, including but not limited to: home care workers, home care aides, caregivers, personal care assistants, Certified Nursing Assistants (CAN or NAC), Nurse Aides Registered (NAR), Licensed Practical Nurses (LPN or LVN), Registered Nurses (RN), and any other similar job title or classifications; excluding all employees not employed in the in-home services or programs delivered by the Employer, managers, confidential employees, office clerical employees, translators, professional employees, guards, and supervisors as defined in the National Labor Relations Act.

ARTICLE 2: UNION MEMBERSHIP AND UNION SECURITY

SECTION 2.1: UNION MEMBERSHIP DUES

No later than thirty (30) days following the effective date of this Agreement, all present employees must, as a condition of continued employment, be or become members of the Union; all employees hired after the effective date of this Agreement shall be or become and remain members of the Union no later than thirty (30) days following the first day of their Employment in accordance with the provisions of Section 8 of the National Labor Relations Act, as amended and in accordance with applicable law. Failure of any employee to comply with the provisions of this subsection shall, upon request of the Union, result in termination of such employee, provided that the Union has given the employee fourteen (14) days’ notice, that the employee’s obligation to make payment has not been met and that the delinquency renders the employee liable to termination under this section and that the termination request complies with applicable law. The Employer shall provide written notice to the Union of such discharge within thirty (30) days. The Employer shall not be obligated to dismiss an employee for non-membership in the Union: (a) If the Employer has reasonable grounds for believing that such membership was not available on the same terms and conditions generally applicable to other members; or (b) If the Employer has reasonable grounds for believing that such membership was denied or terminated for reasons other than the failure of the employee to tender the periodic dues and initiation fees uniformly required as a condition of acquiring or retaining membership; or (c) the Employer has reasonable grounds to believe the termination request does not comply with applicable law.

SECTION 2.2: RELIGIOUS EXEMPTION

It is the intent of this Agreement that the provisions of this Article safeguard the right of employees to remain non-members based on bona fide religious tenets or teachings of a church or religious body of which such employee is a member. Any employee who claims a right of non-association based on bona fide religious tenets or teachings of a church or religious body of which such employee is a member shall provide written notice of that claim to the Union and shall arrange with the Union to make alternative payments in lieu of the

payments required for Union membership to a nonreligious charitable organization (a 501 (c) (3) organization as defined by statute) of the employee's choice. Such employees shall pay an amount of money equal to the periodic dues and fees uniformly required under Section 1 of this Article. Failure to satisfy this alternative payment shall result in discharge from employment, pursuant to Section 2.1 of this Article. The Employer shall not be financially liable for any failure of the affected employee or the Union to remit payments to the nonreligious charity.

SECTION 2.3: DUES DEDUCTION

The Employer agrees to deduct from each bargaining unit employee's pay all authorized dues, fees, and assessments as determined or required by the Union. The Employer shall make such deductions from the employee's paycheck following receipt of written authorization directly from an employee or receipt of a deduction update from the Union, and periodically thereafter as specified on the written authorization, so long as such authorization is in effect. The Employer shall remit the same to the local Union within five (5) days after the end of each pay period by Automated Clearinghouse (ACH) Payment. The Union will furnish all the membership forms necessary to be used for this written authorization and will notify the Employer in writing of dues, fees, or assessments to be assessed within five (5) days of execution of this Agreement. The Union reserves the right to enforce the terms and conditions of each employee's signed membership card with regard to when authorizations for deductions may be revoked. The Employer shall honor the terms and conditions of each employee's signed membership card.

SECTION 2.4: POLITICAL ACCOUNTABILITY FUND (COPE)

The Employer shall deduct the sum specified from the pay of each member of the Union who voluntarily executes a Political Accountability Fund (COPE) wage assignment authorization form. When filed with the Employer, the authorization form will be honored in accordance with its terms. The authorization form will remain in effect until or unless revoked in writing by the employee to the Union, by which the Union will notify the Employer to cease deductions once the member has satisfied its obligation of terms of the authorization to end COPE deductions. The amount deducted and a roster of all employees using payroll deduction for Political Accountability Fund (COPE) contributions will be promptly transmitted to the Union by separate check payable to the Union and identified as COPE deductions, at the same time as the monthly remittance of dues by Automated Clearinghouse (ACH) payment. Upon issuance and transmission of ACH payment to the Union, the Employer's responsibility will cease with respect to such deductions. The Union and each employee authorizing the assignment of wages for the payment of Political Accountability Fund (COPE) contributions hereby undertake to indemnify and hold the Employer harmless from all claims, demands, suits or other forms of liability that may arise against the Employer for, or on account of, any deduction made from wages of an employee..

SECTION 2.5: VOLUNTARY DEDUCTIONS

Upon receipt of a payroll authorization form, the Employer shall deduct and transmit

voluntary contributions from each employee to the Union. The Employer shall deduct the sum specified from the pay of each employee and the authorization will be honored in accordance with its terms. The authorization will remain in effect until or unless revoked in writing by the employee to the Union, by which the Union will notify the Employer to cease deductions once the member has satisfied its obligation of terms of the authorization to end Voluntary Deductions. The amount deducted and a roster of all employees using payroll deduction for voluntary deductions will be promptly transmitted to the Union by separate check payable to the Union and identified as Voluntary Deduction, at the same time as the monthly remittance of dues by Automated Clearing House (ACH) payment.

SECTION 2.6: ELECTRONIC SIGNATURE

The parties acknowledge and agree that, consistent with the Electronic Signatures in Global and National Commerce Act (Pub. L. 106–229, 114 Stat. 464, enacted June 30, 2000, 15 U.S.C. ch. 96) the terms “authorize,” “authorized”, “authorization form” and “written authorization,” as used in this Agreement, include without limitation authorizations created and maintained by use of electronic records and electronic signatures consistent with state and federal law. The Union understands the Employer may require an additional authorization form as per its policies and procedures, to confirm the specific authorization for continued paycheck deductions. In addition to electronic scanned copies of paper authorizations from the Union, the Employer shall accept copies of electronic signatures and digital files containing voice authorizations and give full force and effect to such authorizations as “written authorization” for purposes of this Agreement.

SECTION 2.7: BARGAINING UNIT INFORMATION AND REPORTING

Employees covered by this Agreement are required to maintain up-to-date personal phone number(s), and home address on file with the Employer. The Employer shall provide a roster of all bargaining unit employees to the Union within 10 calendar days after the end of each pay period, in a secure manner. This information shall be transmitted securely in a mutually agreeable format.

The roster shall include the following information:

- Preferred first name
- First Name
- Preferred last name
- Last name
- social security number
- Employee ID

- Gender
- Preferred Pronouns
- preferred language
- address type (mailing or physical)
- address 1
- address 2
- city
- state
- zip code
- phone number
- cell phone number (all phone numbers shall conform to the (xxx) xxx-xxxx format)
- personal email address
- office or unit where the employee is assigned
- job classification(s)
- wage
- pay period start date
- pay period end date
- pay period hours
- gross pay amount
- rate of any special differential pay
- overtime hours
- PTO balance
- PTO hours paid
- mileage amount paid

- date of hire or most recent rehire (if applicable)
- date of birth
- amount paid in dues
- dues percentage
- amount paid in COPE (if applicable)
- amount paid in any other voluntary deductions(s) (if applicable)
- date of termination
- last or most recent rehire date.

All information provided by the Employer under this section shall be transmitted to the Union in a common, commercially available electronic format in a template specified by the Union. The sum of the individual Union dues amounts in the Roster shall exactly match the amount of the dues payment(s) remitted to the Union. The sum of the voluntary deductions in the Roster shall exactly match the amount of the voluntary deduction payment(s) remitted to the Union. The Employer shall facilitate reconciliation of these employment records with the Union, including clarifying whether workers are inactive because of paid or unpaid leave or other reason.

If the Dues Report and the Employee Roster are submitted as separate reports, both reports must have a corresponding record, cover the same time period, and must contain the following identical information:

1. Employee number
2. Preferred First name
3. First name
4. Preferred Last name
5. Last name
6. Social Security Number

The Union will conduct periodic audits of data related to membership form reconciliation, financial deductions, and bargaining unit information. The Employer shall complete and/or reconcile the audit within fifteen (15) days of receiving the audit from the Union.

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SECTION 2.8: MEMBERSHIP FORMS

The Employer agrees to distribute membership forms for the Union with the basic employment paperwork required by the Employer. All Union membership forms completed by an employee and returned to the Employer will be transmitted to the Union via upload to a secure shared upload site specified by the Union within fifteen (15) days of the Employer receipt of the form. The Employer will maintain a copy of membership forms collected from Employees in its own records.

SECTION 2.9: DATA SECURITY

The Employer and Union acknowledges the importance of keeping employee information confidential. The Union understands the Employer has a policy which requires the approval of the Vice President of Human Resources prior to any release of personnel files and associated records. The Employer agrees to notify the Union within ten (10) calendar days if a third party has requested release of any information about the entire bargaining unit, classification or branch. In no case, will the Employer release information prior to notifying the Union.

Should the request include the names, addresses, telephone numbers, wireless telephone numbers, electronic mail addresses, social security numbers, and dates of birth of all employees covered by this Agreement, the Employer agrees that it shall execute a non-disclosure agreement with any third-party before the third party receives this information.

ARTICLE 3: UNION RIGHTS

SECTION 3.1: ADVOCATE

For purposes of representation and mutual administration of the contract, the Union will designate advocates from among its members employed by the Employer. The advocate position is the worker representative position responsible for handling grievances and disciplinary issues with the Employer. The Union will notify the Employer when an advocate has been designated.

SECTION 3.2: ADVOCATE RECOGNITION

The Employer agrees to compensate designated advocates at their regular rate of pay for their involvement in contract enforcement. These activities are defined as time spent in grievance investigation, the labor management committee, Safety, No Harassment and No Discrimination Committee, "Union time" presentations, negotiations or meetings, and in-services as mutually agreed upon by the Union and the Employer. Advocates shall have the obligation to inform their supervisors when they will be utilizing advocate time and shall follow all usual scheduling procedures to ensure client care coverage.

SECTION 3.3: BULLETIN BOARDS

The Employer will provide a bulletin board and place the board in an area easily accessible to employees in each of the Employer's branch offices for union postings.

The Union will provide a copy of all posted materials to the Human Resources Department at the time of posting. All postings will be signed by a Union worksite leader or Union staff person.

During the life of this agreement, should the Union develop a "virtual bulletin board," the Employer shall display a link provided by the Union. The parties shall meet to determine the appropriate place on the Employer's website to display the link and/or agree to include it in the new employee orientation packet.

SECTION 3.4: NEW EMPLOYEE ORIENTATIONS, IN-SERVICE TRAININGS AND CONTINUING EDUCATION

An integral part of each employee's tenure with the Employer is an understanding of this Agreement and the role of the Union in the employment setting. As such, representatives designated by the Union shall be permitted to attend the Employer's new employee orientations during regular working hours. The Employer will provide the Union representative or Union advocate at least forty-eight (48) hours' notice of all new employee orientations if possible so that the Union may make its presentation in person or by phone. New employees and Advocates will be paid during these times. In the event the employer's new employee orientation is to be cancelled, postponed or delayed, the employer shall notify the Union as soon as possible.

In some cases, various circumstances, such as scheduling conflicts, rural locations, emergent client needs, or unanticipated matters require new employee orientations to occur as needed and may be scheduled without notice. In these exceptional circumstances the Employer will, as they occur, provide the Union notice of new employees, which includes the employee's name, mailing address, home and cell phone numbers, and email address (if provided by the employee), in a secured manner.

The Union shall have the right to include information in the Employer's new employee orientation materials. The Union will provide adequate copies of all documents it wants to be so included.

Additionally, new caregivers will be scheduled to attend one-thirty (30) minute "union time" presentation during the required basic training of home care workers, such time shall be paid.

Continuing caregivers will be scheduled to attend one fifteen (15) minute "Union time" presentation each calendar year that is connected with a Continuing Education Class, such time shall be paid. An employee must present satisfactory proof of attendance to be paid for any "Union time" presentation.

SECTION 3.5: ACCESS TO EMPLOYER'S OFFICES

The Employer agrees to admit to its offices the authorized worker representative of the Union for the purposes of adjusting grievances and conducting other Union business.

SECTION 3.6: ACCESS TO EMPLOYEE'S PERSONNEL FILES

The employee or his/her worker representative shall have the right to examine the employee's personnel file. If the employee is not present, the employee shall provide written authorization to enable the worker representative to examine the file in the absence of the employee. Only appropriate information shall be maintained in an employee's personnel file. Employees may request that a document be removed from their personnel file. The Employer retains full discretion in determining whether the request is granted. Disputes regarding documents placed in the employee's permanent personnel file are subject to the Grievance Procedure as stated in Article 9. This section does not apply to information requested by the Union.

The Union may, during normal business hours, examine time sheets, work production or other records that pertain to an employee's compensation and/or fringe benefits, in case of a dispute as to contributions and/ or pay. The Union shall not exercise this right so as to be disruptive of the Employer's business, but to fulfill its duty of representation as indicated in the National Labor Relations Act.

SECTION 3.7: MEETING ROOMS

The Union may use meeting rooms of the Employer in its offices for meetings of the unit, provided sufficient advance request for meeting facilities is made to the designated administrator and if the and space is available.

SECTION 3.8: WEBSITES

SECTION 3.8.1: EMPLOYER WEBSITE

Websites maintained by the Employer that bargaining unit members might reasonably access to seek employment related information shall contain a link to the Union's website when or if this is possible.

SECTION 3.8.2: PAYROLL WEBSITE

The Employer shall display a link to the Union website on the opening webpage of the online payroll website when or if this is possible.

SECTION 3.9 UNION LEAVE

Hours worked by an employee who has been employed for at least three (3) years, for purposes of approved Union leave will be credited toward the employee's cumulative

career hours (CCH). Similarly, an employee on an approved Union leave, and who has been employed for at least three (3) years shall continue to accrue seniority at the same rate of their accrual immediately preceding the leave.

ARTICLE 4: EQUAL OPPORTUNITY AND NO DISCRIMINATION

The parties agree to work jointly to establish, through the application of this agreement, positive and progressive Affirmative Action in order to redress the effects of possible past discrimination, eliminate any possible present discrimination, to prevent further discrimination and to ensure equal opportunity in the application of this Agreement.

The Employer agrees that qualified applicants for employment will be considered without regard to race, ethnicity, color, physical and/or mental disability (except as exempted by a bona fide occupational qualification), medical condition, marital status, pregnancy or parental status, national or tribal origin, ancestry, gender, sexual orientation or perceived sexual orientation, gender identity or perceived gender identity, age, religion, creed, citizenship or immigration status, veteran status, active service in the Armed Forces of the United States, lawful political beliefs or actions, union membership or activities, or other characteristics or considerations made unlawful by federal, state, or local law or by government agency regulations.

The Employer further agree that they shall not discriminate in terms or conditions of employment on the basis of the aforementioned characteristics (except for bona fide occupational qualifications or client preference). The Employer and the Union also commit to support equal employment opportunity and affirmative recruitment to ensure a diverse workforce. The Employer and the Union shall jointly share the costs of producing and printing this Agreement in no less than three (3) and up to ten (10) languages most commonly spoken and read among bargaining unit members as determined by the Union to ensure inclusion and acknowledgement of employees who wish to read the contract in a different language other than English, provided that the cost to the Employer shall not exceed ten thousand dollars (\$10,000) during the life of this Agreement. Any costs over and above ten thousand dollars (\$10,000) shall be borne exclusively by the Union.

All employees share the responsibility of maintaining a work environment that is supportive of equal employment opportunity. Employees shall be treated fairly and with dignity and respect.

4.1 PRIVACY RIGHTS AND IMMIGRANT SAFETY

The Union is obligated to represent all workers without discrimination based upon national or ethnic origin. The Union is therefore obligated to protect workers against violations of their legal rights occurring in the workplace, including unreasonable search and seizure. The Employer is obligated to comply with all applicable federal, state, and

local regulations in addition to operating within all parameters and specific conditions set in their private compliance agreement with federal state and local regulatory officials.

4.1.1 ICE/DHS ACCESS TO THE WORKPLACE

The employer shall refuse access to immigration enforcement agencies and their representatives, including the Department of Homeland Security (DHS) and Immigration and Customs Enforcement (ICE), to any non-public areas of the workplace unless they provide a judicial warrant signed by a judge or magistrate.

The Employer shall notify the Union as soon as the Employer becomes aware that the DHS or any other federal government agent appears on or near the employment premises, to enable a Union representative or attorney to protect the rights of employees.

To the extent permitted by law, the Employer shall not infringe the privacy rights of workers by revealing to any immigration agent, including DHS or ICE, any employee name, address, or other similar information.

The Employer shall, as soon as practicable, and to the extent not prohibited by law, notify the Union of any immigration-related enforcement action by law enforcement or immigration officials, such as an I-9 audit, raid or detention, affecting bargaining unit members.

4.1.2 INSPECTIONS AND AUDITS

The Employer shall permit inspection of Form I-9s only after a minimum of three days written notice by the DHS or subpoena where the employee is specifically named and where the production of the I-9 Form is required; the Employer shall provide no documents, or other information about bargaining unit members, except Form I-9s unless required by a subpoena. The inspection may not occur in a location where the DHS or other immigration officials may likely interact with bargaining unit employees.

4.1.3 WORK AUTHORIZATION AND REVERIFICATION

The Employer shall not impose work authorization verification or reverification requirements greater than those required by law.

I-9 retention policies. The employer will maintain employee I-9 forms in a file separate from personnel records, as required by law. The employer will not duplicate, either by photocopy, electronically or any other method, the documents provided by the employee in connection with the I-9 process, and will not retain any copies, however obtained, in any files. The employer will notify and bargain with the union before implementing any change to the retention of I-9 forms, including but not limited to retention on microfilm or microfiche.

- For purposes of verification or reverification, an employee shall not be considered a new hire as provided in 8 CFR § 274a.2(b)(1)(viii).
- A worker going through the verification or reverification process shall be entitled to be represented by a Union representative. The employee shall have the right to choose which work authorization documents to present to the Employer during the verification or reverification process.
- Upon request, the Employer agrees to meet and discuss with the Union the implementation of a particular verification or reverification process.
- The employer shall provide the employees with a reasonable opportunity of not less than two weeks to present other documents as listed on Form I-9 to establish their employment authorization when DHS notifies the employer that certain employees do not appear to be authorized for continued employment.
- Nothing in this provision shall be interpreted to limit the employee's rights to continued employment under the "receipt rule," which grants employees ninety (90) days to present to the company a replacement document of a previously issued but expired employment authorization.

4.1.4 SSA NO MATCH LETTERS OR OTHER NO MATCHES

Except as required by law, a Social Security Administration "no-match" letter, a phone or computer verification of a no-match, or an IRS no-match shall not constitute a basis for taking any adverse employment action against an employee, for requiring an employee to correct the no-match, or for re-verifying the employee's work authorization. Upon receipt of a no-match letter, the Employer shall notify the employee and provide the employee and Union with a copy of the letter.

The employer will not contact DHS, the SSA, or any other governmental agency after receiving notice of a "no match" from the IRS.

4.1.5 CHANGE IN NAME OR SOCIAL SECURITY NUMBER

Except as prohibited by law, when an employee presents evidence of a change in name, social security number, or updated work authorization documents, the Employer shall modify its records to reflect such change and the employee's seniority will not be affected. Such change shall not constitute a basis for adverse employment action, notwithstanding any information or documents provided at the time of hire.

4.1.6 PARTICIPATION IN E-VERIFY AND SIMILAR PROGRAMS

The Employer shall not participate in E-Verify or other similar federal, state or local program unless required by law.

If participation is required by law, or the Employer is already participating in E-Verify, the Employer shall:

- a. Provide the Union a copy of its E-Verify or other Memorandum of Agreement with the relevant government agency;

- b. Not use E-Verify except for new hires, unless required by law. For purposes of federal E-Verify, an employee shall not be considered a new hire as provided in 8 CFR § 274a.2(b)(1)(viii);
- c. Not misuse E-Verify, including but not limited to verifying employment status before making an offer of employment and before hire; and
- d. Provide copies of "tentative non-confirmation" notices, and any other relevant information, to affected employees.

4.1.7 WORK AUTHORIZATION ISSUES

The Employer shall provide to the bargaining unit member and the Union written notification when it contends that the employee's work authorization documents or I-9 Form are deficient, or that the employee must reverify a work authorization, specifying:

- a. the specific document or documents that are deemed to be deficient and why the document or documents are deemed deficient;
- b. what steps the worker must take to correct the matter;
- c. the employee's right to have a union representative present during the verification or reverification process and;
- d. any rights which the worker may have in connection with the verification or reverification process under this MoU.

In the event that an employee does not provide adequate proof that they are authorized to work in the United States after their probationary or introductory period, and their employment is terminated for this reason, the employer agrees to immediately reinstate the employee to their former position, without loss of prior seniority upon the bargaining unit member providing proper work authorization documentation within 24 months from the date of termination.

4.1.8 IMMIGRATION RELATED LEAVE

The Employer shall not penalize an employee for an absence related to attendance of any immigration-related appointment, interview, or proceeding. Upon request, employees shall be released for a total of five (5) unpaid working days during the term of this Agreement in order to attend such immigration-related matters for the employee only.

If an extended leave of absence is necessary, the Employer shall reinstate any employee who is absent from work due to court or agency proceedings relating to immigration matters and who returns to work within 24 months of commencement of an extended absence. The Employer may require documentation of appearance at such proceedings.

4.1.9 MANAGEMENT TRAINING

The employer shall train all current managers and supervisors on the requirements of this section and thereafter within 1 month of hiring any new manager or supervisor.

ARTICLE 5: CLIENT RIGHTS

The Employer and the Union are committed to quality care of clients. It is the right of clients, in the privacy of their home, to choose the employee with whom they feel the most comfortable. The Employer supports client rights. If a client wishes to change employees, for any reason, the Employer will respect the right of the client to do so. If a client chooses to change employees, the employee who is being unscheduled shall be eligible for another client(s) or equivalent hours as available. The Employer will make a good faith effort to provide support for a successful employee/client relationship(s). At the discretion of the parties, the Employer and the Union may explore through the Labor Management Committee methods of coaching, counseling or mediation to assist in the resolution of client/worker conflicts to help ensure consistent service delivery with minimal worker reassignment.

ARTICLE 6: PROBATION

The first ninety (90) calendar days of employment shall be the probationary period for all new and returning employees. During this period, the Employer shall provide specific orientation to the job performance expectations, to the agency and to the agency's services and programs, and to the people/clients served by the agency. Supervisors shall monitor performance during this time and will provide appropriate feedback to the employee, to help the employee successfully complete the probationary period. If requirements of the job are not being met, the Employer shall seek to counsel the employee to correct the defined deficiencies. If satisfactory improvement does not result, the probationary employee may be disciplined or discharged in the sole discretion of the Employer for just cause without further notice or recourse to the grievance procedure. The discipline or discharge of an employee who is in probationary status shall not be in violation of this Agreement. Probationary employees are covered by the terms and conditions of this Agreement except as specifically noted and retain the same legal rights as other employees under the National Labor Relations Act and applicable local, State and Federal laws. Employees completing the probationary period shall be credited with seniority retroactive to date of hire. Seniority shall be based on the date of hire with the Employer.

The pay rate of the employee is determined by the cumulative career hours as a home care worker set forth on the wage scale in this agreement.

ARTICLE 7: SENIORITY

Seniority shall be defined as the employee's date of hire with the Employer. Continuous service shall be defined as no break in service for longer than three months with the exception of a Union-related leave of absence, military duty, leave under the Family

Medical Leave Act, or any other extended leave approved by an Employer. Seniority shall be used to determine entitlement to or accrual of other benefits as described in this agreement and in all cases job openings, job assignment, promotion, transfer, layoff, recall, paid time off preference, shift or schedule change. The pay rate of the employee is determined by the number of verifiable cumulative career hours as a home care worker (per Article 20 – Wages and Premiums).

ARTICLE 8: DISCIPLINE AND JUST CAUSE

SECTION 8.1: JUST CAUSE AND RIGHT TO REPRESENTATION

Just Cause and Progressive Discipline

Non-probationary may only be disciplined or discharged for just cause. Communications between supervisors and employees about disciplinary matters shall be respectful and discipline shall be, in general, directed at correcting performance problems. In general, progressive discipline shall be used, with the general progression as follows:

- Documented verbal warning
written warning (first, second, and final)
- Suspension
- Termination/discharge

The purpose of progressive discipline is intended to be corrective in nature and not intended to be punitive.

Serious Misconduct

In the case of substantiated serious misconduct, or for disqualifying crimes as defined in statutes applied to the licensed provision of home care services, the Employer may, for reasonable cause, bypass any one or all of the steps of progressive discipline.

In the case of any form of discipline less than termination, the employee's disciplinary action shall include a description of the conduct that is the basis for the disciplinary action(s) and the date of the infraction. The disciplinary actions shall be able to be reviewed by the employee and an individual who can provide language support, to the employee if the employee needs language assistance. The Employer will strive to identify specific corrective action(s) that the employee is expected to take to improve his/her performance.

Fact-finding

Prior to issuing any form of disciplinary action to an employee, the Employer shall attempt to meet with the employee to investigate and gather facts, in person or via a written statement by the employee, surrounding the incident. The Employer shall advise the

employee of the purpose of the investigatory meeting and that the meeting could lead to disciplinary action and shall advise the employee of their right to request the presence of an advocate or Union representative in the meeting, as well as bring language interpretation support. If an employee requests the presence of an advocate or Union representative, the Employer will make a reasonable attempt to schedule a meeting when the participating advocate or Union representative and employee are available to meet. The unavailability of an advocate or Union staff representative for a meeting date shall not unreasonably delay or impede the Employer's investigation or decision to take disciplinary action. In the event the Employer requests a written statement in lieu of or in addition to an in-person meeting, the Employer shall notify the employee of their right to consult their Union Representative prior to the submission of the statement.

SECTION 8.2: NOTIFICATION OF FORMAL DISCIPLINARY ACTION/WRITTEN JUSTIFICATION FOR DISCIPLINE FOR CAUSE

In the case of any written reprimand (written warning), suspension, or termination/discharge for just cause, an Employer shall give a copy of the disciplinary action to the employee, stating the reasons for the discipline. The document shall include a line for the signature of the employee and the immediate supervisor or manager responsible for the decision to issue discipline, including the following notice:

“Signing this document indicates that you have received a copy but does not indicate that you agree or disagree with its contents. You may have the right to contest this action through filing a grievance, if you believe this action violates the Union contract. You may contact your Union advocate or the SEIU 775 office at 1-866-371-3200.”

The lack of the employee's signature on the notice shall not be grounds for nullifying or challenging the notice or any ensuing disciplinary action where reasonable evidence shows that the applicable Employer attempted to inform the employee of the investigation, pending or actual discipline.

SECTION 8.3: SUSPENSION OR DISCHARGE

Within seven (7) calendar days after any suspension or discharge for cause, an Employer shall notify the Union in writing (by fax or email) of the suspension or discharge and the reason for this action and shall attach a copy of the disciplinary notice signed by the employee or provided to the employee. The Employer will attempt to assign other work to the employee while it is conducting its investigation as long as the employee is licensed to work. If the employee is exonerated after the Employer's investigation and he or she was not offered other work pending the investigation, the Employer will reimburse the employee for the time lost. Employees who are suspended may use any accrued, paid

leave during their period of suspension. If the employee is not offered other work pending the investigation and chooses to use paid leave during the investigation and is reinstated and exonerated by the Employer, any paid leave used by the employee will be placed back into his or her available PTO balance.

SECTION 8.4: INVESTIGATION OF JUST CAUSE BY UNION

An advocate or Union representative shall have the right to interview employees and management personnel and gather information concerning disciplinary matters. Such interviews shall not interfere in any way with an Employer's business activity. Should a client complaint be involved, the applicable Employer will attempt to provide a copy of the clients' written complaint, if any, with all identifiers removed, so long as the removal of identifiers adequately protects the confidentiality rights of the client and the provision of the complaint does not violate federal, state, or local laws or regulations.

SECTION 8.5: EMPLOYER RULES

The Employer may establish reasonable work rules necessary to regulate employees' conduct at work. Work rules shall be reviewed with new employees, conspicuously posted and made available to all employees. and Employees can review these rules with individuals who can provide language support and translation. The Employer may require new employees to sign a form provided by that Employer to confirm their understanding of the work rules. The Employer will advise the Union of any proposed changes to the work rules thirty (30) days in advance. If the rule is a mandatory subject of bargaining, the Union reserves the right to demand to bargain.

SECTION 8.6: PERSONNEL FILES

Any information about the employee may be included in the personnel file, including without limitation information regarding disciplinary action, such as client complaints, warnings, placements on probation status, and formal evaluation reports prepared by an Employer shall be placed in the employee's personnel file and a copy shall be made available to the employee upon the employee's written request. The Employer shall allow the employee and/or his/her Advocate or representative (if the employee so authorizes in writing or if a Union staff representative is in the process of conducting a grievance on the employee's behalf) to examine the employee's permanent personnel file maintained in an Employer office, at a mutually agreeable time and date; files must be made available within five (5) business days of receipt of a written request. Employees who have a reasonable dispute with information in their personnel file may submit written comments no more than two (2) pages in length, replying to any material in their file, and these comments shall also be maintained in their personnel file. Employees may not submit

additional written comments regarding disputes which have been resolved through the grievance process.

Should the employee maintain a good record for one (1) year, all identified negative materials shall be removed from his/her personnel files at the request of the employee, unless otherwise required to be retained by state law or regulation. Files that are not removed after one (1) year shall be considered as if they had been removed so long as the employee has not committed the same offense within the past twelve (12) months.

SECTION 8.7: APS OR REGULATORY INVESTIGATIONS

Should Adult Protective Services or another regulatory agency (such as Children's Administration or the Division of Developmental Disabilities) initiate an investigation of an employee that requires suspension or removal of that employee from any client, but does not require suspension or removal from all home care work, the applicable Employer will attempt to assign the employee other suitable home care work until the investigation is complete if permitted by state law or regulation. If the Employer is unable to assign the employee to other suitable home care work, the employee will be advised to apply for unemployment benefits and to have the option to use any accrued and available PTO.

If, following the conclusion of an APS or other regulatory investigation, it is determined by the Employer, or APS or other regulatory agency that the employee is to be disciplined, up to and including termination, the notification provisions of Section 8.2 of this Article will apply.

If the investigation indicates that the disciplinary action is unnecessary, the Employer will make reasonable efforts to reinstate the employee to the same hours/position with the original client. If the client should decline to be served by the employee, the Employer will make reasonable efforts to assign suitable and available client hours, until they are employed at the same number of hours as before the investigation.

ARTICLE 9: GRIEVANCE PROCEDURE

SECTION 9.1: DEFINITION

A grievance is hereby defined as a claim against, or dispute with, an Employer by an employee or the Union involving an alleged violation by an Employer of the terms of this Agreement and/or the employee handbook or past practices and policies of an Employer which initiate on the execution date of this Agreement. The Union and the Employer are mutually committed to resolving disputes at the lowest level possible, in an expedient manner. Grievance response timelines may be extended by mutual written agreement. Grievances concerning discharge, discrimination as defined this Agreement or grievances filed by the Union shall be filed initially at Step Two.

SECTION 9.2: TIME LIMITS, MEETINGS AND NOTIFICATIONS

The purpose of time limits within the grievance procedure is to ensure the swift resolution of disputes. Time limits may be extended or waived at any step of the grievance procedure by mutual written agreement of the Parties. The party awaiting a response at any step may advance the grievance to the next step once the time limits have expired. The Union may withdraw a grievance at any step in the grievance procedure. The Parties agree the grievance may be resolved at any stage of the grievance process provided that all appeals are timely.

The parties may waive meetings or conduct meetings by phone by mutual agreement. Electronic mail (email) shall be valid notification under this Article.

SECTION 9.3: GRIEVANCE STEPS

Grievances shall be handled in the following manner:

Step One: The grievant, advocate and/or Union staff representative shall present a grievance orally to the grievant's immediate supervisor within forty five (45) calendar days from the date of the occurrence of the facts or from the date the alleged violation first became known, whichever is later. The supervisor shall respond in writing to the grievance within ten (10) calendar days of the presentation to agree to resolve the grievance or to deny the grievance. The supervisor's response shall be addressed to both the grievant and the Union. Should the supervisor fail to respond within this time frame, the Union shall have the right to forward the grievance to the next step.

Step Two: If no resolution or settlement is reached between the grievant and the supervisor, the grievant or the Union may file a written appeal of the supervisor's decision rendered in Step One to the appropriate Program Director or his/her designated representative. The grievant or Union shall file this written grievance within fifteen (15) calendar days after his/her receipt of the supervisor's decision from Step One. A meeting with the Program Director or his/her representative, the grievant and the advocate or Union staff representative shall be held not later than ten (10) calendar days after receipt of the written grievance. The Program Director's response shall be addressed to the grievant and the Union no later than 14 calendar days from the date of the Step 2 meeting. The Program Director's response shall be final and binding on the employee, the Union, and the Employer unless it is timely appealed to arbitration by the Union in accordance with this Article.

Grievances concerning discharge or discrimination, or grievances filed by the Union shall be filed initially at Step Two. Group grievances claiming the same alleged conduct involving employees who work under more than one supervisor may be filed initially at Step Two. Multiple individual grievances alleging the same violation that are filed during

the same time frame may be combined into a group grievance and commenced at Step Two.

SECTION 9.4: WRITTEN GRIEVANCE

The written grievance must contain the following information:

- (a) the exact nature of the grievance;
- (b) the act or acts alleged to be violations of the Agreement, an Employer policy or an Employer's past practice that is not specifically addressed in this Agreement;
- (c) when the alleged act(s) occurred;
- (d) the identity of the grievant(s);
- (e) the specific Article or provision of this Agreement or the past practice alleged to have been violated;
- (f) the remedy proposed to attempt to resolve the grievance.

The written grievance need not be on the Union's grievance form, as long as it contains the information above. The written grievance must be signed by the grievant or authorized Union representative.

SECTION 9.5: REQUEST FOR ARBITRATION

If no resolution or settlement is reached within (15) fifteen calendar days after the response is received by the Union within the time limits, then the Union shall have the right, to advise the Director or his/her designee that the Union is forwarding the grievance to a neutral arbitrator for final and binding settlement. The time limits for filing for arbitration may be extended by mutual agreement of the official representative of the Parties.

SECTION 9.6: ARBITRATION

In the event that a grievance proceeds to arbitration, the Parties shall make a good faith effort to agree on an arbitrator and proceedings shall be held in a mutually agreed upon location. In the event the Parties are unable to agree, and not later than five (5) calendar days from receipt of the request by the Union for arbitration, the Parties shall select an arbitrator as follows:

The Federal Mediation and Conciliation Service (FMCS) shall provide a list of five

- (5) arbitrators to the Union and to the Employer.

Within five (5) working days after receipt of the list of arbitrators, the Parties shall select an arbitrator through the process of elimination by alternately striking names. The Party to strike first shall be selected by a coin toss.

OR

The Parties may mutually agree to a list of arbitrators to be used during the term of this Agreement and shall select any arbitrator whose schedule permits timely hearing of the grievance.

The jurisdiction of the impartial arbitrator is limited to:

Adjudication of the grievance setting forth the issue or issues to be arbitrated:

Interpretation of the specific terms of this Agreement or past practices of the Employer which are applicable to the particular issue presented to the arbitrator; the rendering of a decision or award that in no way modifies, adds to, subtracts from, changes or amends any term or condition of this Agreement or that is in conflict with any of the provisions of this Agreement. The rendering of a decision or award based solely on the evidence and arguments presented to the arbitrator by the respective Parties; and, the rendering of a decision involving the administration or interpretation of insurance plans or contracts. The arbitrator shall not have jurisdiction over internal rules of the insurance plans or contracts which are outside the Employer's or the Union's control.

SECTION 9.7: ARBITRATION DECISION AND COSTS

The arbitrator will render a decision within thirty (30) calendar days after the conclusion of the hearing or within thirty (30) calendar days following any period allowed for the filing of post-hearing briefs. The decision shall be final and binding upon the Employer, the Union and the employee(s) affected. The costs of the arbitration including professional services for preparation of transcripts (if agreed by the Parties) shall be divided equally between the Union and the Employer. Any fees for witnesses shall be borne by the Party calling such witness.

ARTICLE 10: VACANCIES

SECTION 10.1: OPEN POSITIONS

In order to ensure that all interested employees are advised of employment opportunities, notice of job vacancies for regular full or part time positions will be sent to the Union, and job announcements will be posted on designated bulletin boards in the office. In addition, information about all job vacancies will be available to employees by calling the office and in pay envelopes. All regular full or part-time vacancies will be posted and filled in accordance with this Agreement. Postings will include position requirements, minimum qualifications, substitute and preferred qualifications (if any) and base rate of pay. If the Employer implements an online job-posting bulletin board, vacancies will be filled in accordance with this Agreement.

SECTION 10.2: NOTIFICATION OF AVAILABLE HOURS

An employee seeking to work additional hours will notify their supervisor(s) of a desire to work additional hours, and schedule availability. Employees who are seeking to qualify for healthcare coverage shall indicate that they are seeking additional hours in order to qualify for health care coverage. It is the responsibility of the employee to notify their immediate supervisor when their availability changes. The Employer will publish information, by office, regarding available hours via designated bulletin boards and other means which will assist employees in obtaining more hours. The means used to notify employees of available hours may also be referred to the appropriate Labor Management Committee for development following the ratification of this Agreement. The principle of client choice shall be the determinative factor for assignment of worker(s). All other factors and qualifications being equal, the Employer shall offer additional hours first to those workers seeking enough hours to qualify for healthcare coverage and thereafter the Employer shall use seniority as the factor in assigning additional hours, up to a maximum of forty hours per week.

In order to ensure that client hours are assigned on a regular basis by seniority and other factors as called for in this Section, the Employer may temporarily assign any employee for up to seven (7) calendar days to newly available clients while determining which regular employee shall be assigned the newly available hours.

SECTION 10.3: RIGHT TO REPLACEMENT HOURS

When an employee's client assignment is reduced involuntarily, through no fault of their own, the Employer shall attempt in good faith to assign replacement client hours before assigning additional, available hours to other employees who may be seeking to increase their client schedule.

SECTION 10.4: JOB DESCRIPTIONS

Each Labor Management Committee shall review, change, and/or develop new job descriptions for the classifications covered by this Agreement. Job descriptions shall be reviewed by management annually. Each Labor Management Committee shall meet to review and adopt proposed changes when necessary.

SECTION 10.5: MANAGEMENT TRAINING

The Employer agrees to conduct an annual training with supervisory and administrative staff on the requirements in this article. Each Labor Management Committee shall meet to review and discuss challenges and opportunities to increase the effectiveness of communication between the Employer and Employees.

ARTICLE 11: LABOR MANAGEMENT COMMITTEES

SECTION 11.1: PURPOSE

The Parties shall establish a Labor Management Committee. The purpose of the Committees shall be to consider matters affecting the relations between the applicable Employer, and the employees, and to recommend measures to improve the quality of client care in specific and throughout the industry; provided, however, the Committees shall not engage in negotiations, nor shall the Committees consider matters properly the subject of a grievance unless mutually agreed by the Parties.

The Labor Management Committee shall not meet while any section of this Agreement is open for negotiations.

SECTION 11.2: COMPOSITION, SCHEDULE, AND PROCESS

Each Committee shall be composed of the following members:

Up to eight (8) Union representatives, including a health and safety representative, and up to eight (8) Chesterfield representatives of top and line management.

In addition, the President or Executives of the Chesterfield, or their designees may attend the meetings. Other provisions for this Committee are as follows:

Each Committee shall be co-chaired by one of the Union representatives and one of the Employer representatives. Each party shall choose their own representatives for this Committee.

Each Committee may meet quarterly, but no less than twice per calendar year, at a time mutually convenient to the Union and the Employer.

The Union and the Employer co-chairs for each Committee will prepare an agenda to be presented to their Committee at least three (3) working days prior to the scheduled meeting.

Employee Committee members will be paid their regular rate of pay for participation for any scheduled hours of work that the worker foregoes by service on a Committee. The Union and the Employer shall pay any travel expenses for the participation of their respective representatives.

Minutes of the meetings will be presented to the Employer and the Union within twenty-five (25) working days after the meeting of a Committee or at the following Committee meeting by agreement.

Each Committee will address each recommended agenda item in writing within one (1) month to the members of the Committee. Should any item(s) be referred to another

person or body, such person(s) shall report decisions or actions to the Committee within one month.

SECTION 11.3 RELATION TO COLLECTIVE BARGAINING AGREEMENT

In the event a decision is reached by the Labor Management Committee to recommend adjustment of any provision contained in this Agreement, said recommendation shall not become effective until approved by both the Union and the Employer in writing. Any changes to this Agreement which are approved by both the Union and the Employer shall be reduced to writing and attached as a side letter to this Agreement.

SECTION 11.4: RELATION TO POLICIES

The Employer shall implement a plan to prevent and protect employees from abusive conduct, to assist employees working in environments with challenging behavior, and work to resolve issues impacting the provision of personal care as required by SB 6205. This plan should be reviewed and updated as necessary and at least once every three years. The plan shall be developed and monitored by a workplace safety committee organized by the parties as regularly as the LMC. Union representatives on this Committee who are employees of the Employer shall receive all compensation they would normally receive for any work covered by this Agreement. Travel expenses, mileage, or other incidental costs for the Union members on the Committee shall be borne by the Union.

During the life of this Agreement the Labor Management Committee shall review and address training and policies dealing with client hoarding behaviors, clients smoking at the worksite, field offices being knowledgeable of Family Medical Leave Act and worker compensation and Paid Family Medical Leave regulations, juvenile care, and email communication on the shift. The LMC will also review the name badge/identification and potential changes needed for its effectiveness during the life of this agreement.

ARTICLE 12: HEALTH AND SAFETY

SECTION 12.1: RIGHT TO SAFE WORKING CONDITIONS

The Employer and the Union recognize the importance of working conditions that will not threaten or endanger the health or safety of employees or clients. No employees shall be required to work in any situation that would threaten or endanger their health or safety and the Employer shall notify employees of any health or safety risks prior to a client assignment and employees have the right to decline working for a client who lives in a situation which could threaten their health and safety. Such situations include: bodily harm to the employee; threatening behavior of the client or others in their home to the employee; sexual harassment of the employee by the client or by persons in the household, clients with symptoms or conditions communicating their needs to the

employee in ways that the person providing care may experience or interpret as harassment; or any other situation that would be a threat to the employee's health. In any event, employees should not have to experience discrimination, abusive conduct, and challenging behaviors without assistance or redress and will immediately report to their Employer any working condition that they believe threatens or endangers the health or safety of the employee or client.

The Employer shall comply with all requirements under SB 6205, including:

- A. Effective July 1, 2021, the Employer shall develop a comprehensive written policy concerning how the Employer shall address instances of discrimination, abusive conduct, and challenging behavior and work to resolve issues impacting the provision of personal care, and the policy must include stated permission and a process for allowing workers to leave situations where they feel their safety is at immediate risk. This process must include a requirement to notify the Employer and applicable third parties as soon as possible.
- B. The Employer may not terminate an employee, reduce the pay of an employee, or not offer future assignments to an employee for requesting reassignment due to alleged discrimination, abusive conduct, or challenging behavior.
- C. The Employer must inform an employee of instances of discrimination and abusive conduct occurring in or around the client's home care setting prior to assigning the employee to that client, and throughout the duration of service, if those instances are:
 - 1. Documented by the Employer; or
 - 2. Documented by a third party and communicated to the Employer.
- D. The Employer must inform an employee of a client's challenging behavior prior to assigning the employee to said client if it is documented:
 - 1. In the client's care plan;
 - 2. By the Employer; or
 - 3. By a third party and communicated to the covered Employer.
- E. The Employer must keep a record of any reported incidents of discrimination or abusive conduct experienced by an employee during the provision of paid personal care services. The records must be kept for at least five years following the reported act.
- F. The Employer must provide a list of resources about discrimination and harassment for employees to utilize. At a minimum, the resources must include contact information of the equal employment opportunity commission, the Washington State Human Rights

Commission, and local advocacy groups focused on preventing harassment and discrimination and providing support for survivors.

Consistent with applicable laws, employees will be notified immediately when the Employer knows that such employees may come into contact with clients who have a contagious infection or an active communicable disease that poses a potential risk to the employees. Appropriate training about precautionary measures will be provided in a timely manner.

SECTION 12.2: SAFETY EQUIPMENT & SUPPLIES

No employees shall be required to provide at their own expense safety equipment, supplies, or protective garments, including, but not limited to gloves and/or masks, to perform any task for a client. The Employer shall provide both latex-free and powder-free options for gloves, and shall dispense the gloves in such a manner as to safeguard the sterile conditions. If such a situation arises where there are insufficient supplies or materials, the employee will report the situation immediately to their supervisor.

The Employer will make a good faith effort to provide assistive technology, (i.e., Hoyer lift, lift belts, etc.) for client transfer.

SECTION 12.3: CLEANING EQUIPMENT & SUPPLIES

No employees shall be required to provide at their own expense cleaning equipment, supplies, or protective garments to perform any task for a client. If such a situation arises where there are insufficient supplies or cleaning materials, employees will report the situation immediately to their supervisor.

SECTION 12.4: VACCINATIONS

The Employer shall provide notice and offer, for employees who request them and at no cost to the employee, Hepatitis A and B vaccinations for employees caring for high-risk clients and who are not otherwise covered by health insurance. The Employer and the Union will work together to find a way to offer, tuberculosis (TB) and pneumonia vaccinations for employees who request them. Employees shall receive, upon request, flu shots as prescribed by medical standards. The Employer will continue to follow federal and state guidelines for Infection Prevention and Control Recommendations in Response to COVID-19 Vaccination.

SECTION 12.5: SAFETY COMMITTEE

Adequate preparation of caregivers helps both the caregiver and person receiving care. Caregivers should be equipped with information, including relevant care plans and behavioral support interventions, existing problem-solving tools, and strategies to improve safe care delivery.

The Labor Management Committee and the Safety, No Harassment and No Discrimination Committee for the Employer shall function as its Safety Committee, consistent with applicable state and/or federal laws such as the requirement of SB 6205. Participation in a Safety Committee shall be considered time worked.

SECTION 12.6: ON CALL SUPPORT

At least one supervisor from each office of the Employer shall be required to carry a cell phone during non-business hours. Employees will be able to contact this supervisor in cases such as, but not limited to, illness, client emergencies requiring extra hours, and any other situation in which an employee would need to speak with their supervisor.

SECTION 12.7: IMMINENT DANGER

Any employee who believes in good faith that their health and/or safety is in imminent danger at an assigned work location may leave that location immediately and contact a supervisor. The employee shall be paid for their entire scheduled assignment if there is no substitute assignment for the same amount of hours or for the amount of hours remaining in the shift, including all travel time and travel miles (except errands not performed) they would have been paid had the assignment been completed as scheduled. If the employee believes the client may be in danger, the employee should call 9-1-1 or other emergency services.

The employee shall be offered a substitute position to make up for the hours scheduled, or be paid for the entire scheduled assignment for that day, including all travel time and travel miles (except errands not performed) that would have been paid had that assignment been completed as scheduled.

Following receipt of such report, the Employer will investigate the report, including review with the employee, client, and appropriate referral agency. Appropriate action will be taken by the Employer, based on the facts identified during the review of the investigation, the provisions of the program under which the client is being served, and the requirements of the contract between the Employer and the referral agency. The Employer shall provide copies of any documentation related to the incident to the Union upon request and the Employer reserves the right to protect client confidentiality in the release of this information. If the client continues to be served by the Employer, the Employer will make sure any subsequent employees will be informed of the previous safety problem, and be provided with the proper information, training, equipment, or direction necessary to address any future incidents in a safe manner.

SECTION 12.8 VIOLENCE IN THE WORKPLACE

Threats, threatening behavior, or acts of violence by or against employees, visitors, clients, residents, vendors, independent contractors, or others doing business with the company will not be tolerated. Such actions include but are not limited to: verbal or physical harassment or abuse, attempts at intimidation, sabotage, destruction of property, menacing gestures, possession of weapons, stalking, coercion, pushing or shoving, horseplay, or other hostile, aggressive, harmful and destructive actions.

Some employees are known to be at risk because they are subject to violence, threats, or harassment from a current or former client, spouse, partner, or other non-employee. The Employer will work with the employee and their supervisors to develop safety plans that address the specific risks the employee faces while at work.

Victims of violent incidents in the workplace might have to contend with a variety of medical, psychological, and legal consequences. The Employer shall work with victims of workplace violence by:

- Referring victims to a Health Care Center and a Labor and Industries (L&I) report will be filed immediately.
- Cooperating with all investigations as needed.
- Debriefing with the employee within one business day from the incident.

SECTION 12.9: ANNUAL SAFETY TRAINING AS PART OF CONTINUING EDUCATION

Health and Safety Training

The Employer will establish an annual, required health and safety module as part of the continuing education program.

SECTION 12.10: WORKPLACE SAFETY THROUGH CLIMATE PREPAREDNESS

As climate change intensifies, the impact on health and safety becomes increasingly evident. The Employer recognizes that climate preparedness is an essential component of workplace safety and shall include it in the Employer's policies and procedures to safeguard against the effects of extreme weather and environmental changes.

- A. If a Caregiver is at home at the time an emergency is declared, the Caregiver will not be required to get to a client's home to work their regularly scheduled shift. The Employer shall determine the conditions and probable length of time necessary for returning to work, after investigation or contact with the relevant state and local emergency departments.
- B. If a Caregiver is already at a client's home when an emergency or extreme weather event occurs, and staying at the client's home would endanger the safety of the caregiver's household or family, the caregiver may leave the client's home without fear of retaliation or disciplinary action, as long as they have ensured their client's safety.

- C. In the event of a declared emergency, the Labor Management Committee (“LMC”) agrees to convene within a reasonable time after the event to address the impacts of the emergency on working conditions.

ARTICLE 13: PAY RECORDS AND PAY PERIODS

SECTION 13.1: CHECK STUB

Employees shall be furnished with a copy of an electronic record showing their itemized deductions each pay period, which shall include the current hours worked, accrued time off for eligible employees, current wages earned, current wage rate, cumulative wages to date, cumulative hours worked and any regular itemized deductions, including any duly authorized dues and COPE deduction, in accordance with the Employer’s payroll procedures.

SECTION 13.2: PAY PERIOD

Payment of wages shall be twice monthly. If a payday falls on a Saturday, the check will be distributed the preceding Friday. If a payday falls on a Sunday, checks will be distributed on the following Monday, unless the Monday distribution date is one of the recognized holidays, or a day when the Employer’s office is scheduled to be closed for business; in such case, the checks will be distributed on the preceding Friday or immediate preceding business day.

The pay schedule shall be as outlined below, unless such pay schedule is altered by agreement between the Parties.

Chesterfield:	1st and 16th of each month
---------------	----------------------------

Should an employee fail to turn in the timesheet on or by the date required, the Employer will not guarantee that the hours will be paid until the pay period following the submission of the timesheet, except in the case of an emergency beyond the control of the employee. Timesheet is electronic or paper as the Employer determines.

The timesheet due dates shall be as outlined below, unless such timesheet due dates are altered by agreement between the Parties.

Chesterfield:	1st and 16th of each month
---------------	----------------------------

The Employer shall make the pay schedule available to all employees, published as a yearly calendar with pay days and mandatory due dates and time for submission of timesheets.

SECTION 13.3: CHECK CORRECTIONS

In the event an employee does not receive their paycheck on payday or is underpaid due to administrative error, a new check shall be issued within (3) business days from the pay date as long as the applicable Employer is made aware of the problem on the pay date or the first business day following the pay date. If the underpayment is for a small amount, the Employer may ask the employee if the corrected amount may be paid on the next subsequent paycheck.

SECTION 13.4: DIRECT DEPOSIT

Direct deposit for employees shall be required, provided an employee may elect to receive a debit card instead. All payments in an electronic payroll system will be made by direct deposit (or by debit card payment for employees without bank accounts). Pay stubs will be maintained and distributed in an electronic format, to any employees who desire electronic communication; employees who do not indicate they wish such communication shall receive their printed payroll statement mailed to their home address. The Employer shall provide computer access at each of its offices for employees to access their pay records. This computer access shall be available on request, provided such requests occur during regular business hours. Any reference to “paycheck” in this Agreement shall mean the direct deposit (or debit card payroll payment) and/or the associated electronic payroll statement.

ARTICLE 14: JOB DESCRIPTIONS AND CARE PLANS

All employees will be provided with a written job description stating what will be required of them in the job position and classification. In order to help assure the best quality of care, and continuity of care, upon receiving assignment to a client, the supervisor will review with the assigned employee a detailed care plan (service plan) designating what specific care is required for each particular assigned client.

The care plan or information provided to employees prior to assignment to a client will include the following information:

- Level of assistance necessary for each task (total assistance, some assistance, and/or independent)
- Relevant information about eligibility for differentials listed in Article 20.
- Prior incidents of a client’s challenging behavior and incidents of discrimination and abusive conduct as outlined in Article 12 Health & Safety Section 12.1 C and D.

Employees are not authorized to make any changes to the care plan. If problems arise with a client’s or employee’s understanding of the care plan, their Employer will take all reasonable steps to assist the client and/or employee to understand the care plan. If an employee raises concerns with the client’s understanding of the care plan and reports it to

the Employer, the Employer will make a reasonable effort to communicate with both the employee and the client to amend, if necessary, the care plan or any restrictions prior to the caregiver's next scheduled shift. Any changes to client care plans will be reviewed with the assigned employee(s) and the appropriate supervisor, who shall identify and offer any further training needed by the employee(s) to meet the changed client need(s).

ARTICLE 15: UNPAID LEAVES OF ABSENCE

SECTION 15.1: UNION LEAVE

Leave to Hold Office/Employment: Any employee elected or appointed to an office or position in the Union, or working for the Union shall be granted a leave of absence for a period of continuous service with the Union not to exceed two (2) years. The leave may exceed two (2) years in cases where the term of office exceeds this period. Thirty (30) days written notice must be given to the Employer before the employee takes leave to accept such office, position, or work with the Union. Such leaves of absence shall be without pay.

Leave to Conduct Union Business: A leave of absence without pay shall also be granted for no more than ninety (90) days to conduct Union business provided fifteen (15) days written notice is given. The Employer and the Union shall cooperate in the scheduling of substitutes, so that employees on leave can return to their job positions upon ending their leave.

Seniority Accrual and Benefits: An employee on an approved Union leave shall continue to accrue seniority at the same rate of their accrual immediately preceding the leave. For the purposes of Union Leave all hours worked for the Union shall count as "hours worked" as defined in the CBA to a maximum of the employees regularly scheduled hours per month per employee, including wage progression and leave accrual, but excluding eligibility and contributions to the Health Benefits Trust and Training Partnership. In order to ensure continuity of benefits from the Health Benefits Trust and the Training Partnership of up to six months for each Union Leave, all hours worked for the Union shall count as "hours worked" as defined in the CBA, and the Union shall make contributions directly to the Training Partnership and Health Benefits Trust, as if it were the Employer on all hours worked. In no event shall benefits from the Health Benefits Trust and the Training Partnership under this provision continue for more than six consecutive months.

SECTION 15.2: BEREAVEMENT LEAVE

Employees are eligible for up ten (10) days of unpaid funeral or bereavement leave for members of the immediate family (parents, step-parents, children, step-children, spouse, siblings), two (2) days of unpaid funeral or bereavement leave for close relatives and one (1) day of unpaid leave for the funeral or bereavement of other relatives or close friends or clients. At the discretion of the Employer, additional unpaid bereavement-leave of up

to two (2) weeks may be granted for travel out-of-state or out of the country. The employee requesting such extended bereavement leave shall be allowed to utilize any Paid Time Off that s/he has accrued and earned.

SECTION 15.3: GENERAL LEAVES OF ABSENCE

Employees shall be entitled but not limited to all rights and privileges provided in the Family and Medical Leave Act of 1993, Washington Paid Family and Medical Leave and other federal and state laws regulating pregnancy and/or medical leave as outlined by the Employer's policy or defined by statute.

Types and Definitions of Leaves of Absence: Employees may request a leave of absence without pay by presenting a written request to their immediate supervisor along with any supporting documentation. The decision to grant a leave of absence without pay shall be at the discretion of the Employer except that the Employer shall grant leave of absence without pay for the following reasons and minimum lengths of time:

Family leave – 6 months or as provided by law, whichever is greater;

Medical leave – length of leave as certified by a physician; and

Military and active duty leave as provided by federal law.

Leaves of absence shall not be construed as a break in service. All leaves of absences will be without pay, except where leave is covered by accrued vacation. Employees on leave shall retain their seniority. An intermittent leave or reduced leave schedule may be granted if the leave is due to the Employee's own illness or the illness of a child, spouse or parent of the employee. When an intermittent leave is requested, dates on which treatment is expected to be given and the duration of the treatment must be submitted to the Employee's supervisor. An Employer may temporarily transfer the employee to another available position with equivalent pay and benefits that better accommodate the Employee's scheduling needs.

Return from Leave of Absence: The employee taking a leave of absence is entitled to return to their same position. The Employer will make a good faith effort to reinstate Employees returning from an authorized leave of absence to their previous or similar assignment and schedule.

Return to Work Program: When feasible an Employer will provide alternative work opportunities to employees injured on the job. The Employer shall work closely with the employee and their physician to determine if and when the employee can return to modified duty, and what assignments and/or activity level is appropriate.

SECTION 15.4: MILITARY CAREGIVER LEAVE

The Employer will grant an eligible employee who is a spouse, son, daughter, parent or next of kin of a covered service member with serious injury or illness up to a total of twenty-six (26) work weeks of unpaid leave during a single twelve (12) month period to care for a service member as required under the Federal Family and Medical Leave Act. A “covered service member” is a current member of the Armed Forces, including a member of the National Guard or Reserves, who is undergoing medical treatment, recuperation or therapy, is otherwise in outpatient status or is otherwise on temporarily disability retired list for a serious injury or illness. A serious injury or illness is that which was incurred by the service member in the line of duty that may render the service member unfit to perform the duties of his or her office, grade, rank or rating. The single twelve (12) month period for leave to care for a covered service member with a serious injury or illness begins on the first day the employee takes leave for this reason and ends twelve (12) months later, regardless of the twelve (12) month period established by the Employer for other types of FMLA Leave. An eligible employee is limited to a combined total of twenty-six (26) work weeks of leave for any FMLA-qualifying reason during a single twelve (12) month period. Only twelve (12) of the twenty-six (26) weeks total may be used for the FMLA qualifying reason other than to care for a covered service member. This provision shall be administered in accordance with the U.S. Department of Labor Relations.

SECTION 15.5: MILITARY SPOUSE LEAVE

Up to fifteen (15) days of unpaid leave will be granted to an eligible employee who averages twenty (20) or more hours of work per week, whose spouse is on leave from deployment or before and up to deployment during a period of military conflict. An employee who takes leave under this provision may elect to substitute any of the accrued paid leave to which the employee is entitled for any part of the leave provided under this provision. The employee must provide his or her supervisor with notice of the employee’s intention to take leave within five (5) business days of receiving official notice that the employee’s spouse will be on leave or of an impending call to active duty. This provision shall be administered in accordance with RCW 49.77.

SECTION 15.6: DOMESTIC VIOLENCE/SEXUAL ABUSE/STALKING LEAVE

Eligible employees shall be entitled to take paid or unpaid leave for domestic violence, sexual assault or stalking that the employee has experienced, or to care for and /or assist a family member who has experienced domestic violence, sexual assault or stalking.

Leave under this provision shall be administered in accordance with RCW 49.76.

SECTION 15.7: OTHER FORMS OF LEAVE

The Employer shall educate supervisors and employees about eligibility and use of any new forms of leave enacted by the Federal, local or State governments.

OTHER REQUIRED LEAVE

The Employer will comply with all other federal, state, and local leave requirements.

ARTICLE 16: HOLIDAYS

SECTION 16.1: RECOGNIZED HOLIDAYS

The following days shall be recognized as holidays:

- New Year's Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Memorial Day
- Christmas Day

Employees may schedule any holiday as a day off without pay, provided mutually acceptable arrangements have been made with the employee's supervisor to ensure adequate care is available for clients requiring care during the holiday period.

Upon advanced request, employees may substitute two (2) recognized holidays, including Juneteenth, for floater Holidays to recognize cultural, civic, or religious observance. Assignments of work on Holidays shall be assigned by the Employer.

The Employer shall offer substitute assignments or additional hours to ensure that any missed holiday hours are fully staffed before the end of the month. This provision is intended to allow Employees to maintain their normal total scheduled hours for the month.

Starting January 1, 2027, in instances where substitute hours during an Employee's documented availability are not offered by the Employer to maintain an Employee's normal total scheduled hours for the month, the Employee will receive payment for missing holiday hours at their standard base rate. The missing hours paid will not exceed the total recognized holiday hours that occurred within the month or the Employee's normal scheduled monthly hours.

SECTION 16.2: PREMIUM PAY HOLIDAYS

Overtime (Time-and-a-Half) Pay for Recognized Holidays:

Employees who are assigned on an hourly basis to work on Holidays listed in 16.1 shall receive their regular rate of pay calculated at overtime pay rate of time-and-a-half regular pay (1.5X) for hours worked on those days.

Open Holiday Pay Shifts

Should a regularly assigned employee be requested to work on one of the premium pay holidays listed above and decline that assignment, the Employer shall offer the hours to

the most senior qualified employee provided that a client's specific care needs and preferences are being met.

ARTICLE 17: TRAVEL PROVISIONS

SECTION 17.1: TRAVEL PAY AND MILEAGE

Windshield time

Employees shall be paid at their regular rate of pay per hour, while traveling between assigned work locations or clients. Windshield time is only paid from home to home if the travel goes directly from one home to another.

Employees who use public transportation for travel between assigned work locations or clients shall be paid their regular rate of pay per hour, for a period of time not to exceed one (1) hour. Employees who use public transportation between assigned work locations or for authorized errands shall be reimbursed for the cost of the fare associated with the actual trip, not to exceed the cost of a monthly public transportation pass. Employees will be reimbursed for the cost of a monthly transportation pass if authorized by the employer to service clients. Transit fees shall only include those expenses accrued while in transit between work locations and while providing client services such as errands. Employees may be required to provide documentation of public transportation costs.

Mileage reimbursement

Employees driving their own vehicles between assigned work locations and clients, attending training classes in excess of 50 miles, and for authorized client errands shall be reimbursed for mileage at the IRS rate. The Employer may set limits on the total number of miles in a month the Employee may be reimbursed for client errands, consistent with the Employer's contract(s) with the Area Agency on Aging or Department of Social and Health Services regulations or contracting criteria. The number of miles reimbursable for travel between assigned clients shall not be limited. For mileage to attend training classes it shall be determined from local office to training class and back to local office (or Employee's home, whichever is shorter). Furthermore, at the Employer's discretion carpooling may be required when practical and only the vehicle driver may then submit for mileage coverage.

The Employer retains the right to determine and assign the most efficient drive routes, in order to minimize mileage and gas consumption.

Should additional funding for enhancing mileage reimbursement become available, the Employer agrees to re-open this section and any other related sections of the Agreement for re-negotiation.

Disputes about Reimbursement

The Employer reserves the right to use modern map programs, or other easily available no---cost to the Homecare Worker software to determine miles or drive time between assignments in instances where a significant variance in travel reimbursement claims are identified by the Employer.

SECTION 17.2: INSURANCE AND DRIVER'S LICENSE

Employees, at all times, while on duty shall only utilize vehicles that are covered by liability insurance, consistent with laws and regulations of the State of Washington. The Employer may require proof of sufficient liability insurance. Such insurance shall not be construed to be in the category of livery service.

Employees shall, at all times, while on duty maintain and carry a current valid driver's license for the State of Washington if required to drive to assignments or while on assignments.

SECTION 17.3: DOCUMENTATION OF EXPENSES

Employees must present proper documentation of any expenses reimbursed pursuant to this Article, if requested by the Employer, and must conform specifically to all schedules, rules and travel routes as set by the Employer.

SECTION 17.4: SPEEDING

The Employer shall not be liable for any moving violation or parking tickets related to the employee's operation of a vehicle in connection to working under this Agreement.

ARTICLE 18: HEALTH AND WELFARE TRUST FUND BENEFITS

SECTION 18.1: COMPREHENSIVE BENEFIT PACKAGE THROUGH THE TRUST

The Employer shall provide employee health care, dental, prescription drug and vision benefits through the SEIU Healthcare NW Health Benefits Trust ("Trust") during the complete life of this Agreement and any extension thereof. The Employer, the Trust, and the carriers participating in the Trust shall coordinate to provide benefit plan design and enrollment information to eligible employees.

SECTION 18.2: CONTRIBUTIONS

The hourly contribution rate shall be no less than the hourly contribution rate established by the Individual Provider Collective Bargaining Agreement in effect at the time the hours are worked. (Hereinafter the "Healthcare Rate"). If the Healthcare Rate is reduced during the life of the Agreement, the parties shall re-open the Agreement solely for the purpose of renegotiating Section 18.2.

Contributions for the health and safety benefit as described in Section A. and B. below will be paid to the SEIU Healthcare NW Health Benefits Trust which will administer any program established with these funds. The use of these negotiated funds for health and safety will be determined by the Board of Trustees of the Health Benefits Trust.

A. MEDICAID-FUNDED HOURS WORKED

Effective July 1, 2025, the Employer shall contribute the Healthcare Rate or five dollars and twenty-two cents (\$5.22), whichever is higher, to the Trust for each Medicaid-Funded Hour worked. Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by Medicaid, excluding vacation hours, paid-time off hours, and training hours.

Effective July 1, 2026, the Employer shall contribute the Healthcare Rate or five dollars and fifty-seven cents (\$5.57), whichever is higher, to the Trust for each Medicaid-Funded Hour worked.

The Employer agrees that all funds received by the Employer for purposes of healthcare will be provided to the Trust.

B. NON-MEDICAID-FUNDED HOURS WORKED

Effective July 1, 2025, the Employer shall contribute the Healthcare Rate or five dollars and twenty-two (\$5.22), whichever is higher to the Trust for each Non-Medicaid-Funded hour worked. Non-Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by a payor other than Medicaid, excluding vacation hours, paid-time off, and training hours.

Effective July 1, 2026, the Employer shall contribute the Healthcare Rate or five dollars and fifty-seven cents (\$5.57), whichever is higher, to the Trust for each Non-Medicaid-Funded Hour worked. Non-Medicaid- Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by a payor other than Medicaid, excluding vacation hours, paid-time off, and training hours.

Contributions required by Section 18.2 shall be paid periodically as required by the Trust.

SECTION 18.3: ELIGIBILITY STANDARDS

Employee eligibility standards for health care benefits shall be determined solely by the Board of Trustees and as permitted under existing law. The Trust is responsible for notifying newly eligible workers of their opportunity to enroll, enrolling eligible workers, providing open enrollment notifications and follow up to secure required applications/documentation, disenrolling ineligible workers and providing COBRA

notifications and follow up. The Employer will provide the Trust with hours worked and other information needed by the Trust to determine eligibility, enroll eligible workers, and disenroll ineligible workers. The Employer will provide information on the Trust's benefits to all employees during the onboarding process.

The Trust shall determine the appropriate level of contribution, if any, by eligible home care workers. Ongoing costs for deduction of home care worker premiums for health care shall be paid by the Employer.

SECTION 18.4: EMPLOYEE PREMIUM DEDUCTION AUTHORIZATION

The Trust shall determine the appropriate level of contribution, if any, by eligible home care workers. This section shall authorize the premium share payroll deduction required by the Trust for any home care worker. Ongoing costs for deduction of home care worker premiums for health care shall be paid by the Employer.

Employees shall pay their employee premium co-share and dependent premium charges (if applicable) via payroll deduction if they so authorize in advance, or directly to the Trust upon arrangement with the Trust.

SECTION 18.5: PURPOSE OF THE TRUST

For purposes of offering healthcare, dental and vision and other benefits or programs authorized by the Board of Trustees to members of the bargaining unit, the Employer shall become and remain a participating Employer in the Trust during the complete life of this Agreement, and any extension thereof.

SECTION 18.6: TRUST AGREEMENT

The Employer and the Union agree to be bound by the provisions of the Trust's Agreement and Declaration of Trust, and by all resolutions and rules adopted by the Trustees pursuant to the powers delegated. The Employer shall be provided with an updated copy of the Agreement and Declaration of Trust should there be any amendments to either document.

ARTICLE 19: PAID TIME OFF (PTO)

SECTION 19.1: ACCRUAL

Employees shall be eligible to accrue and use Paid Time Off (PTO) benefits. PTO benefits can be used for Sick Time, Vacation Leave and Personal Leave. Employees accrue PTO during their probationary period but shall not use PTO until after the completion of their probationary period, except employees may use Paid Time Off after the first ninety (90) days of employment for sick leave per state law. PTO shall accrue according to the following chart or formula:

Effective July 1, 2024, Employees shall accrue one (1) hour paid time off for every (23) twenty three hours worked.

PTO may accumulate for a maximum of one hundred and forty (145) hours.

SECTION 19.2: USE OF PAID TIME OFF AND SCHEDULING

Employees shall be eligible to take paid leave in one-hour increments after their initial probationary period.

For Paid Time Off (PTO), employees must submit leave requests at least two (2) weeks prior to the date the requested paid leave commences. In the event that too many employees request paid leave for the same time period and the Employer cannot ensure safe client coverage, leave approval shall be granted by seniority within the office to which the employee is assigned. The Employer shall approve or deny leave requests within 14 calendar days from the date the employee originally made the request.

PTO may be used for absence due to the illness in the immediate family, once notification to the Employer is given.

At the request of an employee and at discretion of the Employer, the Employer will pay the employee for paid leave in advance of the leave. Such requests shall be made in writing of the payroll cutoff date the requested leave commences.

SECTION 19.3 PTO CASH-OUT

Non-probationary employees who terminate shall be paid for all unused, accrued paid time off. Such cash out shall be made by the Employer at the time of the employee's final paycheck.

Utilization of Sick Leave

Employees who have accrued paid leave shall be eligible for paid leave for any period of absence from employment which includes but is not limited to the employee's illness; injury; temporary disability; medical or dental care; or to attend to members of the employee's or the employee's spouse's immediate family or domestic partner or domestic partner's immediate family, where the employee's presence is required because of illness or as otherwise required by the state or federal Family Medical Leave Act or other State law.

The Employer may, in its sole discretion, require reasonable proof of illness or disability and/or certification of the necessity of the employee's absence.

Sick time may also be utilized to allow the employee to prepare for, or participate in, any judicial or administrative immigration proceeding involving the employee or employee's family member. The employer may require reasonable proof of immigration proceedings

consistent with state law and must not disclose any personally identifiable information about a person's immigration status or underlying immigration protection.

Employees shall be entitled to the Washington Paid Family and Medical Leave, which is a statewide program, and will be able to use it starting in 2020, per the general guidelines.

SECTION 19.4: NOTICE AND PROOF OF ILLNESS

Employees who are sick shall make a good faith effort to provide as much advance notice as possible to the Employer. Employees will be expected to notify their supervisor of illness at least two (2) hours prior to their first assignment of the day, unless there is a verifiable emergency preventing an employee from fulfilling this requirement.

The Employer reserves the right to require reasonable proof of illness if the absence from work lasts beyond three (3) consecutive scheduled work days. The Employer also may require a doctor's release to return to work in the event that the absence from work exceeds three (3) consecutive scheduled work days.

The Employer will provide twenty-four (24) hour call or paging service for employees seeking to reach supervisors.

SECTION 19.5: COMBINATION WITH OTHER BENEFITS

Payment of accrued paid (sick) leave shall supplement any disability or worker's compensation benefits. The combination for leave payments and disability or worker's compensation benefits shall not exceed the amount the employee would have earned had the employee worked her/his normal schedule.

ARTICLE 20: WAGES AND PREMIUMS

SECTION 20.1: WAGE SCALE AND WAGE PROGRESSION

Employees covered by this Agreement shall be compensated according to the wage scale schedule set forth in Appendix A. Employees shall advance along the wage scale based on their verifiable cumulative career hours of service. An employee's total cumulative hours shall be itemized and labeled on the employee's pay stub at least monthly.

SECTION 20.2: PLACEMENT ON THE SCALE

Newly hired and returning employees shall be placed on the wage scale at the step appropriate to their verifiable experience as home caregivers. Credit shall also be given for verifiable experience worked as a certified nursing assistant in a long-term care or hospital setting.

Returning Employees

Employees previously employed by the Employer who return to employment with the Employer with less than two (2) years' break in employment shall be placed on the wage scale at the step which reflects their previous hours of experience with the Employer.

Wage Progression

Employees shall be paid according to the attached wage scale and advance to the next higher step on the above wage scale as they reach the seniority hours on that step.

SECTION 20.3: CNA OR CERTIFICATION DIFFERENTIAL

Home Care Aides who hold and submit a current, valid Certified Nurse's Assistant license, Home Care Aide Certification, (or an equivalent or greater medical license), shall receive a twenty-five cent (\$0.25) differential for each paid hour.

SECTION 20.4: CLIENT/SERVICE INACCESSIBLE PAY

If an employee is unable to provide service to a client due to the client's failure to answer the door, or if the client is not home, the employee shall notify the Employer by telephone promptly. If the Employer is unable to provide a substitute assignment, the employee shall be paid at the straight time hourly wage rate for two hours show-up/no access pay.

If the employee declines a substitute assignment and did not travel to the inaccessible client from a prior assignment, they shall be paid for windshield time and mileage from their home address or origin point, whichever is less. In this situation, employees who use public transportation shall be paid their regular rate of pay per hour for a period of time not to exceed one-half (1/2) hour.

The HCA shall be paid for all travel time and travel mileage (excluding errand mileage not served) for which the HCA would have been paid had the assignment been performed as scheduled.

The HCA shall receive credit toward wage progression (seniority on the wage scale), Paid Time Off or leave accrual, and benefit eligibility for the entire scheduled assignment.

SECTION 20.5: OVERTIME

Employees required to work in excess of forty (40) hours in a week shall be paid overtime for such additional hours at the rate of one and one-half (1 ½) times their regular hourly rate of pay. Paid leave time or union leave time or any other time that is not actual hours worked shall not be considered time worked for the purposes of this section.

SECTION 20.6: WEEKEND DIFFERENTIAL

Employees who are assigned to work hours on Saturday or Sunday shall receive fifty cents (\$0.50) per hour differential on top of their regular hourly wage.

SECTION 20.7: CARE DIFFERENTIALS

Total Transfer and/or Total Toileting Differential

All hours worked for clients who have Total Transfer authorized as a task on the Plan of Care and/or all hours worked for clients who have Total Toileting authorized as a task on the Plan of Care shall be paid an additional thirty-five (\$0.35) cents per hour. To be eligible for this differential the HCA must be authorized and must perform the task.

Nurse Delegation

A nurse delegated caregiver shall receive a differential of thirty (\$0.30) cents per hour for all hours worked for a client for whom the caregiver has been delegated a nursing task.

Client Special Skills Behavioral Needs Differential

All hours worked for clients who have Behavioral needs that necessitate special skills to keep the client and/or others safe and are authorized as a task on the Plan of Care shall be paid an additional thirty-five (\$0.35) cents per hour. Staff utilizing this differential shall be trained in proper care techniques to address behaviors appropriately as determined by the Employer.

SECTION 20.8: L & I WORKER CONTRIBUTIONS

The Employer will assume all costs associated with L & I insurance payments.

SECTION 20.9: MENTOR, PRECEPTOR, OR TRAINER PAY

The Employer shall honor any Homecare Workers who are an existing and certified Mentor, Preceptor, or Trainer of other Homecare Workers or prospective Homecare Workers shall be paid an additional one dollar (\$1.00) per hour differential in addition to his or her regular hourly wage rate, and in addition to any differentials or adjustments, for each hour that he or she works as a mentor, preceptor, or trainer. The Employer shall not be responsible for employing, paying, tracking or verifying of mentor work.

The Employer shall develop and implement its own Mentor, Preceptor, and Trainer program in the near future..

SECTION 20.10: ADVANCED TRAINING DIFFERENTIAL

Advanced Training Differential (prior to February 2017)

Employees who have completed Advanced Training (discontinued in February 2017) shall continue to receive a differential of twenty-five (\$0.25) cents. Workers participating in Advanced Training will be paid their regular hourly rate of pay by the Employer for all hours of training.

The Employer will continue honor completed Advanced Training prior to February 2017 at the time of hire for new employees with verification from the employee or the Training Partnership.

Advanced Training Differential

Advanced Training Differential:

Employees who complete the Advanced Training shall receive a differential of seventy-five cents (\$0.75) in addition to their hourly rate and other applicable differentials. Employees assigned by the Employer to receive Advanced Training will meet criteria and must have completed their probationary period.

The Employer will honor completed Advanced Training at the time of hire for new employees with verification of completion from the employee. Employees participating in Advanced Training will be paid their regular hourly rate of pay by the Employer for all hours of training. It is the intent of the Employer to work with the Union on maximizing the number of workers that can be paid an Advanced Training differential.

The Employer will honor completed Advanced Training at the time of hire for new employees with verification from the employee.

SECTION 20.11: DIFFERENTIAL STACKING

Employees shall be eligible for all the wage differentials provided in this Article for which they qualify, and such differentials shall stack.

SECTION 20.12: ADMINISTRATIVE LEAVE RATE

Except as specifically provided in this Agreement, employees shall be paid for all work hours at his/her regular rate of pay. Employees placed on Administrative Leave shall be paid at their regular hourly rate. Each pay period an administrative time sheet shall be completed and submitted by the supervisor on behalf of the HCA. Upon request the HCA shall be entitled to receive a copy of this time sheet for his/her records. An employee's Administrative Leave time shall be itemized and labeled as such on each paycheck stub.

ARTICLE 21: HOME CARE TRAINING AND CERTIFICATION

The Employer and the Union agree that quality, in-person or live-remote, and asynchronous training, regardless of the caregiver's language or geographic location, is essential to maintaining a well-trained workforce that meets certification and training requirements and provides the highest quality care to clients. In addition, the quality and accessibility of training impacts a caregiver's ability to be eligible to work and receive a higher rate of pay.

SECTION 21.1: MINIMUM STANDARDS

The Employer is responsible for providing all required training to caregivers, and shall provide training that meets or exceeds the following minimum standards:

1. Basic Training must meet the following requirements:

- A. All Basic Training curriculum must be approved by DSHS, and all trainers must be DSHS approved community trainers.

The quality of training must be sufficient to ensure that at least 80% of caregivers who complete the training and sit for the certification test ultimately pass the certification test, including 80% of any limited English-speaking caregivers.

B. Class delivery:

I. In-person classes shall:

- a. Make all required modules available for caregivers to attend as in-person classes that teach, and enable caregivers to practice, required caregiving skills.
- b. Facilitate skills training and practice in settings and with all necessary tools (examples: beds, wheelchairs, hoist lifts, etc) that mimic real environments and prepare caregivers to deliver these skills on the job.
- c. Be offered within a reasonable commute distance for all employees. In no event will training require more than a thirty (30) minute commute from the employee's local Chesterfield office in urban areas and sixty (60) minutes from the employee's local Chesterfield office in rural areas.

II. Online classes shall:

- a. Include asynchronous online and virtual instructor-led classes that may be offered to caregivers for non-skills training related modules.
- b. Be accessible on desktop and mobile devices through common web browsers without requiring employees to download proprietary software.

C. In-language:

- I. All classes regardless of delivery shall be fully localized in the language of choice for caregivers.
 - a. Must be delivered through instructor-led and facilitated classes in the top five (5) commonly spoken languages by Chesterfield employees.
 - b. In-person interpreters must be provided by the Employer for in-person and digital classes outside of the top five (5) languages spoken by Chesterfield employees.

D. Accessibility:

- I. Caregivers must be able to start required training within 65 calendar days of hire, in their desired language, within a reasonable commute distance.
 - II. Classes must be offered at a frequency necessary to ensure caregivers can complete training within the deadline period and allow access to makeup classes.
 - III. In-person classes must be offered within a reasonable commute distance for all employees. In no event will training require more than a thirty (30) minute commute from the Employee's local Chesterfield office in urban areas and sixty (60) minutes from the Employee's local Chesterfield office in rural areas.
2. Optional refresher classes and training support will be offered to prepare for their exam. Continuing Education Courses must meet the following requirements to meet the varying needs of caregivers and their clients as follows:
- A. All Continuing Education curriculum must be approved by DSHS, and all trainers must be DSHS approved community trainers.
 - B. Class delivery:
 - i. Classes must be offered both in person and remote, allowing caregivers to choose which mode works best for them.
 - a. In-person classes shall be offered within a reasonable commute distance for all employees. In no event will training require more than a thirty (30) minute commute from the Employee's local Chesterfield office in urban areas and sixty (60) minutes from the Employee's local Chesterfield office in rural areas.

By January 1, 2027, the Employer shall host in-person instructor facilitated CE classes in sufficient quantity for a caregiver to take twelve (12) unique hours each year.

Prior to January 1, 2027, the Employer shall offer synchronous virtual instructor facilitated CE classes. These classes may be completed by Employees in-person at a Chesterfield office or online remotely.

Most classes will be offered online. The caregiver has a choice to complete the classes online remotely or at the local Chesterfield office for technical and language support.
 - ii. Digital classes shall:
 - a. Include recorded and instructor-facilitated classes.

- b. Be accessible on desktop and mobile devices through common web browsers without requiring employees to download proprietary software.

C. In-language:

- i. Continuing education courses shall be fully localized in the language of choice for caregivers.
- ii. Adequate class hours shall be available in the top five (5) commonly spoken languages.
- iii. In-person interpreters must be provided by the Employer for in-person and digital classes outside of the top five (5) languages.

D. Accessibility:

Employees may select their preferred Continuing Education classes, and the Employer will register employees for Continuing Education classes to ensure no duplication of prior coursework.

- i. There must be sufficient classes to allow caregivers to select twelve (12) hours of unique hours each year.
- ii. Classes must cover a wide range of relevant topics.
- iii. Employees shall have the option to access and complete required Continuing Education classes at any time prior to their deadline. This access shall be granted after an Employee makes a request of their supervisor.
- iv. The Employer will notify Employees no later than 90 days prior to their CE deadline to remind them of their training requirements.

3. Additional requirements:

- A. Employees shall be paid their hourly rate for attendance at all Employer-required, Training, including but not limited to Basic Training, Continuing Education, and Meetings.
- B. The Employer must Provide Nurse Delegation training approved by DSHS.
- C. The Employer must Design and Deliver Advanced Training (holistic and behavioral tracks) and with-interpreters and language support for Employees upon request. The training must be approved by DSHS.
- D. The Employer must provide a Certification benefit to Employees and pay for testing and certification fees.
- E. The Employer must provide all print materials necessary to caregivers to complete training, in top five (5) languages for in-language classes, and interpretation assistance available upon request.
- F. The Employer must Provide on demand support to caregivers during regular business hours and on business days and at least in the top five (5) languages spoken by Chesterfield employees to solve issues related to:
 - i. Training Requirements
 - ii. Transfer credits

- iii. Class scheduling
 - iv. Navigation of any training scheduling and delivery systems, including the employer's Learning Management System and any training vendor administrated training system.
 - v. The Employer shall be the single point of contact for employees for any support needed for any Chesterfield contracted training vendors.
- G. The Employer must follow all requirements related to training outlined in Statute, the Washington Administrative Code and integrate legislative and regulatory changes as they occur.

The Union will be notified of in-person or live-remote training classes fourteen (14) calendar days in advance and shall be afforded the opportunity to meet with employees for up to thirty minutes of paid time.

SECTION 21.2: CHESTERFIELD TRAINING PROGRAM APPROVAL

1. Approval of Chesterfield's Training Program

The Employer expects to receive DSHS approval for their seventy (70) hour Basic Training program (BT70) by June 30, 2026. Prior to approval, all standards in this article shall be extended and maintained by any external service provider contracted by the Employer to administer required training.

The Employer shall notify the Union within five (5) business days if it obtained or failed to receive DSHS approval for its English language BT70 course by June 30, 2026.

Within three (3) months from the date the Employer's English language BT70 training is approved by DSHS, the Employer shall obtain DSHS approval its fully translated BT70 courses in the other top four (4) languages spoken by Chesterfield employees.

The Union and Employer shall meet by January 1, 2027, to discuss the Employer's progress on the design and DSHS approval of an Advanced Training holistic and behavioral track program. This program shall be submitted for approval to DSHS by June 30, 2027.

Failure to meet these deadlines shall be subject to the provisions of Section 21.3 Review and Compliance. The Union may grant an extension of these deadlines for good cause.

2. In-Language Training Support

All Chesterfield employees must receive and acknowledge a written notice from the Employer at the time it schedules training stating they can request and receive an interpreter in their preferred language for any employer required training program. The notice shall be provided with enough advance notice of a training requirement to arrange interpretation, and it must be published in the following languages: English, Amharic, Spanish, Tigrigna, Simplified Chinese, Vietnamese, Russian, and Mandarin.

The Employer shall arrange and provide an interpreter upon request from an employee, and the Employer will be responsible for coordinating and scheduling interpretation with any external training service provider.

Interpretation shall continue to be offered for all Employees in their language preference unless the Employer can administer its own DSHS approved training in the employee's preferred language.

SECTION 21.3 REVIEW AND COMPLIANCE

1. Upon ratification of this agreement, the Employer and Union shall meet at least every three (3) months to review compliance with the minimum standards. If in the previous quarter the Employer has met all the required standards, starting January 1, 2027, the Employer and Union shall meet at least every 6 months to review compliance with the minimum standards.
2. At least every four months the Employer shall provide a comprehensive report to the Union on the training program, including at a minimum:
 1. A list of every basic training class held in the previous four months including date, time, location, and language.
 2. A list of all continuing education classes offered in the previous four months, including date, time location, and language.
 3. A list of all employees with their continuing education deadline and number of hours of CE completed.
 4. A list of all employees hired for the previous year with information on their training and certification status, including whether they have completed Basic Training and whether they have completed their certification test and passed their certification test.
 5. A training satisfaction survey created and administered on an annual basis by the Employer and sent to all Chesterfield employees. The Labor Management Committee will develop the survey questions.
 6. A list of all employees within the last 12 months who were terminated because they failed to complete their Basic Training or Continuing Education classes and whether and when they were re-hired
 7. This list is not intended to limit information requests related to specific violations of the terms of this article necessary to investigate and resolve grievances.
3. If the Union determines that the Employer is not meeting one or more standards, the Union shall notify the Employer in writing. Within fourteen (14) calendar days of such notification, the Employer shall cure the deficiency.
4. The Union may grant a written extension of the cure period for good cause.
5. The Union retains the right to initiate an additional review at any time upon receiving notice or evidence that multiple minimum standards are not being met.
6. The Employer shall maintain detailed costing information demonstrating what portion of the labor rate is being utilized for the Employer's training program.

Upon ratification, this information shall be made available every six (6) months to review upon the Union's request.

7. If at any time the Employer's utilization of the labor rate for its training program falls below the contribution rates listed in Section 21.4.1.A., the Union and Employer shall bargain over how those funds will be reinvested into member wages and benefits.

SECTION 21.4 FAILURE TO COMPLY

Violations of this article shall be subject to the grievance procedure as outlined in Article 9 Grievance Procedure.

Starting October 1, 2026, if the Employer systematically fails to meet the minimum standards of this Article or fails to cure deficiencies within the required timeframe, or any Union-approved extension, the contribution agreement and requirements listed in Section 21.5 shall immediately take effect and continue through the life of this agreement. Disputes over disagreements on the Employer's systematic failure to meet minimum standards or cure deficiencies within the required timeframes shall be filed as a step two grievance. If the grievance is not resolved at step two, the grievance shall proceed to arbitration and presented to an arbitrator from a mutually agreed upon list of five (5) arbitrators whose schedule permits timely hearing of the grievance. This Union and Employer will determine the list of arbitrators within sixty (60) days after ratification of this agreement.

SECTION 21.5: FAILURE TO COMPLY REMEDY AGREEMENT

Recognizing our mutual commitment to development of a workforce capable of meeting the increasingly acute needs of the people served by home care and our encouragement of the development of human potential, the Employer will contribute to a fund for training and skills upgrading, known as the SEIU Healthcare NW Training Partnership ("Training Partnership").

The Training Partnership will possess the capacity to provide training, peer mentoring, workforce development, and other services to individual providers. The Employer shall become and remain a participating Employer in such a Partnership during the complete life of this Agreement, and any extension thereof.

There shall also be established a "certification benefit" for the exclusive purpose of defraying the initial costs of certification and testing fees required by the Department of Health (DOH) or their testing agent for bargaining unit members to remain qualified to provide in-home care services. This benefit shall also be administered by the Training Partnership.

SECTION 21.5.1: CONTRIBUTIONS

The hourly contribution to the Training Partnership ("Partnership") for training and certification and testing fees shall be no less than the hourly training and certification contribution rate to the Partnership established to the Individual Provider Collective Bargaining Agreement in effect at the time the hours are worked (Hereinafter the

“Training Partnership Rate”). If the Training Partnership Rate is reduced during the life of the Agreement, the parties shall re-open the Agreement solely for the purpose of renegotiating this section.

A. MEDICAID-FUNDED HOURS WORKED

Effective July 1, 2025, the Employer shall contribute the Training Partnership Rate or fifty and one-half cents (\$0.505), whichever is higher, to the Partnership for each Medicaid-Funded Hour worked, of which two and one-half cents (\$0.025) can be used to support the certification and testing benefit. Medicaid-Funded Hour(s), worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by Medicaid, excluding vacation hours, paid-time-off, and training hours.

Effective July 1, 2026, the Employer shall contribute the Training Partnership Rate or fifty one and one-half cents (\$0.515), whichever is higher, to the Partnership for each Medicaid Funded Hour worked of which two and one-half cents (0.025) can be used to support the certification and testing benefit. Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by Medicaid, excluding vacation hours, paid-time-off, and training hours.

The Employer agrees that all funds received by the Employer for purposes of training and certification will be provided to the Partnership.

B. NON-MEDICAID-FUNDED HOURS WORKED

Effective July 1, 2025, the Employer shall contribute the Training Rate or fifty and one-half cents (\$0.505), whichever is higher, to the Partnership for each Non-Medicaid-Funded Hour worked, can be used to support the certification and testing benefit of which two and one-half cents (\$0.025). Non-Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by a payor other than Medicaid, excluding vacation hours, paid-time off, and training hours.

Effective July 1, 2026, the Employer shall contribute the Training Rate or fifty-one and one-half cents (\$0.515), whichever is higher, to the Partnership for each Non-Medicaid-Funded Hour worked of which two and one-half cents (\$0.025) can be used to support the certification and testing benefit. Non-Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by a payor other than Medicaid, excluding vacation hours, paid time off, and training hours.

SECTION 21.5.2 TRUST AGREEMENT

The Employer and the Union hereby agree to be bound by the provisions of the Trust's Agreement and Declaration of Trust, and by all resolutions and rules adopted by the Trustees pursuant to the powers delegated.

SECTION 21.5.3 ADVANCED TRAINING

The parties agree to participate in an advanced skills training track designed for agency workers who support clients who are in the high-risk/high medical cost category and/or experience behaviors of significant frequency and intensity based on criteria to be established by the Labor-Management Committee. The criteria may take into account the acuity of the client served by the worker, seniority, and other factors that would indicate a client or worker who would benefit from advanced training. If necessary, the Training Partnership may establish criteria for prioritizing available classroom slots.

A. To participate in the advanced skills training track, providers:

1. Must be an agency provider with (i) a valid Home Care Aide certification or (ii) exempt from certification under RCW 18.88B.041 (1)(a)(i)(A) or (iii) RCW 18.88B.041 (1)(a)(i)(B) and has completed seventy (70) hours of basic training, or be nurse delegated or have completed a previous version of advanced training provided by the Training Partnership prior to 2016; and
2. Must meet any other criteria established by the LMC.

The number of available slots for Chesterfield employees who can attend Advanced Training shall be determined solely by the Training Partnership. The Employer may establish an annual limit on the number of employees who can participate in advanced training.

ARTICLE 22: MEAL AND REST PERIODS

For assignments where the employee is unable to leave for a thirty (30) minute meal period (i.e., live-in, shift or respite) the meal period shall be paid as time worked. For assignments where the employee is able to leave for a thirty (30) minute meal period (i.e., hourly), the meal period shall be unpaid. Except for emergencies, employees will be completely relieved from duty during the unpaid meal period.

Fifteen (15) minute paid rest periods will be provided approximately midway through each four (4) hour segment of each shift. Employees will not be required to work longer than three (3) hours without a rest period, except in emergencies.

ARTICLE 23: SECURE RETIREMENT BENEFITS

SECTION 23.1: PARTICIPATING IN A DEFINED CONTRIBUTION RETIREMENT BENEFIT TRUST

The Employer shall provide a defined contribution retirement benefit through the SEIU 775 Secure Retirement Trust ("Retirement Trust") and shall become and remain a participating Employer in the Retirement Trust during the complete life of this Agreement, and any extension thereof.

SECTION 23.2: CONTRIBUTIONS TO RETIREMENT TRUST

The hourly contribution rate to the Retirement Trust shall be the hourly contribution rate established by to the Individual Provider Collective Bargaining Agreement in effect at the time the hours are worked. (Hereinafter the "Retirement Rate"). If the Retirement Rate is reduced during the life of the Agreement, the parties shall re-open the Agreement solely for the purpose of renegotiating this Section 23.2.

A. Medicaid-Funded Hours Worked

Effective July 1, 2023, the Employer shall contribute the Retirement Rate or the following, whichever is higher for each category of career cumulative hours applicable, to the Retirement Trust for each Medicaid-Funded Hour worked by all home care workers covered by this Agreement: (i) one dollar (\$1.00) per Medicaid-Funded hour worked by all home care workers covered by this Agreement with six-thousand and one (6001) or more career cumulative hours; (ii) eighty cents (\$0.80), , to the Retirement Trust for each Medicaid-Funded hour worked by all home care workers covered by this Agreement with seven-hundred and one (701) or more cumulative career hours and fifty cents (iii) (\$0.50) for each Medicaid-Funded hour worked by all home care workers covered by this Agreement with less than seven-hundred one (701) cumulative career hours. Medicaid-Funded Hour(s) worked shall be defined as all compensable hours worked by all employees covered by this Agreement in the Employer's in-home care program, excluding vacation hours, paid-time off hours, and training hours.

Effective July 1, 2024, the Employer shall contribute the Retirement Rate or the following, whichever is higher for each category of career cumulative hours applicable, to the Retirement Trust for each Medicaid-Funded Hour worked by all home care workers covered by this Agreement: (i) one dollar and twenty cents (\$1.20) per Medicaid-Funded hour worked by all home care workers covered by this Agreement with six-thousand and one (6001) or more career cumulative hours; (ii) eighty cents (\$0.80) for each Medicaid-Funded Hour worked by all home care workers covered by this Agreement with seven-hundred and one (701) or more cumulative career hours and (iii) fifty cents (\$0.50) for each Medicaid-Funded hour worked by all home care workers covered by this Agreement with less than seven-hundred one (701) cumulative career hours. Medicaid-Funded Hour(s) worked shall be

defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by Medicaid, excluding vacation hours, paid-time off hours, and training hours.

B. Non-Medicaid-Funded Hours Worked

Effective July 1, 2023, the Employer shall contribute the Retirement Rate or eighty cents the following, whichever is higher for each category of career cumulative hours applicable, to the Retirement Trust for each Non-Medicaid-Funded hour worked by all home care workers covered by this Agreement: (i) one dollar (\$1.00) per Non-Medicaid Funded Hour worked by all home care workers covered by this Agreement with six thousand and one (6001) or more cumulative career hours, (ii) (\$0.80), whichever is higher, to the Trust for each Non-Medicaid-Funded hour worked by all home care workers covered by this Agreement with seven-hundred and one (701) or more cumulative career hours and (iii) fifty cents (\$0.50) for each hour worked by all home care workers covered by this Agreement with less than seven-hundred and one (701) cumulative career hours. Non-Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by a payor other than Medicaid, excluding vacation hours, paid-time off, and training hours.

Effective July 1, 2024, the Employer shall contribute the Retirement Rate or the following, whichever is higher for each category of career cumulative hours applicable, to the Retirement Trust for each Non-Medicaid Funded Hour worked by all home care workers covered by this Agreement: (i) one dollar and twenty cents (\$1.20) per Non-Medicaid Funded hour worked by all home care workers covered by this Agreement with six-thousand and one (6001) or more career cumulative hours; (ii) eighty cents (\$0.80) for each Non-Medicaid Funded Hour worked by all home care workers covered by this Agreement with seven-hundred and one (701) or more cumulative career hours and (iii) fifty cents (\$0.50) for each Non-Medicaid Funded hour worked by all home care workers covered by this Agreement with less than seven-hundred one (701) cumulative career hours. Non-Medicaid-Funded Hour(s) worked shall be defined as all hours worked by all employees covered by this Agreement in the Employer's in-home care program that are paid by a payor other than Medicaid, excluding vacation hours, paid-time off, and training hours.

The Employer agrees that all funds received by the Employer for retirement benefits will be provided to the Retirement Trust.

The Parties request that to the extent permissible by ERISA, the Board of Trustees review and implement an emergency savings program as a voluntary feature of the Secure Retirement Plan.

Contributions required by this Section 23.2 shall be paid periodically as required by the Trust.

SECTION 23.3: TRUST AGREEMENT

The Employer and the Union agree to be bound by the provisions of the Trust's Agreement for the SEIU 775 Secure Retirement Trust, and by all resolutions, policies and rules adopted by the Trustees pursuant to the powers delegated. The Employer shall be provided with an updated copy of the Agreement and Declaration of Trust should there be any amendments to the document.

SECTION 24 RETIREMENT SAVING PLAN

During the life of this agreement the employer will work with the Labor Management Committee to investigate the feasibility of an individual retirement savings plan in the form of a 401k or 403b for bargaining unit employees.

ARTICLE 24: DISPATCHED WORKERS

SECTION 24.1: GENERAL

The Employer may establish the position of Dispatched Home Care Aide ("DHCA"). If the Employer uses DHCAs, it shall establish and post open DHCA hours as needed and based upon client service demands. DHCAs are used to temporarily fill emergencies, substitute and/or difficult to staff assignments and to mentor new employees. DHCAs shall not be granted client assignments on a regular or long-term basis.

SECTION 24.2: DISPATCHED HOURS

DHCAs shall be paid on a regular, guaranteed hours' basis to include mileage for travel from home or office to first client and travel from last client home to home or back to the office. Full-time DHCAs shall be available for and paid for forty (40) hours per week, regardless of whether or not client hours are available during this time. Part-time DHCAs who are assigned less than a full-time schedule shall be available for and paid for the number of weekly hours they work in a "dispatched" assignment and regardless of whether or not client hours are available during this time. All DHCAs shall be advised of their "on duty" schedule to include a daily start and end time.

SECTION 24.3: DISPATCH POSITION, OPENING AND ASSIGNMENT

Each Labor Management Committee that includes an Employer that establishes the DHCA position shall develop a written DHCA Job Description, which shall be attached as a part of the Agreement. Openings for DHCA positions shall be filled based on the level of demonstrable skills as delineated in the Dispatched Worker Job Description and in compliance with any recognized mentoring program or standard. In filling open DHCA positions among competing qualified candidates, seniority shall apply. A home care worker's ability to perform non-home care aide duties (including, but not limited to, office clerical work) shall not be considered when filling DHCA vacancies.

DHCA positions shall be opened and filled at the discretion of the Employer. The Employer may require DHCAs to wait by the phone at home, or to perform non-home care worker duties in the Employer's office, during hours for which the DHCA is being paid. DHCA s shall make their best effort to perform non-home care aide duties as instructed. Failure to perform non-home care worker duties in a manner satisfactory to the applicable Employer shall not be considered just cause for discipline, except in cases of gross misconduct.

When becoming a DHCA, the employee and their Employer shall meet and develop a list of the employee's skills and abilities. DHCAs assigned shall agree to accept all client assignments offered consistent with the agreed-upon list of their skills and abilities.

DHCAs who decline client assignments that are consistent with their agreed-upon skills and abilities may be subject to reassignment to regular (non-dispatched) home care aide status.

ARTICLE 25: LAYOFF & RECALL

SECTION 25.1: LAYOFF

A layoff is defined as a permanent reduction in the number of employees employed by the Employer. In the event of a need for a reduction in workforce, an Employer will meet with the Union as far in advance as possible to identify the reasons requiring the reduction and the number of employees affected.

If layoffs are required, the least senior employee(s) in a branch office shall be laid off first provided that it does not interfere with client preference and that those employees remaining on the job in that branch office are qualified to perform the work remaining.

An employee subject to layoff or reassignment may decline the new assignment(s) if the employee feels unqualified to provide the care required. The Employer agrees to provide thirty (30) days' notice of layoff to affected employees and to the Union. If there is a reason outside of the Employer's control to lay off an employee without enough time to give them and the Union a thirty (30) day notice, the Employer shall give as much of a notice as possible.

SECTION 25.2: RECALL

Employees shall be recalled in the reverse order of the layoff provided that those recalled are qualified to perform the work assigned. To be eligible for recall, a laid-off employee must keep the Employer informed of his/her/their current address and phone number. The applicable Employer shall notify laid-off workers of recall by certified letter. When offered re-employment from layoff, the employee must indicate acceptance and availability for work within seven (7) days of receipt of letter unless unusual circumstances prohibit return within that time period.

ARTICLE 26: MANAGEMENT RIGHTS

It is mutually agreed that the Employer maintains all inherent managerial rights to manage the operations and direct the workforce in the Employer's sole and exclusive judgment and discretion. This includes but is not limited to, the right to hire, transfer, promote, demote, reclassify, assign, layoff, or relieve employees from duties because of lack of work or funds; set and administer work performance and disciplinary standards, and discharge employees, subject to the conditions as set forth in this Agreement or as required by federal or state regulation. The Employer shall also have the right, in its sole discretion and judgment, to promulgate and enforce safety and health workplace rules. The foregoing statements of the inherent managerial rights of the Employer are not all inclusive and shall not be construed in any way to exclude other functions not specifically enumerated, except when such rights are specifically abridged or modified by this Agreement.

ARTICLE 27: NO STRIKE OR LOCKOUT

SECTION 27.1: NO LOCKOUT

No lockout of Union represented employees shall be instituted by any Employer during the term of this Agreement.

SECTION 27.2: NO STRIKE

During the term of this Agreement no strike (partial or full withdrawal of services) of any kind, shall be engaged in by members of the bargaining unit. In the event the Employer alleges that any member(s) of the bargaining unit are engaged in a strike, such Employer shall immediately notify the President or Secretary-Treasurer of the Union.

The Union shall, upon notification, immediately notify such member(s) of the bargaining unit to cease and desist from all strike activities.

ARTICLE 28: MODIFICATION AND PAST PRACTICE

No provision or term of this Agreement may be amended, modified, changed, altered or waived except by written agreement between the parties hereto. Subject to the other provisions of the agreement, all conditions relating to wages, hours of work, and other terms, conditions and benefits of employment shall be maintained as in effect at the signing of this agreement.

Should the Employer seek to create an Employee Handbook (separate from this Agreement), the Employer shall allow the LMC an opportunity to assist in writing the Handbook. The Union shall have the right to demand to bargain over any mandatory subjects of bargaining included or proposed in such a Handbook.

The Employer generally shall notify the union 30 days before a change in policy that is subject to mandatory bargaining. The Union understands the Employer's handbook is subject to state WAC/RCW and state policy change that may necessitate less than a 30-day notice. In cases where the Employer is not provided adequate time by the state or contractor, the Employer shall notify the Union as soon as practical.

ARTICLE 29: SAVINGS AND MODIFICATION

SECTION 29.1: WAIVER

The waiver of any breach or condition of this Agreement by either party shall not constitute a precedent for any further waiver of any such breach or condition.

SECTION 29.2: ADHERENCE TO EXISTING STATUTES

The Parties agree to abide by all applicable municipal ordinances, state and federal statutes and regulations, including but not limited to any and all statutes pertaining to discrimination in employment.

SECTION 29.3: SAVINGS

In the event any article, section or portion of this Agreement, or the applications of such provision to any person or circumstance is declared invalid by a court of competent jurisdiction or is in contravention of any applicable local, state or federal law, the remaining provisions of this Agreement shall not be invalidated and shall remain in full force and effect. In the event of such invalidation or injunction, the parties shall promptly meet to negotiate a substitute provision.

SECTION 29.4: MODIFICATION

No provision or term of this Agreement may be amended, modified, changed, altered or waived except by written agreement between the Parties hereto. Subject to the other provisions of the Agreement, all conditions relating to wages, hours of work, and other terms, conditions and benefits of employment shall be maintained as in effect at the signing of this Agreement.

ARTICLE 30: SUCCESSORSHIP & SUBCONTRACTING

SECTION 30.1: SUCCESSORSHIP

The Employer agrees to notify the Union in the event any transaction is contemplated which may affect the interests of members of the Union. The Employer agrees to notify any potential purchaser of its collective bargaining agreements with the Union and will make acceptance of such Agreements a condition of any sale, purchase, or any other form of transfer of its business, in whole or in part, to any other person or entity.

SECTION 30.2: SUBCONTRACTING

The Employer will not subcontract any bargaining unit work. In the event that the Employer enters into any business relationship which may impact bargaining unit members, such Employer(s) will notify the Union promptly and enter into bargaining at the request of the Union.

ARTICLE 31: LOBBY DAY / HOMECARE ADVOCACY DAY

The Employer agrees to grant up to seven (7) percent of bargaining unit employees, based on a first-come, first-served basis, two (2) paid leave days designated by the Union for the general purpose of public action and lobbying the legislature to increase payments to home care agencies and their employees or for other issues of importance to the home care industry and the Union. The Union shall designate in writing to the Employer the employees who are requesting such leave. Leave requests shall take client needs into consideration but shall not be unreasonably denied by the Employer. The Employer shall communicate promptly with the Union concerning any difficulties in granting leave requests.

Employees on paid leave for Home Care Lobby Day shall receive their regular rate of pay for their regularly scheduled hours on that day, granted that employees' attendance can be verified by a Union representative. Such time shall not be counted for the purpose of overtime computation.

ARTICLE 32: NO HARASSMENT AND NO RETALIATION

The Employer and employees shall treat each other and clients with dignity, respect, and fairness.

OPEN DOOR POLICY

No employee shall suffer from any type of harassment, sexual or otherwise, and must report to an Employer's Human Resources representative of the Employer any incidents of harassment as soon as possible. The Employer, in turn, must notify the union no later than in three (3) business days of the allegation of harassment made by the employee covered by this Agreement and of their findings investigating the complaint.

HARASSMENT

Harassment is conduct relating to an individual's race, color, religion, sex (including pregnancy or pregnancy related conditions), national origin, citizenship, age, protected disability, veteran status, or any other protected status in accordance with applicable federal, state or local laws which has the purpose or effect of:

- Creating an intimidating, hostile, or offensive work environment;

- Unreasonably interfering with an individual's work performance; or
- Adversely affecting an individual's employment opportunities.

By way of illustration only, and not limitation, such prohibited harassment includes:

- Verbal conduct: degrading jokes, comments or innuendos relating to a person's identity, slurs, sexual innuendos, suggestive comments, sexually graphic comments, unwanted sexual propositions, threats, intimidation or other menacing behavior.
- Non-verbal conduct: degrading, demeaning or sexually suggestive objects, pictures, cartoons, drawing, graffiti, cards, posters, text messages, videos, or social media posts; suggestive sounds or obscene gestures.
- Physical conduct: unnecessary and unwanted touching, impeding or blocking movements, physical interference with normal work or movement, or assault.

This policy prohibits managers, supervisors, and employees from harassing coworkers, clients, residents, vendors, suppliers, independent contractors and others doing business with the company. It likewise prohibits its clients, residents, vendors, suppliers, independent contractors and others doing business with the company from harassing employees.

SEXUAL HARASSMENT

Sexual harassment is a form of prohibited harassment that occurs when the types of verbal and physical conduct described above are sexual in nature or directed at a person because of gender when a) submission to or rejection of such advances, requests, or conduct is made either explicitly or implicitly a term or condition of employment or as a basis for employment decisions; or b) such advances, requests, or conduct have the purpose or effect of unreasonably interfering with an individual's work performance by creating an intimidating, hostile, humiliating, or sexually offensive work environment.

Examples of prohibited sexual harassment include, but are not limited to:

- Unwanted sexual advances, flirtations, or repeated requests for dates;
- Verbal sexual advances, propositions, requests, or comments;
- Verbal abuse of a sexual nature, graphic verbal comments about an individual's body, sexually degrading words used to describe an individual, and suggestive or obscene letters, notes, invitations, or sexually oriented kidding or teasing;
- Visual conduct, such as leering, making sexual gestures, and displaying or posting sexually suggestive objects or pictures, cartoons or posters;

- Sending or posting sexually-related messages, videos or messages via text, instant messaging, or social media;
- Offering an employment benefit (such as a raise, promotion or career advancement) conditioned on an employee granting sexual favors to, or having a romantic relationship with, a supervisor or coworker, or threatening an employment detriment (such as termination or demotion) for an employee's failure to engage in sexual activity; or
- Physical conduct, such as touching, groping, assault, or blocking movement.

This policy prohibits managers, supervisors, and employees from harassing coworkers, clients, residents, vendors, suppliers, independent contractors and other doing business with the company.

NO RETALIATION

The Employer and the Union agree to take all complaints of unlawful discrimination and harassment seriously and will not retaliate, or allow retaliation, against employees for complaining of discrimination or harassment, assisting in an investigation related to harassment or discrimination, or filing an administrative charge or lawsuit alleging discrimination or harassment. Employees and applicants shall not be subject to harassment, threats, coercion or discrimination because they filed a complaint, participated in an investigation, or exercised any other right protected by federal, state, or local law.

CONFIDENTIALITY

All complaints of harassment or discrimination reported to management or Human Resources will be treated as confidentially as possible, except as needed to conduct a fair investigation. The investigation will include a private interview with the person filing the complaint and with witnesses, to the extent deemed necessary.

ARTICLE 33: ELECTRONIC VISIT VERIFICATION

The company has implemented the use of electronic visit verification (EVV), either through State or Federal regulation or of its own desire. The implementation of EVV or other electronic system is an alternative to the use of timesheets, travel/mileage documentation and other employee paper documentation. Further, the parties agree to meet and review its impact and identify areas needing improvement after implementation.

ARTICLE 35: TERM OF AGREEMENT

This Agreement shall be effective July 1, 2025, for the Union and Chesterfield Health Services and shall remain in full force and effect, as amended by mutual written agreement of the Parties, through June 30, 2027.

In the event that during the term of this Agreement, the State substantially changes the anticipated and established vendor rate for contracted services provided by any Employer and/or there is any other change that lowers or increases the level of reimbursement established at the time of the signing of this Agreement, the Parties agree to reopen this Agreement immediately for negotiations on all economically impacted sections.

APPENDIX A: WAGE SCALES

Cumulative Career Hours	July 1, 2025		January 1, 2026		July 1, 2026		January 1, 2027	
	Base Rate	HCA Rate	Base Rate	HCA Rate	Base Rate	HCA Rate	Base Rate	HCA Rate
0 - 2000	\$22.57	\$22.82	\$22.68	\$22.93	\$23.61	\$23.86	\$23.75	\$24.00
2001 - 4000	\$22.75	\$23.00	\$22.86	\$23.11	\$23.80	\$24.05	\$23.94	\$24.19
4001 - 6000	\$22.92	\$23.17	\$23.03	\$23.28	\$23.98	\$24.23	\$24.12	\$24.37
6001 - 8000	\$23.13	\$23.38	\$23.25	\$23.50	\$24.20	\$24.45	\$24.34	\$24.59
8001 - 10000	\$23.35	\$23.60	\$23.47	\$23.72	\$24.43	\$24.68	\$24.58	\$24.83
10001 - 12000	\$23.65	\$23.90	\$23.77	\$24.02	\$24.75	\$25.00	\$24.90	\$25.15
12001 - 14000	\$23.97	\$24.22	\$24.09	\$24.34	\$25.08	\$25.33	\$25.23	\$25.48
14001 - 16000	\$24.74	\$24.99	\$24.86	\$25.11	\$25.88	\$26.13	\$26.03	\$26.28
16001 - 20000	\$25.02	\$25.27	\$25.14	\$25.39	\$26.17	\$26.42	\$26.33	\$26.58
20001 - 24000	\$25.36	\$25.61	\$25.49	\$25.74	\$26.54	\$26.79	\$26.70	\$26.95
24001 - 40000	\$25.62	\$25.87	\$25.75	\$26.00	\$26.81	\$27.06	\$26.97	\$27.22
40000+	\$26.14	\$26.39	\$26.27	\$26.52	\$27.35	\$27.60	\$27.51	\$27.76

Note: The HCA Rate includes a \$0.25 differential that applies to caregivers who completed Basic Training 70 and who are HCA Certified.

*Chesterfield will comply with the Seattle Minimum Wage Ordinance and will not pay Seattle employees below those established by the Seattle Office of Labor Standards.

SEIU 775/Chesterfield Services 2025-2027

For SEIU 775



Sterling Harders,
President

7/29/26

Date

For Chesterfield



Stella Ogiale
Chief Executive Officer

8/4/2026

Date